



SANDOVAL REGIONAL  
MEDICAL CENTER

**COVID-19 SRMC Visitation Policy 3.21.2020**

We are continuously following guidelines established by the Centers for Disease Control and Prevention (CDC) and the New Mexico Department of Health and are working collaboratively to ensure staff and resources are in place to care for the community.

**To protect our patients and staff, effective March 21, 2020, we will not be allowing visitors in our hospital**

Exceptions may be allowed in the following special circumstances **(but there will still be no visitors under 14-years-old even under these exceptions)**

- Pediatric patients may have one parent/guardian present in their room
- Patients undergoing end of life care – may have one person present
- Variations for other significant situations will be addressed on a case by case basis
- All visitors will be screened upon entry to facility. Any visitor with a fever or who is not feeling well will be prohibited from entering the facility.
- Visitors will be instructed to remain in the room for the duration of the visit and should not visit common areas such as cafeterias, waiting rooms, lobbies and gift shops
- Visitors will be asked to follow hand hygiene protocol, using hand gel or soap and water while limiting surfaces touched before entering patient rooms
- No visitors under the age of 14 will be allowed

During this time we encourage family members to utilize “tele-visit” options such as phone calls, FaceTime, Skype, WhatsApp & other online platforms to stay in contact with their loved ones who are hospitalized.

**We appreciate your cooperation and patience as we ensure a safe environment for all patient care.**