Created by Computer Learning Technologies Revised: 04/11/2024

HSC Intune - Enrollment

Enrolling an iOS Device



First, find and install the **Company Portal** app in the App Store. Then, follow the steps below to enroll your device.

- 1. Open the **Company Portal** app.
- 2. Tap Sign in.
- 3. Select OR sign into your HSC account. The Set up UNM Health Sciences Center access window displays.

4. Tap Begin.

- 5. Review the information on Device management and your privacy, then tap **Continue**.
- 6. Tap **Continue**. *The management profile downloads.*
- Select Allow when asked if you want to allow the website to download a configuration profile. A confirmation window displays once the profile has downloaded.
- 8. Tap Close.





Page: 1 of 4

HSC Intune - Enrollment

1.1

3 26 A

.

Cancel

Enrolling an iOS Device

- 9. Tap **Continue** to return to the Company Portal app.
- 10. Tap Continue. The How to install management profile instructions display.
- 11. Next, go to the Settings app and select Profile Downloaded.
- 12. Tap Install.
- 13. Enter your *passcode*, then tap **Done**.
- 14. Select Install.

You may experience variations based on your device. If you experience difficulty enrolling your device, contact the Service Desk at 2-DATA (272-3282).

217 HEALTH SCIENCES **く** Back Cancel 🔒 anage.microsoft.com 🗚 🖒 **UNM Health Sciences Center** KI HEALTH UNM Health Sciences Center How to install management profile Set up UNM Health **Continue to Company Portal Sciences Center access** 1. Go to the Settings app Select Profile Downloaded. Set up your device to access your email, devices, Wi-Fi, and apps for If you don't see that option: work. a. Select 🙆 General b. Select VPN & Device Management. Review privacy information After the download is complete, continue to the Company Portal app. 2. Select Install Download management profile 9 Follow the on-screen instructions to Continue Install management profile complete the installation. Download agai ④ Checking device settings 3. Open the Company Portal app again Learn more Learn more . . . Settings 10 Installing Profile (11 Lidia Orozco Annala II. Claused Miles Continue Management Profile Postpone Profile Downloaded Signed by IOSProfileSigning.manage.microsoft.com Verified V Description Install this profile to get access to your company apps ----Contains Device Enrollment Challenge 12 Install Profile Install (13)More Details Cancel Enter Passcode Management Profile Remove Downloaded Profile Signed by IOSProfileSigning.manage.microsoft.com Verified \checkmark Description Install this profile to get access 14 Install Enter your passcode to your company apps Contains Device Enrollment Challenge Cancel More Details

Page: 2 of 4



HSC Intune - Enrollment

Enrolling an iOS Device

Install.

15. Review the certificate warnings, then tap **Remote Management** 🗸 Back 15 Warning Install Cancel Do you trust this profile's How to install 16. Select Trust when asked about enrolling source to enroll your iPhone management profile into remote management? your device in Remote Management. ROOT CERTIFICATE 1. Go to the Settings app Installing the certificate "Microsoft Select Profile Downloaded 17. Once you've installed the management Intune Root Certification Authority" If you don't see that option: Cancel Trust will add it to the list of trusted a, Select 💿 General profile, open the Company Portal app and certificates on your iPhone. b. Select VPN & Device Management (16)tap Yes, I installed the profile. 2. Select Install MOBILE DEVICE MANAGEMENT Follow the on-screen instructions to complete the installation 18. Tap **Done**. Installing this profile will allow the 3. Open the Company Portal app again administrator at "https:// i.manage.microsoft.com/ M HEALTH UNM Health Sciences Center Learn more 19. Select the type of device you are enrolling, DeviceGatewayProxy/ ioshandler.ashx" to remotely manage Choose the best category for then tap Continue. your iPhone. this device Did you install the profile? 17 The administrator may collect Yes, I installed the profile 20. Tap **Continue** to move to Checking device This category helps your IT admin personal data, add/remove accounts provide access to company resources If not, open Settings and install the profile now settings. and restrictions, install, manage, and for this device. After setting this Can't find the profile? list apps, and remotely erase data on category, you must contact your IT Download again your iPhone. admin to change it. **Note**: You may have to attempt this COBO-UH-iOS/iPadOS step multiple times and make necessary BYOD-Global-Android changes for your device to meet compliance COBO-UNMMG-ABM-iOS requirements and security policies. **BYOD-Global-macOS** Set up UNM Health Sciences Center access 18 Profile Installed Done COBO-HSC-iOS/iPadOS Set up your device to access your email, devices, Wi-Fi, and apps for BYOD-Global-iOS/iPadOS \checkmark Review privacy information Management Profile COBO-Global-Android Download management profile \odot University of New Mexico Health Install management profile COBO-Global-macOS Sciences Center Checking device settings Signed by IOSProfileSigning.manage.mi-COBO-CheckInKiosk 19 20 crosoft.com **BYOD-Global-Windows** Verified V Continue Description Install this profile to get access to your company apps Continue Contains Mobile Device Management SCEP Device Identity Certificate **Checking device settings** 2 Certificates We are checking whether your device meets UNM Health Sciences Center compliance and security policies. This More Details nav take a few minutes.

Page: 3 of 4

HOSPITAL

HSC Intune - Enrollment

Enrolling an iOS Device

Next, App Management Change windows display, asking you to allow UNM HSC to take management of your app data for each of HSC's managed applications.

Select Manage.

Note: This step repeats for each managed application identified.

You may experience variations based on your iOS device. *If you experience difficulty enrolling your device, contact the Service Desk at* 2-DATA (272-3282).

App Man	agement	App Mar	agement
Cha	ange	Cha	ange
Would you	u like to let	Would yo	u like to let
University of	f New Mexico	University o	New Mexico
Health Scie	onces Center	Health Scie	nces Center
take manag	ement of the	take manag	ement of the
app "M	licrosoft	app "TigerCo	onnect"? Your
Authenticato	or"? Your app	app data w	vill become
data will beco	ome managed.	man	aged.
Cancel	Manage	Cancel	



Page: 4 of 4