To register your cell phone number for the password reset service, please open a browser and go to Help.HSC at https://hscithelp.health.unm.edu and logon using your HSC NetID and password. You will need to add health\ to the beginning of your username as seen in this picture.

In the next windows that appears, you will see near the top of the screen, the wording “You are not signed up for the self-service password reset” with a Sign Me Up button next to the words. Click on the Sign Me Up button.
You will then be prompted to select your cellular provider and click on OK.

You will next be prompted to enter your 10 digit cellular phone number and click on OK.
You should now see a message that you have successfully registered your device.

You may now close the browser or if you wish you can click on the home button towards the upper left corner of the screen, you will now see that you have signed up on this screen as well.