

## STRATEGIC PLANNING AT HSLIC

In March 2001, the Health Sciences Center created a new organizational structure to strengthen support to users in the areas of knowledge management and information technology. The outcome was the formal consolidation and renaming of the library and computer services into the Health Sciences Library and Informatics Center (HSLIC).

With the birth of HSLIC, managers and faculty representing the organization's major service components began a strategic planning process with a retreat in July 2002 that resulted in HSLIC's first three-year strategic plan. In 2005 the library and informatics center's senior managers updated the plan to address signature programs; created a new educational development unit; focused on ways to work electronically; and more effectively linked to the HSC's Knowledge Management and Information Technology planning efforts.

In 2007 HSLIC's senior managers updated this plan again with a focus on "Jumping Forward" with new services and ways of doing things to more effectively serve the UNM HSC and the greater community within New Mexico. We welcome feedback about priorities and HSLIC directions.

Holly Shipp Buchanan, MLn, MBA, EdD



HSLIC at Night - Photo by Barry Staver



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## STRATEGIC PLAN

*YOU SEE A LIBRARY  
WE SEE THE FUTURE OF  
HEALTHCARE IN NEW MEXICO*



Classroom Event Scheduling  
Collaborative Technologies  
Identity Management  
Scholarly Communications

# HEALTH SCIENCES LIBRARY AND INFORMATICS CENTER (HSLIC)

## STRATEGIC PLANNING GOALS FY2008 - FY2010

### MISSION STATEMENT

We improve and enhance human health through support, innovation, and leadership in the organization, delivery, and use of quality information. We create an environment that fosters the development and sharing of knowledge for the UNM Health Sciences Center and its partners.

### VISION STATEMENT

Through commitment to the expertise of multidisciplinary teams, the UNM Health Sciences Library and Informatics Center employees create innovative, high quality solutions to complex information and technology challenges. These solutions provide the means for answering the most important questions of human health.



HSLIC faculty and staff - photo by Christopher Kallman

HSLIC Strategic Plan

[http://hsc.unm.edu/library/libinfo/  
StrategicPlan08-10\\_20070605.pdf](http://hsc.unm.edu/library/libinfo/StrategicPlan08-10_20070605.pdf)

UNM Strategic Plan

[http://www.unm.edu/president/strategic\\_planning/](http://www.unm.edu/president/strategic_planning/)

### GOALS

#### SERVICE IMPROVEMENT

Ensure HSLIC services are the most efficient and highest quality possible by overseeing changes and improvement in three major strategic planning initiatives: Collaborative Technologies, Financial Services, Service Desks.

##### OBJECTIVE A

Investigate collaborative technologies

##### OBJECTIVE B

Improve business operations

##### OBJECTIVE C

Maximize service desk efficiency

#### NEW MEXICO HEALTH INFORMATION PROJECT

Improve the quality of health care for New Mexicans by removing information barriers encountered by health care providers. Organize, manage, and broker an economical health information package to New Mexico health care providers.

#### IDENTITY MANAGEMENT

Create a comprehensive plan for aligning and integrating all user accounts to UNM standards as developed by the UNM Identity Management (IdM) task force. Use these standards to improve usability and security of HSLIC resources. Comply with legal, licensing, regulatory and policy requirements for enabling and disabling accounts.

### CTSC SUPPORT

Align HSLIC resources, processes, and policies in support of the HSC Clinical and Translational Sciences Center (CTSC) and more efficient utilization of HSLIC IT and informatics resources for research.

##### OBJECTIVE A

Create a scholarly communications center

##### OBJECTIVE B

Integrate IT tools and informatics support



HSLIC staff consulting on streaming media project - Photo by Barry Staver

### UNM WEST

Plan the library of the future for UNM West in support of the HSC Mission.

### DOMENICI CENTER FOR HEALTH SCIENCES EDUCATION

Create a leading-edge educational environment that supports HSC educational programs through the development of an organizational structure, policies and procedures, and promotional activities needed to operate the Domenici Center as a new service of HSLIC.

##### OBJECTIVE A

Implement a classroom-event management system