ADDENDUM NUMBER TWO

THE UNIVERSITY OF NEW MEXICO HOSPITALS
Purchasing Department
933 Bradbury Dr. SE Ste 3165
Albuquerque, New Mexico 87106

Date: April 3, 2017
Proposal Number: P364-17
Name of Procurement Specialist: Tarah Santana
Due Date: April 7, 2017 @ 2:00 pm MDT

Notice to all respondents:

Amend the Proposal: P364-17 Employee Dental Claims Administration Services

This addendum becomes part of the Proposal Documents and modifies, as noted below, the original Bidding Documents.

Question 1: The Geo Access Reports requested are more than 30 pages. Can they be excluded from the 60 page limit?
UNMH Response to Question 1: Yes, the GEO Access Reports can be excluded from the 60 page limit.

Question 2: If our company does not qualify for Veteran (Exhibit A) or Small Business (Exhibit C) would UNMH still like the exhibits included in our response?
UNMH Response to Question 2: Yes, Please include all attachments in your response.

Question 3: Under 4.6 page 13 it states that UNMH does not require the bidder from doing Exhibit F. should the bidder complete it or not?
UNMH Response to Question 3: The vendor does not need to fill out Exhibit F when submitting the proposal, however, UNMH may ask the vendor at a later time to fill out Exhibit F during the RFP process.

Question 4: UNMH would like only ASO rates and not fully insured?
UNMH Response to Question 4: Please submit ASO Rates.

Question 5: Will you be granting an extension given that the question/answer period has been extended?
UNMH Response to Question 5: At this time, the Proposal due date will remain April 7, 2017.

Question 6: Would the University of New Mexico Hospitals (UNMH) be interested in receiving a fully insured Dental quote as an alternative to the current self-funded arrangement? If so, how should we include the pricing for this on the Cost Exhibit?
UNMH Response to Question 6: Not at this time.
**Question 7:** Please provide a current Summary Plan Description document or Dental certificate that would provide frequency limitations and detailed plan limitations?

**UNM Response to Question 7:** This document is not available; however, the plan includes standard types of provisions.

**Question 8:** Are monthly Explanation of Benefit (EOB) counts available for Calendar Year 2015 & 2016?

**UNM Response to Question 8:** The requested information is not available.

**Question 9:** What is the Out-of-Network percentile or is it based on maximum allowable cost?

**UNM Response to Question 9:** This information is not available for release. For purposes of this RFP, please use the 80TH percentile for OON benefit U&C allowances.

**Question 10:** If Out-of-Network claims are paid based on maximum allowable cost, is the maximum allowable cost for Premier network dentists based on the PPO fee schedule or the Premier fee schedule?

**UNM Response to Question 10:** Premier dentists are reimbursed based on Vendor’s premier fee schedule.

**Question 11:** Are discounts in the current vendors Dental PPO and the current vendors Dental Premier networks extended to non-covered services?

**UNM Response to Question 11:** Yes

**Question 12:** Please provide the paid claim amounts split by PPO, Premier and Out-of-Network OR provide the percentage of claims paid split between the PPO and Premier network?

**UNM Response to Question 12:** The requested information is not available.

**Question 13:** What is the current contribution structure by coverage tier? Have these changed over the last 3 years?

**UNM Response to Question 13:** The requested information is not available.

**Question 14:** Are the current ghost rates available?

**UNM Response to Question 14:** The requested information is not available.

**Question 15:** Are the current and renewal fees available?

**UNM Response to Question 15:** The requested information is not available.

**Question 16:** How many total employees are eligible?

**UNM Response to Question 16:** UNMH has an estimated amount of 4,000 employees eligible.

**Question 17:** How long has UNMH had Dental coverage with current vendor?

**UNM Response to Question 17:** For multiple years.
**Question 18:** Are there part-timers and retirees?
**UNMH Response to Question 18:** Yes, UNMH has part-time employees, however, no retirees that are covered under the Dental Plan.

**Question 19:** Can UNMH provide a detailed claim file for re-pricing?
**UNMH Response to Question 19:** The requested information is not available.

**Question 20:** Have there been any plan changes since inception?
**UNMH Response to Question 20:** No, UNMH does not believe there have been plan changes made to the dental plan since inception.

**NOTE:** The due date and time is April 7, 2017 @ 2:00 pm MDT.

All other provisions of the Proposal Documents shall remain unchanged. This addendum is hereby made a part of the Proposal Documents to the same extent as those provisions contained in the original documents and all itemized listing thereof.