On the Road Again...

HSC leadership, including the Chancellor, Vice-Chancellors, and Deans, recently visited community leaders in northern and southern New Mexico, as a way to build on successful collaborations, listen to priority needs expressed by the communities, and plan the next steps with them. Leaders spent two days on the road together on each trip—visiting Taos and Farmington first, followed by a visit to Silver City and Las Cruces. Both visits also showed the important role of Health Extension Rural Offices (HEROs) in achieving Vision 2020, with local HEROs linking UNM to communities to address health needs. Click on each photo to see some of the critical items discussed in each community.
Taos has a strong emerging academic-extension “hub” of UNM HSC, and the meetings there focused on fortifying existing partnerships with the UNM-Taos branch campus and Holy Cross Hospital. Some areas for future collaboration that were identified included:

- Support the development of a Health Sciences Campus with UNM-Taos and Holy Cross Hospital
- Further develop the HERO role in Taos as a model for the state
- Strengthen existing and develop new education programs at UNM-Taos through distance education
- Further integrate and support telehealth and telemedicine
- Smooth out the referral and transfer process between Holy Cross Hospital and UNMH
- Strengthen local pipeline and training opportunities such as continuing education
- Implement Mental Health First Aid trainings and develop psychiatric emergency support
- Create a formal relationship between the UNM HSC and Taos clinicians

Farmington: San Juan Regional Medical Center hosted the HSC Leadership in a large meeting in Farmington with representatives from Presbyterian Medical Services, San Juan College, County Commission and State Legislature. At this meeting, several topics were addressed, including to:

- Improve discharge planning
- Increase access to adolescent psychiatry services
- Investigate potential uses of telehealth for neurology cases and transfers
- Address Behavioral Health research needs and implement Mental Health First Aid training
- Create a streamlined academic transfer process for students from SJCC to UNM programs
- Share strategies for developing Patient Centered Medical Homes
- Expand capacity for Health Information Technology (HIT) and Health Information Exchange (HIE)

While in Silver City, the HSC leadership met with Hidalgo Medical Services, the Wellness Coalition, the Local Health Council, Gila Regional Medical Center, and Western New Mexico University. Key items discussed were:

- Develop a statewide model for Medicaid patients, incorporating care coordination
- Improve communication and processes for referrals and transfers between clinical sites
- Establish mechanisms for dual enrollment and academic credit for AmeriCorps members
- Increase connections of lead innovators to UNM HSC researchers and evaluators
- Provide greater access to UNM HSC Medical Library for local health professionals
- Coordinate and connect to workforce development and continuing education
- Strengthen pipeline for Native American students into behavioral health careers
- Partner on grant proposal writing
- Support with neurology consultations
- Strengthen behavioral health and telehealth/telemedicine relationships

The trip to Las Cruces provided the opportunity for HSC leadership to meet with the senior team at Memorial Medical Center and with leadership from New Mexico State University’s Department Health and Social Services and Cooperative Extension Service. Multiple opportunities were identified for continued partnership:

- Collaborate on grant support
- Explore opportunities to keep students local for longer so more likely to return
- Train and retain physicians locally
- Create virtual collaboration for research programs and clinical service programs through telehealth
- Strengthen Southern Family Medicine Residency with opportunities for CME and Grand Rounds
- Build epidemiology capacity at the hospital
- Implement strategies to help primary care practices towards Patient Centered Medical Homes
- Support with credentialing and privileging, faculty exchange, and more medical student exposures to local communities