

## Android Devices

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### Requirements

To be registered as compliant, all Android devices must meet the following requirements:

*(Requirements are largely the same between GMS (Google Mobile Services) compatible devices and non-GMS compatible devices. Differences are noted. Most devices are GMS compatible, however devices with service originating from some countries may not be GMS compatible.)*

- The device is not rooted
- The device must be running an Android OS version 15.0 or later
- A password must be required to unlock the device
- The device password must meet the following requirements:
  - o Password is not “low complexity” (e.g. 123456 or 111111)
  - o Password is at least 6 characters in length
  - o Password must be numeric or alphanumeric
  - o Password must expire after a maximum of 365 days
- The device must require a password to unlock after 5 minutes of inactivity *(GMS compatible devices only)*
- Data storage on the device must be encrypted
- The Google Play services app must be installed and enabled on the device
- The “Verify Apps” setting must be enabled for both work and personal profiles *(non-GMS compatible devices only)*
- The Company Portal app must be installed on the device and meet the following requirements:
  - o The app was installed from a known source
  - o The app has the default runtime environment installed
  - o The app is properly signed
  - o The app is not in debug mode
- The device must meet “strong integrity” security according to hardware-based security features *(GMS compatible devices only)*
- Apps from unknown sources must be blocked on the device

### Noncompliance

If an enrolled device does not meet the above requirements for 21 days the following actions will be taken on the device:

- The device will be marked as noncompliant

*Noncompliant devices will be prevented from using enterprise applications such as VPN, non-web-based Office apps (Word, Excel, PowerPoint, etc.), OneDrive, and other enterprise-managed apps, as well as being unable to connect to internal WiFi networks.*