

COMPUTER PURCHASE EXCEPTION PROCESS:

1. Purpose:

The purpose of the exception process is to identify and evaluate departmental needs that are not met with the standard configurations provided in the contract between the University of New Mexico and Dell Computers Inc.

2. Scope:

The exception process applies to all computers that are not under the University's contract with Dell Computers. Not all Dell computer models are under the contract. Most standard HSC models can be configured for your needs by contacting quotes@salud.unm.edu with your specifications and we can generate a custom quote. Purchases generated using the LoboMart Dell or Apple punchout sites are exempt from this process.

3. Description:

An exception for non-compliance MAY be granted in circumstances where a standard configuration does not meet the needs of the end-user.

4. Process:

Users needing to purchase a non-standard workstation must submit the Exception Request form to their Dean/Director/Dept Head for approval. The form is then sent on to HSC IT for approval by the CIO designated representative listed on the form. Once fully approved, **the fully signed "Purchase Exception Request for Non-HSC Standard Computer" form must be submitted to Purchasing prior to purchase.**

5. Cybersecurity:

Users who purchase non-standard workstations are also responsible for the security of these systems. They must follow current guidance from the HSC Information Security Office (ISO). Users should contact the HSC ISO for current operating system standards, security configuration settings and security and configuration management tools and agents. Any system on the network is subject to security updates and vulnerability scanning. Users must also address any vulnerabilities or malware detected within prescribed deadlines or be subject to disconnection from the network.

Contact HSC-ISO@salud.unm.edu for the latest information on security requirements.



Purchase Exception Request for Non-HSC Standard Computer

A collaborative effort between UNM Information Technologies (IT) and the HSC Chief Information Office has resulted in a strategic partnership agreement between Dell Computers and the University of New Mexico. This partnership significantly reduces the overall cost of technology ownership to the University. The agreement provides highly discounted hardware, technical services, and support related to Windows based workstations. UNM departments are now required to purchase from the standard configured Dell models in Lobomart or provide a request for an exception. The exception process exists solely to identify and evaluate departmental needs that are not met with the standard configurations provided in the Dell contract.

The user agrees to comply with all HSC security requirements for devices on the HSC network. Please contact the HSC Information Security Office at HSC-ISO@salud.unm.edu to see what the requirements are. If you don't agree then we won't allow the device to connect to the HSC network or share data with any networked device. _____ (initial for acceptance)

Device Usage: **Business Operations** **Research** **Other** _____

Brand and Model Number being requested under this exception (*Include quotes, with specs, for both your purchase request and a comparable Dell*): **HP** **Sony** **IBM** **Other Model** _____

Business purpose for the system: _____

Reason Dell standard configuration is undesirable: _____

Windows Operating System?: Yes No If No, what system: _____

Non-standard systems are not supported by HSC IT. Please state who will be supporting the system, including system administration, updates and patches:

_____ (Responsible IT person for the support and maintenance of the workstation)

By purchasing non-standard systems, the department making the purchase is taking responsibility for the following:

1. Ensuring that the security requirements in Section 5 are met.
2. Installation of client software required to attach to UNM or HSC enterprise services such as Banner.
3. All risks associated with non-compliance with #1 above. Examples include hourly costs associated with IT services for post-infection remediation, imaging of computers, repairs, and replacement parts. Department is also responsible for adhering to UNM computer policies, HSC Standards/Guidelines and State/Federal laws, including the installation and upkeep of an anti-virus client.

Exception Approved: Yes No **Note: Exceptions are reviewed on a case-by-case basis and approvals are not automatic.**

Printed Name of Requestor / Date

Requestor's email address

Name of Requesting Department

Printed Name of Dean/Director/Department Head

Signature

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