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HSC Intune - Android Devices

Managing Android Work Profiles

Once you have enrolled your device, all applications you use for work must be added to your **Work profile**. This means that any applications you use for both work and personal use require you to have duplicates of the same application installed, <u>the badged version in</u> <u>your Work profile</u> and the unbadged version in your **Personal profile**. Badged applications are managed by UNM HSC and marked with a small briefcase icon.

Learn more about Android work profiles.

Open the *badged* **Play Store** app in your Work profile to search for and install the badged version of any applications you use for work, *Zoom, Teams, TigerConnect, etc.*

If you find that you are having trouble opening, viewing, or using company resources on your device, you may need to download the following **badged (managed)** applications to your Work profile:

- Adobe Acrobat to view PDFs
- **Gallery** to view screenshots or photos taken on a badged (managed) application
- **Files** to view files stored in your Work profile
- Additional **Microsoft office applications** *PowerPoint, OneDrive, etc.*

Note: How Profiles and badged apps appear vary by Android device. You may experience variations from what is pictured below.







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