

COVID-19 Monoclonal Antibody Treatment Workflow

Identification of Eligible Patients

- Testing site after visit summary
- NYC COVID Hotline
- MyChart notifications based on clinical eligibility
- Self-referral

Virtual Assessment

- Patients connected to service via phone or through ExpressCare.nyc
- Provider evaluates patient for eligibility, clinical stability and discusses risk/benefits of therapy
- vEC clerks schedule patients for infusion at one of our hospital-based clinics and provides site-specific instructions

In-Person Infusion

- On-site provider evaluates patient for clinical stability and orders infusion
- Patient receives infusion

Post Infusion Follow-up

- •Infusion team calls patient 24-48 hours after infusion
- vExpressCare available for urgent care evaluation