If You're Out of Refills Call Your Clinic

1209 Family Health
Phone 272-4400 - Fax 272-8131
Family Practice Tucker
Phone 272-1734 - Fax 272-8140
General Faculty
Phone 272-3850 - Fax 272-8139
General Medicine
Phone 272-3830 - Fax 272-8177
Lobo Care
Phone 272-3935 - Fax 272-8178
Northeast Heights
Phone 272-2700 - Fax 272-8139
Senior Health
Phone 272-1754 - Fax 272-8177
Southeast Heights
Phone 272-5885 - Fax 272-8178
Westside Clinic
Phone 272-2900 - Fax 272-8177
Women’s Health
Phone 272-2245 - Fax 272-8141
Women’s Faculty
Phone 925-4040 - Fax 272-8141

UNM Hospitals
Outpatient Pharmacy Guidelines

1209 University Blvd.
Albuquerque, New Mexico 87102
505-272-2309

Hours
Monday-Friday
7 am - 5 pm

Saturday 9 am - 5 pm
Closed Major Holidays
HELPFUL TIPS:
- Prescriptions can be ordered 6 days before running out, please order in this time frame.
- You have 7 days to pick up your prescriptions.
- Please bring medical record card for pick up.
- Please bring Medicare part D insurance card, UNM Care coverage card, or SCI insurance and stamp card.
- Mail order available upon request; ask for an application.
- We can only fill UNM Hospitals generated prescriptions.
- When entering pharmacy, get a pick-up or drop-off number.

HOW TO USE THE PHARMACY PHONE ORDER SYSTEM

Phone Menu  CALL  272-2309

Have the medical record and prescription numbers ready when using the phone system.

Press (1) to order a prescription
1. Enter patient medical record number followed by (#) key. Do not enter the zeros to the left of the number.
2. Enter the prescription number followed by the (#) key.
3. Wait for status of prescription.
4. Repeat for other meds.

Press (2) to check the status of a prescription.

Press (3) to check operation hours.

Press (4) to receive the previous menu in Spanish.

Press (0) to speak to pharmacy staff

Press (*) to hear the menu again.

Thank you for using our automated system.

LIMITATIONS ON PRESCRIPTION MEDICATIONS FOR UNM CARE AND SCI PATIENTS

Co-payments are due at time of service

For each co-payment amount, quantities are limited to a 30-day supply or 100 count, whichever is less per prescription or refill.

Controlled substance requirements from the Board of Pharmacy

Photo ID must be presented when picking up a controlled substance.

Reminder:

Medication counseling is always available if you have any questions.

Thank you for using our pharmacy.