Android Devices

Requirements

To be registered as compliant, all Android devices must meet the following requirements:
(Requirements are largely the same between GMS (Google Mobile Services) compatible devices and non-GMS compatible devices. Differences are noted. Most devices are GMS compatible, however devices with service originating from some countries may not be GMS compatible.)

- The device is not rooted
- The device must be running an Android OS version that i still supported by Google
- A password must be required to unlock the device
- The device password must meet the following requirements:
    o Password is not "low complexity" (e.g. 123456 or 111111)
    o Password is at least 6 character in length
    o Password must be numeric or alphanumeric
    o Password must expire after a maximum of 365 days
    o Previous password cannot be reused when password is reset
        ▪ For non-GMS compatible devices, the previous 3 passwords cannot be reused when password is reset.
- The device must require a password to unlock after 5 minutes of inactivity *(GMS compatible devices only)*
- Data storage on the device must be encrypted
- The Google Play services app must be installed and enabled on the device
- The "Verify Apps" setting must be enabled for both work and personal profiles *(non-GMS compatible devices only)*
- The Company Portal app must be installed on the device and meet the following requirements:
    o The app was installed from a known source
    o The app has the default runtime environment installed
    o The app is properly signed
    o The app is not in debug mode
- The device must meet "strong integrity" security according to hardware-based security features *(GMS compatible devices only)*
- Apps from unknown sources must be blocked on the device

Noncompliance

If an enrolled device does not meet the above requirements the following actions will be taken on the device immediately:

- A push notification will be sent to the user on the device

If an enrolled device does not meet the above requirements for 21 days the following actions will be taken on the device:

- The device will be marked as noncompliant