# South Valley Family Health Commons

## Creating a Medical Home

### Goals
- **Services Offered**
  - Dental preventive and surgical services
  - Pediatric, Adult, Geriatric Health Services
  - Gynecological Services
  - Obstetric Services
  - Hepatitis C Treatment
  - Suboxone Treatment
  - WIC services
  - STD services
  - Harm Reduction Services
  - Pain Clinic (non medicinal, alternative treatments)
  - Wellness Services
  - Family Planning Services
  - Immunization Services
  - TB Diagnostic and Treatment Services
  - STD Services
  - Teen Clinic
  - Abando Claro Male Involvement Project
  - Pediatric Medical Services
  - Eligability Services

- **Continued Growth**
  - Increasing Community programs/research
  - Increasing health resources for our community
  - Community Partnership Meetings: Bringing together Healthcare programs and resources in our community

### Services Offered
- Dental Assistant Students
- Medical Assistant Students
- Medical Students
- Nursing Students
- Public Health Students
- Dental Residents
- Family Practice Residents (12)
- Continuity Clinic
- Psychiatry 4th-year Residents

### Collaborative Meeting
- **Help Desk**
  - Helps patients navigate the resources within our clinic and community
  - Essential for a large commons

- **.setObjectName()**
  - Topic:
    - Substance Abuse
    - Behavioral Health
    - Children's Health Care
    - Reproductive Health/ Women's Health
    - Infectious Disease (TB, Hepatitis Program, Influenza)
    - Eligibility Services

- **Who is the Commons?**
  - First Choice Community Healthcare Medical Services
  - First Choice Community Healthcare Dental Services
  - South Valley Public Health Office
  - Women Infant and Children Services

- **SVFHC Steering Committee**
  - We began meeting 3 months prior to moving into our new Commons Home.
  - We continue to meet every month to address issues that arise in the commons and reassess the direction we are going.
  - Visiting other Health Commons (Sandoval Valley Health Commons)
  - Prior to moving in the commons we had a Culture and Diversity training retreat for all of the future Commons staff.
  - We are creating a culture of making it easy for our patients to access the health and wellness programs they need.

- **Initial Barriers**
  - Overcoming the Fear of the unknown
  - Leadership showing a united front. Being an active part of the commons was not optional.
  - Having the staff buy into the Commons Model

- **Teaching at the Health Commons**
  - Simplify the navigation of the healthcare system for our patients/clients
  - Minimize reproduction of programs and offer the best health care to our community
  - Break down our barriers to accessing our health service
  - Increasing both Health and Wellness services to our community, and being innovative in offering new services needed by our community.

- **The Warm Handoff**
  - Allowing patients to to seamlessly and confidently access different services even if they are offered by different organizations.

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  - (Informative/Social/Getting to know one another and the services we offer.)
  - Occur Monthly
  - Breaking down barriers and improving care for our patients/clients
  - Consist of 2-3 speakers presenting different programs
  - Topics:
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