



Report 16a
Collection Agency Referrals
Fiscal Years 2011 through 2013

<i>Source</i>	<i>FY 2011</i>		<i>FY 2012</i>		<i>FY 2013</i>	
	<i>Referrals</i>	<i>% of Total</i>	<i>Referrals</i>	<i>% of Total</i>	<i>Referrals</i>	<i>% of Total</i>
Charity Care - Bernalillo (UNM Care)	0	0.0%	0	0.0%	0	0.0%
Charity Care - Out of County	0	0.0%	0	0.0%	0	0.0%
EMSA	0	0.0%	0	0.0%	0	0.0%
HMO/PPO	5,591	4.7%	6,588	4.7%	7,466	3.7%
Insurance	6,825	5.7%	6,513	4.7%	7,955	3.9%
Medicaid	2,363	2.0%	2,270	1.6%	2,676	1.3%
Medicare	2,338	2.0%	3,295	2.4%	3,238	1.6%
Sp Bill	0	0.0%	0	0.0%	0	0.0%
Uninsured	99,536	83.8%	118,869	85.2%	178,949	88.4%
USPHS/IHS	226	0.2%	208	0.1%	128	0.1%
All Other	1,923	1.6%	1,851	1.3%	1,962	1.0%
<i>Grand Total</i>	118,802	100.0%	139,594	100.0%	202,374	100.0%