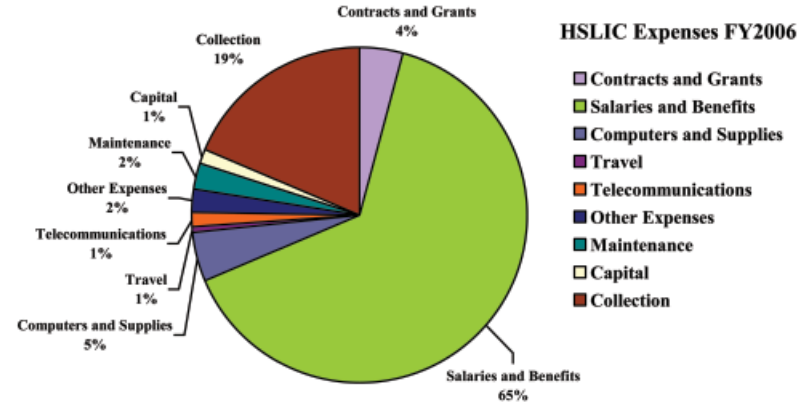
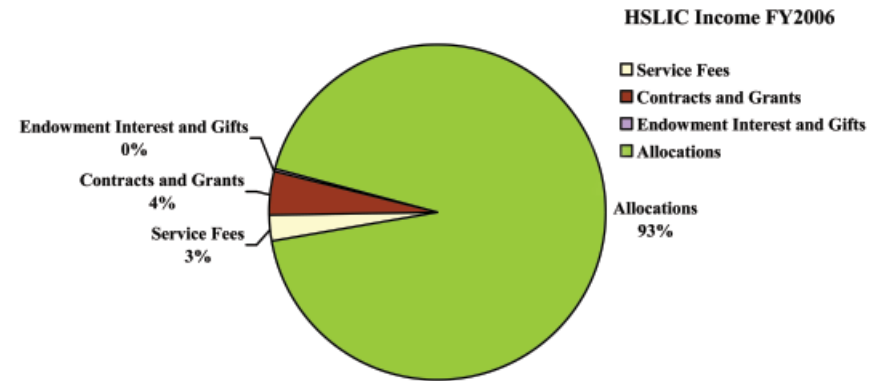


## FAST FACTS

	5 Years Ago 2000/01	2004/05	2005/06
Total Volume Holdings:	178,992	171,223	165,507
Print Serial Subscriptions	1,640	332	174
Electronic Serials Subscriptions	967	1,402	1,616
Total Serials Subscriptions	2,607	1,734	1,790
Number of Databases	73	74	99
Amount Spent by Consortia	\$21,000	\$76,561	\$56,245
Total Collection Expenditures (Excluding Binding)	\$789,025	\$890,392 <sup>1</sup>	\$935,047
Gate Count	274,843	297,299	250,007
Use of Library Materials (Print, Reserve, Media, Both In-Library and External Circulations)	34,208	71,125	45,032
Use of Electronic Resources, Including Databases	Unavailable	2.4M	3.6M
Total Reference Transactions, Including Literature Searches	19,067	11,411	8,530
Interlibrary Borrowing	5,755	2,629	1,932
Interlibrary Lending	4,285	3,719	2,780
Items Copied for Patrons	8,824	855	783
Library Presentations to Groups, Including Orientations & Tours	218	379	479
Participants in Library Presentations	2,550	5,307	4,557
HelpDesk Requests (Documented)	5,035	8,184	5,409
Web Based & Web Enhanced Courses	24	228	245
HSC Web Sites Hosted	Unavailable	138	180
HSC Web Site Page Views	256,464	14M	18M
HSLIC Web Page Viewed	41,000	1.5M	1.9M
Publicly Accessible Computers (Inside Library)	67	73	73
Public Seating	Unavailable	332	320
Number of Group Study Rooms	8	5	5
Number of Square Feet in Library	44,171	44,171	44,171
Total FTE	50.06	72.4	80.9
Service Hours per Week	86.5	94.5	94.5

<sup>1</sup> 2004 - 2005 annual report figure of \$901,504 included ILL Expenditures. The figure has been corrected in this report.



*“Best library I’ve ever used, and believe me, I’ve been in a lot of libraries. I am constantly studying up on the 3rd floor...all in all, a great place to learn and study.”*

- A UNM College of Nursing Student  
LibQUAL+™ Survey, 2005

## LIBRARY HOURS

Mon-Thur 7:00 am – 11:00 pm  
(9:00 pm in summer)

Friday 7:00 am – 6:00 pm

Saturday 9:30 am – 6:00 pm

Sunday Noon – 11:00 pm  
(9:00 pm in summer)

## PHONE

Library Information Desk: 505-272-2311  
Technology User Support: 505-272-1694

## DIRECTOR

Holly Shipp Buchanan

## DEPUTY DIRECTOR, LIBRARY SERVICES

Janis Teal

## DEPUTY DIRECTOR, TECHNOLOGY SERVICES

Greg Gaillard

## SERVICES

APPLICATION AND WEB DEVELOPMENT

COLLECTION RESOURCES / ELECTRONIC RESOURCES & ACCESS

COLLECTION RESOURCES / PRINT RESOURCES & ACQUISITIONS

CONSULTING FOR EDUCATIONAL DEVELOPMENT AND COMPLIANCE INCLUDING ONLINE COURSE DEVELOPMENT

DISTANCE SERVICES INCLUDING NATIVE HEALTH INFORMATION SERVICES

INFORMATICS TRAINING, RESEARCH, AND EVALUATION

IT SYSTEMS AND SERVERS

REFERENCE AND USER SUPPORT SERVICES

SPECIAL COLLECTIONS

USER SUPPORT FOR TECHNOLOGY

HEALTH SCIENCES LIBRARY AND INFORMATICS CENTER  
MSC09 5100

1 UNIVERSITY OF NEW MEXICO  
ALBUQUERQUE, NM 87131-0001

[HSC.UNM.EDU/LIBRARY/](http://HSC.UNM.EDU/LIBRARY/)

## EXECUTIVE SUMMARY

Foundations established in 2004-2005 allowed the Health Sciences Library and Informatics Center (HSLIC) to build new programs addressing education, research, technology services, and library services at the Health Sciences Center (HSC).

HSLIC will manage the new Domenici Center for Health Education when classes begin in January 2007. HSLIC also worked to assure the quality of the facility, especially in the areas of technology and aesthetics. Technology planning done by HSLIC has identified high-tech needs and their solutions. HSLIC planned two photo exhibits as part of the Hall of Discovery within the Domenici Center.

The new educational consulting unit of HSLIC, the Learning Design Center, organized their processes and procedures and selected software to assure that online curricular courses and training can be produced efficiently and effectively by HSC faculty.

The Biomedical Informatics Program accepted its first fellow and continued its Biomedical Informatics Seminar Series.

HSLIC helped to improve efficiency of the research processes at the HSC through the adoption of InfoEd grant management software.

Technology Support (TECHS) conducted an Information Technology Survey of HSC users to identify areas of strength and areas needing improvement.

Library Services established its Distance Services program, which includes the fledgling Native American Health Information (NAHIS) program. All New Mexicans will benefit from the creation of New Mexico Health Connection, an online directory of health services in New Mexico.

A strategic planning group advanced HSLIC's development program through an environmental scan of peer library development programs and through identification of a theme for HSLIC's program.

## NEW INITIATIVES

### • Domenici Center for Health Sciences Education

Working with HSC Facilities Planning, HSLIC developed technology plans for the building and developed plans for two photo exhibits in the Center. These will be the first exhibits of the Hall of Discovery.

### • Learning Design Center

HSLIC collaborated on implementation of updated courseware, WebCT Vista, for curricular online courses; implemented Learning Central, an online registration and tracking system for non-curricular training; and adopted and piloted Moodle, software to deliver non-curricular online training.

### • New Mexico Health Connection

HSLIC developed the New Mexico Health Connection, a consumer-oriented online directory to sources of health care in New Mexico.

### • Native American Health Information Services

HSLIC implemented the Native American Health Information Services (NAHIS) program offering resources to health care providers serving Native Americans and to community members of the 22 Native Nations of New Mexico.

### • Active Directory

HSLIC used Microsoft® Active Directory to push computer security patches and repairs to workstations throughout the Health Sciences Center.

### • Fund Development

HSLIC completed an environmental scan and conducted a faculty focus group to guide the direction of future fund development for the library.

*"I like a lot of things about this group [Technology Support]: the one stop shop, if I have questions I know where to go, and that I am supported. Small departments cannot afford an IT staff, so for us this is a great service."*

- Response to 2006 IT Survey

## SPONSORED RESEARCH AND PROJECTS

### • Go Local New Mexico

Go Local is a nationwide project sponsored by the National Library of Medicine® to create online directories of local health services. New Mexico's Go Local database, New Mexico Health Connection, was launched on April 17, 2006.

### • Individual Biomedical Informatics Fellowship Grant

Dr. Randall Stewart was awarded a three year, National Library of Medicine Fellowship to provide support for his research and biomedical informatics training activities.

### • UNM Cancer Center Support

This funding supports Dr. Philip Kroth's efforts as Co-Director of the Clinical Protocol and Data Management/Medical Informatics Shared Resource in the UNM Cancer Research and Treatment Center.

### • Evidence-Based Public Health (EBPH) Informatics Training for Public Health Practitioners in New Mexico

This funding provided training of public health professionals in New Mexico and an analysis of the types of questions posed.

*"I am a registered nurse and am so appreciative of your outreach program. It saves me untold hours of travel and time copying in the library."*

- Email from a Registered Nurse in New Mexico

### Technology Enhancements FY 2006

- Developed standardized template for HSC web sites.
- Managed HSC workstations with Microsoft Active Directory.
- Implemented link resolver software allowing one-click access to full-text of licensed articles from 3 major databases.
- Broadened patron payment options to include "Lobocash".

### Educational Events Sponsored by the Library and Informatics Center

#### HSC Executive Vice President's Leadership Forum

Presentations by Reed Gardener, PhD Emeritus Professor and former Chair of the Department of Medical Informatics, University of Utah

#### 4th Annual UNM Scholarly Communication Symposium

Keynote Address by Ann Wolpert, MLS Director of Libraries, Massachusetts Institute of Technology

### Phil and Olga Eaton Sculpture Garden of Healing

As part of its Special Collections, HSLIC is in charge of assuring the creation of a healing garden enhanced by artistic sculptures.

### • Rocky Mountain Online Archive (RMOA)

HSLIC participated in building the RMOA by contributing 24 Encoded Archival Descriptions (EADs) from the New Mexico Health Historical Collection.

### • Integrating and Expanding Clinical Research Networks: RIOS Net and Underrepresented Populations

This grant expands and standardizes the capability of RIOS Net's (Research in Outpatient Setting) IT infrastructure. RIOS Net is one of 13 research networks participating in this NHLBI (National Heart Lung and Blood Institute) program.

### • Southern Colorado New Mexico Native American Research Center for Health - SoCNM NARCH

A partnership with the Center for Native American Health and Albuquerque Area Indian Health, NARCH goals are to encourage research on health disparities affecting American Indian people; increase the number of American Indian scientists, students, health professionals, and organizations in New Mexico; and build the capacity of both the Albuquerque Area Indian Health Board and the UNM Health Sciences Center.

### • UNM Harvester, Creating Knowledge Streaming

The grant provides funding for information technology personnel to assist with creating the harvester.



Photo by Barry Staver