

HHS/ASPR COVID-19 Outpatient Therapeutics Mini-Series
Session #4—Monoclonal Antibodies: A Healthcare System’s Approach
Wednesday, January 13, 2020 (12-1 PM ET)
Meet the Faculty

Our Presenters and Panelists:

Rajesh Gandhi, MD, FIDSA 2
Massachusetts General Hospital; Professor of Medicine, Harvard Medical School; Boston, MA.....2

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Senior VP, Practice Improvement and Patient Experience, Massachusetts General Hospital/Massachusetts General Physicians Organization; Boston, MA3

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Medical Director, COVID-19 Employee Health and Contact Tracing Group, UC San Diego Health; San Diego, CA4

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Pharmacy Director, Pharmerica Long-Term Care Pharmacy – San Antonio; San Antonio, TX5

Rajesh Gandhi, MD, FIDSA

Massachusetts General Hospital; Professor of Medicine, Harvard Medical School; Boston, MA



Rajesh T. Gandhi, M.D. is Professor of Medicine at Harvard Medical School, and the Director of HIV Clinical Services and Education at Massachusetts General Hospital (MGH). Dr. Gandhi is the site leader of the MGH AIDS Clinical Research Site in the AIDS Clinical Trials Group (ACTG). He is also the Co-Director of the Harvard University Center for AIDS Research (CFAR). Dr. Gandhi is a member of the NIH Covid-19 Treatment Guidelines Panel and the Infectious Diseases Society of America (IDSA) Covid-19 Treatment Guidelines Panel. He is also a scientific member of the Department of Health and Human Services Panel on Antiretroviral Guidelines for Adults and Adolescents, and the International Antiviral Society-USA Panel on Antiretroviral Drugs for Treatment and Prevention of HIV in Adults. Dr.

Gandhi is a Deputy Editor of NEJM Journal Watch Infectious Diseases and NEJM Journal Watch HIV/AIDS. Dr. Gandhi graduated from Harvard Medical School, completed his medical residency and chief residency at Brigham and Women's Hospital, and his infectious diseases fellowship training at Johns Hopkins Hospital.

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Inga Lennes, MD, MPH, MBA

Senior VP, Practice Improvement and Patient Experience, Massachusetts General Hospital/Massachusetts General Physicians Organization; Boston, MA



Dr. Inga Lennes is the Senior Vice President for Ambulatory Practice Improvement and the Patient Experience at Massachusetts General Hospital for the Physicians' Organization. She is a practicing thoracic medical oncologist and health care delivery researcher with a focus on early lung cancer detection. She was formerly the Director of Clinical Quality and the Medical Director for Ambulatory Services for the MGH Cancer Center. She went to the University of Massachusetts Medical School and completed internal medicine residency and chief residency at Beth Israel Deaconess Medical Center in Boston, MA. Dr. Lennes completed a fellowship in medical oncology at Dana Farber Cancer Institute and joined the MGH and Harvard Medical School faculty in 2009. In 2011, she earned a Masters in Public Health from Harvard University and

completed her Masters in Business Administration at the Massachusetts Institute for Technology (MIT) in 2014.

As the SVP for ambulatory operations, Dr. Lennes oversees the management of a large ambulatory enterprise across MGH clinic sites where 12,000 patients are seen each day. The Practice Improvement team manages the training of practice staff managing front desk and scheduling operations and oversees a large centralized call center that supports MGH ambulatory care. Access to outpatient care is an important focus of her work and includes optimizing ambulatory schedules, digitizing scheduling algorithms, improving the use of the electronic health record scheduling system and creating data outputs that aid in management. The team is focused on transforming the ambulatory experience by implementing digital health solutions for better patient communication and access. The patient experience team is charged with overseeing the collection of patient experience data for all care settings and leading training efforts and workflow redesign efforts to improve the service to patients.

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Michele Ritter, MD

Director, COVID-19 Infectious Diseases Clinic, UC San Diego Health; San Diego, CA



Dr. Michele Ritter is an Associate Clinical Professor of Medicine in the Division of Infectious Diseases at the University of California, San Diego. She graduated from medical school at Georgetown University and then remained at Georgetown University Medical Center for her internal medicine residency. She then completed her Infectious Diseases Fellowship at Albert Einstein University/Montefiore Medical Center in the Bronx in New York. She came to UCSD in 2010, and has served as the Director of the Outpatient Parenteral Antibiotic Therapy Program. She has also served as the co-chair of the Antimicrobial Utilization Committee, and currently serves as the Clinic Medical Director for the Division of Infectious Diseases at UCSD. Since March, she also has been the Director of the COVID-19 Infectious Diseases Clinic.

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Lucy Horton, MD, MPH

Medical Director, COVID-19 Employee Health and Contact Tracing Group, UC San Diego Health; San Diego, CA



Dr. Horton is part of the COVID-19 Telemedicine Clinic, which offers video visits and telephone consults for patients with mild to moderate COVID-19, as well as interdisciplinary specialty care for patients with post-acute and chronic COVID.

She is currently serving as the Medical Director of Contract Tracing for UCSD Health, within the Department of Infection Prevention and Clinical Epidemiology.

Prior to the COVID-19 pandemic she was serving as the site director for the Asylum Seekers Shelter Health Screening Assessment Program at UC San Diego School of Medicine and studies the impact of infectious diseases on refugees and migrants at the U.S.-Mexico border.

She is also a staff physician at the Tuberculosis Clinic for the San Diego Health and Human Services Agency.

Dr. Horton completed fellowship training in infectious disease at UC San Diego School of Medicine. She completed residency training in internal medicine at the Icahn School of Medicine at Mount Sinai in New York. She earned her medical degree and master's degree in public health from Tufts University School of Medicine in Boston. She is board certified in internal medicine and infectious disease.

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Justin Guajardo, BSN

Director of Nursing, Sunrise Nursing & Rehab Center; San Antonio, TX



Mr. Guajardo has been in the nursing profession for over 10 years with experience in acute care, long-term care, and assisted living. As Director of Nursing, he has oversight of nursing staff, coordinates in-services, training, and works with all departments to increase quality of life for residents through process improvement and teamwork. He cooperates and establishes communication with third party agencies (e.g., home health providers, hospitals, hospice companies, etc.) to achieve the best outcomes for patients.

Mr. Guajardo received his BSN from University of Texas (UT) Health and is pursuing his MBA at UT San Antonio.

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Lisa Washington, PharmD, RPh

Pharmacy Director, Pharmerica Long-Term Care Pharmacy – San Antonio; San Antonio, TX



Dr. Washington has served as the Pharmacy Director at Pharmerica San Antonio for the past six years. Prior to this role, she worked as a Hospital Pharmacy Director in larger hospital systems in the San Antonio area for 12 years. Lisa graduated from Xavier University in Louisiana with a BS in Chemistry and received her PharmD from UT Health Science Center College of Pharmacy in Memphis, TN. She began her pharmacy career as an ICU clinical pharmacist at Delta Medical Center in Memphis, Tennessee. After which, she moved to San Antonio and worked as a Geriatric Consultant Pharmacist before transitioning into a Pharmacy Director role at a Long

Term Acute Care (LTAC) Hospital. Dr. Washington has served as a Clinical Adjunct Professor at University of the Incarnate Word College of Pharmacy since 2010 and Clinical Pharmacist Preceptor at MCPHS Distance Learning Program.

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