



Families ASAP

- Mission Statement: Provides no-cost services to families and their children/adolescents in New Mexico with mental health and/or brain injury challenges.
- All staff are parents who are/have raised child with mental health or brain injury challenges
- 40% of staff have a mental health diagnosis.



Services

- Bilingual advocacy
- connecting families to resources, services, supports, programs, and skill building opportunities.
- Supports to ensure children are receiving free and adequate education.
- accompany parents on medical visits and IEP meetings.
- Online webinars
- Connecting people with diagnosticians, who might be undiagnosed.
- provide support in the navigation of behavioral/mental health, special education, juvenile justice, child welfare, and medical primary care systems.

FUNDING

- Federal grants
- Blue cross Blue Shield, for family peer services (current members)
- CYFD, for helping develop family peer services
- Managed Care Organization, Medicare

EVALUATION

- Satisfaction surveys
- developing tools with *Family Journey Assessment*
- Advocates keep notes and turn in monthly meeting reports that mention what outcome of their meetings



Eligibility

- Must have a behavioral health diagnosis
- Be between the ages of birth to 21

Co-Vid 19

- Services have moved to telehealth
- Medical visits are made over the phone
- A large percentage of their community is having difficulty accessing laptops and internet connection
- Difficulty tracking progress due to technology access
- There has been a drop in referrals

INTERVIEW

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