

Corporate – Tier 1 Windows Update Ring (T1)

HSC Devices are managed by Microsoft's Endpoint management system (Intune), which is capable of managing the updates received by devices and when those updates are required to be run on these devices. For Windows devices the policy applied to devices is the "Corporate Tier 1" update ring.

Update Settings

- Updates for Microsoft products are allowed (e.g., Word, Outlook, Excel, etc.).
- Updates for Windows drivers are allowed.
- Both "Quality" and "Feature" updates are deferred for 5 days after Microsoft's release date.
- Windows 10 devices are *not* required to be upgraded to Windows 11 as of April 2024.
- Windows "Feature" updates cannot be uninstalled more than 10 days after their installation date on a device.
- Devices receive updates from Microsoft as they are officially released by Microsoft (after deferral period of 5 days), updates in the "Windows Insider Program" are not pushed to HSC Devices.

User Experience Settings

- Both "Quality" and "Feature" updates will be installed on devices automatically 21 days after becoming available in the environment.
 - o This 21 day period includes a 7 day grace period after the 14 days deadline for installation of updates.
- "Active Hours" on devices are defined as between 7:00 AM and 7:00 PM.
- If the end of the grace period is reached without updating and restarting the device, updates will be installed and the device will be rebooted automatically.
 - o The reboot will take place outside of the defined "Active Hours."
 - o The reboot will not take place if the device is currently in use (i.e., a user is logged in and determined to be active on the device).
- Update notifications are provided on the device by the default Windows Notification service.
- The option to pause Windows updates is disabled.
- The option to manually check for updates is enabled.