

FAST FACTS

	5 Years Ago 1999/00	2003/04	2004/05
Total Volume Holdings:	172,475	171,577	171,223
Print Serial Subscriptions	1,420*	1,141	332
Electronic Serials Subscriptions	1,217	1,130	1,402
Total Serials Subscriptions	2,639	1,567	1,734
Number of Databases	72	77	74
Amount Spent by Consortia	\$22,000	\$43,440	\$76,561
Total Collection Expenditures (Excluding Binding)	\$928,423	\$942,517	\$901,504
Gate Count	263,841	325,646	297,299
Use of Electronic Resources, Including Databases	N/A	1.9M	2.4M
Total Reference Transactions, Including Literature Searches	25,073	13,073	11,411
Interlibrary Borrowing	4,936	3,467	2,629
Interlibrary Lending	6,745	3,382	3,719
Items Copied for Patrons	7,647	1,806	855
Library Presentations to Groups, Including Orientations & Tours	208	361	379
Participants in Library Presentations	2,366	4,184	5,307
HelpDesk Requests (Documented)	4,626	5,825	8,184
Web Based & Web Enhanced Courses	6	208	228
HSC Web Sites Hosted	Unavailable	150	138
HSC Web Site Page Views	Unavailable	12M	14M
HSLIC Web Pages Viewed	176,226	1M	1.5M
Publicly Accessible Computers (Inside Library)	56	73	73
Public Seating	Unavailable	317	332
Number of Group Study Rooms	8	6	5
Number of Square Feet in Library	44,171	44,171	44,171
Total FTE	45.6	73	72.4

* Adjusted from 1999-2000 reporting for consistency with 2004-2005 reporting.

EXECUTIVE SUMMARY

In FY2005, the Health Sciences Library and Informatics Center (HSLIC) began new programs which will be the foundation for development of future services.

The Education Development office will become the site of educational consulting and instructional design for the Health Sciences Center (HSC); the newly instituted Medical Informatics Seminar series will be a cornerstone of the Medical Informatics Fellowship Program.

Technology Support (TECHS) created an environment in which to pilot new technologies to move the HSC into the future, while Library Services developed a health news website as well as participated in the development of an institutional repository for UNM.

Fund development activities took off with receipt of HSLIC's first two endowments. A renewed strategic planning effort coordinated by the Planning Office assured a collaborative approach to future directions.

“All of the personnel at HSLIC are helpful. They have always been responsive to my needs in conducting research as well as IT needs. They are a progressive, top-notch facility.”

- An HSC staff member in response to 2005 LibQual Customer Satisfaction Survey



Photo by Barry Staver

LIBRARY HOURS

Mon-Thur 7:00 am – 11:00 pm
(9:00 pm in summer)
Friday 7:00 am – 6:00 pm
Saturday 9:30 am – 6:00 pm
Sunday Noon – 11:00 pm
(9:00 pm in summer)

PHONE

Library Information Desk: 505-272-2311
Technology User Support: 505-272-1694

DIRECTOR

Holly Shipp Buchanan

DEPUTY DIRECTOR, LIBRARY SERVICES

Janis Teal

DEPUTY DIRECTOR, TECHNOLOGY SERVICES

Greg Gaillard

SERVICES

ACADEMIC AND CLINICAL LIBRARY TEACHING AND CONSULTING

APPLICATION AND WEB DEVELOPMENT

COLLECTION RESOURCES AND LICENSING

CONSULTING FOR EDUCATIONAL DEVELOPMENT AND COMPLIANCE INCLUDING ONLINE COURSE DEVELOPMENT

INFORMATICS TRAINING, RESEARCH, AND EVALUATION

IT SYSTEMS AND SERVERS

REFERENCE AND USER SUPPORT SERVICES

SPECIAL COLLECTIONS

USER SUPPORT FOR TECHNOLOGY

HEALTH SCIENCES LIBRARY AND INFORMATICS CENTER
MSC09 5100

1 UNIVERSITY OF NEW MEXICO
ALBUQUERQUE, NM 87131-0001

HSC.UNM.EDU/LIBRARY/



SUMMARY ANNUAL REPORT
2004 - 2005

ANNUAL REPORT HIGHLIGHTS

In FY2005 the Health Sciences Library and Informatics Center (HSLIC) expanded its role on campus and broke new ground in the areas of fund development, education, technology, and library services.

HSLIC ACCOMPLISHMENTS

- The implementation of new technologies characterized FY2005 and helped HSLIC to meet its objective of establishing pilot environments for technology development.

- HSLIC played an important role in the expansion of InfoEd research tracking software on the Health Sciences Center (HSC) campus.

- Technology Support (TECHS) implemented blade servers for cost-effective data management; adopted a Storage Area Network (SAN) for efficient data storage; and adopted cascading style sheets (CSS) and templates to assure HSC website consistency and response speed.

- TECHS and Library Services collaborated to move the library's online catalog from a proprietary operating system to a cost-effective Linux-based system, becoming the first library in the country to do so.

- Library Services and TECHS collaborated to implement the Pharos swipe-card system for users to pay for printing and copying, and new copiers replaced all old public copiers in fall 2004. This system is also used at University Libraries, making its use convenient for users across campus.

The Larry and Nedra Gordon Endowment

Larry Gordon formerly served as President of the American Public Health Association and the New Mexico Cabinet Secretary for Health and Environment. HSLIC will also be the repository for Mr. Gordon's collection of papers.

FUND DEVELOPMENT

- The fiscal year started with the funding of the George L. and Mary W. Voelz Endowment, HSLIC's first true endowment.

"I think the best asset of the health sciences library is the friendly, helpful staff. I always feel welcome to ask questions, and I've had help with complicated issues including literature reviews."

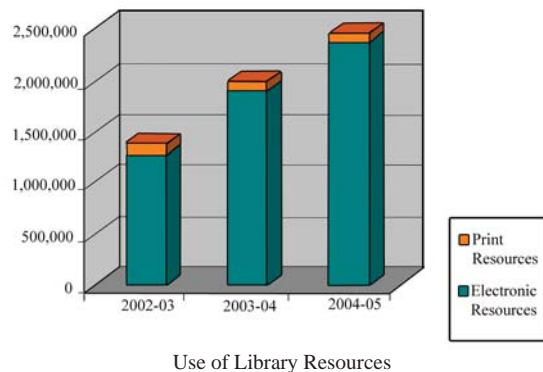
- A Graduate Student from the UNM School of Medicine in response to 2005 LibQual Customer Satisfaction Survey

- This first endowment was followed later in the year by the funding of the Larry and Nedra Gordon Endowment for Environmental Health.

NEW INITIATIVES

- With the arrival of Deborah LaPointe, PhD, as Assistant Director of Education Development, HSLIC assumed its new role of educational consulting to HSC faculty, offering expertise in instructional design.

- Philip Kroth, MD, Assistant Director, Health Sciences Informatics Program Development, established a Medical Informatics Seminar Series to lay the foundation for a medical informatics fellowship training program.



- Erinn Aspinall, MSI, selected the Health Sciences Library and Informatics Center as the site where she wished to complete the second year of her National Library of Medicine (NLM) Fellowship, marking the first time HSLIC served as a site for an NLM Second Year Associate.

- The HSLIC Public Relations Committee developed a set of brochures and templates for slide and poster presentations based on the HSC's Healthy Outlook campaign. These materials won 3rd place in a national competition at the Medical Library Association annual meeting in May 2005.

- A Reference and User Support Services faculty member served on a campus-wide committee to implement an institutional repository for the university.

- Special Collections hosted its first History of Medicine Lecture, "Secrets of the Worm: the History of Appendicitis," by Chris Engdahl, a UNM history student.

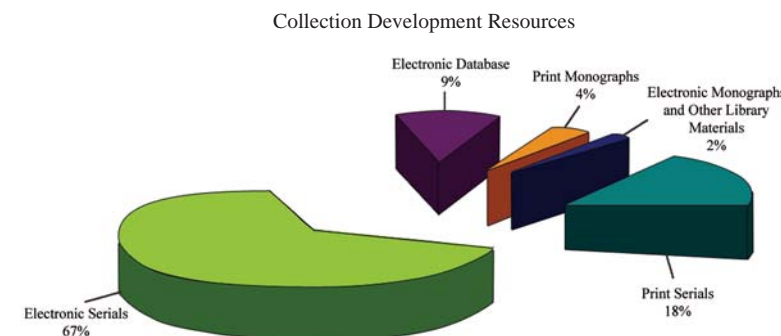
Facility Improvements

Renovations to the HSLIC building included new exterior lettering and the acquisition and installation of an upgraded fire alarm system. Remodeling created office space for HSLIC's newly developed fellowship program.

PLANNING OFFICE

- The HSLIC Planning Office completed the final IAIMS (Integrated Academic Information Management Systems) report for HSLIC's Planning Grant.

- The office coordinated a strategic planning retreat in January 2005, to set HSLIC strategic goals and objectives through 2007.



SPONSORED RESEARCH AND PROJECTS

- In **Tribal Connections Four Corners (TC4C)** HSLIC collaborated with academic health sciences libraries in Arizona, Colorado, and Utah to conduct a needs assessment of providers of health care to the Native American populations of the Four Corners area.

- Four Corners on Medline Plus** collaborates with academic health sciences libraries in Arizona, Colorado, and Utah to create an online directory of health information services in the Four Corners area.

- Evidence-Based Public Health (EBPH) Informatics Training for Public Health Practitioners in New Mexico** will provide training of public health professionals in New Mexico and an analysis of the types of questions posed.

- Through the **Rocky Mountain Online Archive (RMOA)**, HSLIC will participate in building the RMOA by contributing 24 Encoded Archival Descriptions (EADs) from the New Mexico Health Historical Collection.

- Electronic Reserves** enables the library to provide an electronic reserves system with funding from the Student Fee Review Board.

Educational Events Sponsored by the Library and Informatics Center

HSC Executive Vice President's Leadership Forum

Presentations by J. Marc Overhage, MD, PhD from the Regenstrief Institute at Indiana University

3rd Annual UNM Scholarly Communication Symposium

Daniel Greenstein, PhD from the University of California