

For questions, please contact ECHOreplication@salud.unm.edu



WEDNESDAY, SEPTEMBER 16, 2020

All times and presenters subject to change

*** IMPORTANT NOTE: ALL TIME ZONES ARE SHOWN IN GREENWICH MEAN TIME (GMT) –PLEASE USE THE TIME CONVERTER AT TIMEANDDATE.COM/WORLDCLOCK/CONVERTER.HTML TO CONVERT TO YOUR SPECIFIC TIME ZONE ***

Time	Activity	Facilitator(S)
1:45 – 2:00 pm GMT	Zoom session opens	
2:00 – 2:05 pm GMT	Welcome / Announcements	Session Host
2:05 – 3:30 pm GMT	 Project ECHO Overview and Discussion ** The vision and mission of Project ECHO The four principles of the ECHO Model™ 	Sanjeev Arora
3:30 – 3:45 pm GMT	BREAK	
3:45 – 4:15 pm GMT	 Project ECHO Core Themes and Principles ** Principles, roles, and terminology specific to ECHO Expectations of ECHO partners 	Felipe Amaral
4:15 – 5:00 pm GMT	TeleECHO Session Observation ** • The ECHO Model in practice • Customizing the Session Flow for your needs	Stephen Murillo
5:00 – 6:00 pm GMT	 Building an Evaluation Foundation for Learning ** Overview of ECHO evaluation methods Identifying evaluation methods 	Nancy Hood
6:00 – 7:00 pm GMT	LUNCH	
7:00 – 8:00 pm GMT	Meet and Greet – Introductions	ECHO Staff
8:00 – 8:30 pm GMT	 Project ECHO Information Technology Overview IT requirements and costs for hubs and spokes Technology necessary to securely run a teleECHO session Applications offered at no cost to Project ECHO partners 	Jonathan Wolfe
8:30 – 8:45 pm GMT	BREAK	
8:45 – 9:30 pm GMT	 Building Momentum: Budgets, Funding, & ECHO's Value Proposition ** How ECHO creates value for stakeholders Estimating an ECHO budget How donor relations can help you build & grow your ECHO project 	Ellie Cordova
9:30 – 10:00 pm GMT	Strategic Planning • Funding your ECHO	ECHO Staff
10:00 – 10:30 pm GMT	 Snapshots: Unique ECHO Programs Community Health Workers (CHW) & the ECHO Model The New Mexico Peer Education Project (PEP) 	ECHO Staff

** These sessions are approved for CME/CNE credit.



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THURSDAY, SEPTEMBER 17, 2020

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Time	Activity	Facilitator(S)
1:45 – 2:00 pm GMT	Zoom session opens	·
2:00 – 2:15 pm GMT	 Framing the Day Review the agenda and partner resources Cover items contributing to a positive learning experience 	
2:15 – 2:45 pm GMT	 Project ECHO Resource Library (PERL) on Box.com PERL: Finding resources in PERL Searching for and uploading files in PERL 	Shari King
2:45 – 3:15 pm GMT	Recruitment, Engagement, and Retention • Recruitment strategies	Victoria R. Chavez
3:15 – 4:00 pm GMT	 Role Specific Panel ** Overview each role & its responsibilities Q&A session to gain a deeper understanding of the roles 	ECHO Staff
4:00 – 4:15 pm GMT	BREAK	
4:15 – 5:00 pm GMT	 Fidelity to the ECHO Model ** Expectations of your hub re: fidelity to the ECHO model How principles and practices of the ECHO model differ 	Ellie Cordova
5:00 – 5:30 pm GMT	Strategic PlanningDefining your target audienceRecruiting and engaging your learning community	ECHO Staff
5:30 – 6:45 pm GMT	LUNCH	
6:45 – 7:15 pm GMT	 Facilitation Basics Responsibilities of the session facilitator Creating a welcoming environment in your session 	Ellie Cordova
7:15 – 7:45 pm GMT	 Introduction to Mock TeleECHO Learning Session ** Mock session roles and expectations Role of volunteers and observers 	Ellie Cordova
7:45 – 8:00 pm GMT	BREAK (unless volunteering, break extends to 2:30 pm)	
8:00 – 8:30 pm GMT	Mock Volunteer PrepVolunteers prepare for mock teleECHO session	Ellie Cordova
8:30 - 10:15 pm GMT	 Mock TeleECHO Learning Session ** Practice the elements of the ECHO Model Experience running a teleECHO session 	Ellie Cordova

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FRIDAY, SEPTEMBER 18, 2020

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Time	Activity	Facilitator(s)
1:45 – 2:00 pm GMT	Zoom session opens	
2:00 – 2:05 pm GMT	Framing the Day	
	 Review the agenda and partner resources 	
	Possible next steps after training	
2:05 – 2:45 pm GMT	Curriculum & Case Presentation Template Development **	
	Developing your ECHO project curriculum	Felipe Amaral
	Creating case presentation templates	
2:45 – 3:15 pm GMT	iECHO: Your Program Management Tool	
	What iECHO is and how you can use it	Crystal Morales
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	Understand how iECHO helps us track the movement	
3:15 – 3:45 pm GMT	Measuring Patient Outcomes **	
	Evaluating an ECHO program based on patient outcomes and	Nancy Hood
	research	
3:45 – 4:00 pm GMT	BREAK	
4:00 – 4:30 pm GMT	What Does Our Partnership Look Like?	
	The Account Rep's role	Marissa Erickson
	Your role as a partner & next steps	
4:30 – 5:15 pm GMT	Strategic Planning	
	Identifying learning goals	ECHO Staff
	Measuring impact	
5:15 – 6:15 pm GMT	Dr. Arora Q&A	Sanjeev Arora
	Question and answer session / wrap-up with Dr. Arora	Julijeev Alolu

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In support of improving patient care, Project ECHO® is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

AMA Designation Statement

Project ECHO $^{\circ}$ designates this live activity for a maximum of 9.5 *AMA PRA Category 1 Credits*TM. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

ANCC Designation Statement

Project ECHO® designates this live activity for a maximum of 9.5 ANCC contact hours. Nursing contact hours will be awarded for successful completion of program components based upon documented attendance and completion of evaluation.

Disclosure Statement

Project ECHO®, in compliance with the ACCME Standards of Commercial Support, requires that anyone who is in a position to control the content of an activity disclose all relevant financial relationships they have had within the last 12 months with a commercial interest related to the content of this activity.

The Planners and Presenters of this activity disclose that they have no financial relationships with any commercial interest. Sanjeev Arora, MD; Felipe Amaral, Ellie Cordova, Nancy Hood, Kelly Lister, Shari King, Rachelle Rochelle, Frank Roybal, Mike Stanton.

The following presenter listed below disclosed they have a relevant financial relationship with a commercial interest. The relationships were reviewed by the ECHO Accreditation Office, and conflicts of interest were resolved prior to the activity.

Nature of Relationship Name of Commercial Interest

Paulina Deming Other (received honorarium for presentation)Gilead