Project ECHO® (Extension for Community Healthcare Outcomes)

GLOSSARY OF TERMS	
Term	**Definition**
Community Health Worker (CHW)	A community health worker is a frontline public health worker who is a trusted member of and/or has an unusually close understanding of the community served. This trusting relationship enables the worker to serve as a liaison/link/intermediary between health/social services and the community to facilitate access to services and improve the quality and cultural competence of service delivery.
Demonopolize	Share freely with others particularly in the case of knowledge to enable others to become equally expert.
Dry Run	A rehearsal that is scheduled prior to the teleECHO program launch where hub sites check VTC capability of the hub and spoke sites and to provide housekeeping information.
ECHO®	Extension for Community Healthcare Outcomes
ECHO Institute™	Refers to Project ECHO's legal entity, faculty and staff as well as headquarters and physical location at UNMHSC in Albuquerque, NM.
ECHO Model™	Developed as a platform for both healthcare service delivery and research in 2003. The ECHO model is based on four core pillars: 1. use technology to leverage scarce resources, 2. sharing "best practices" to reduce disparities, 3. case-based learning to master complexity, and 4. a web-based database to monitor outcomes. The ECHO model develops knowledge and capacity among community clinicians through on-going telementoring and education.
Force Multiplication	Refers to an exponential increase in workforce capacity created through the ECHO model. Utilizing telementoring and guided practice ECHO builds system capacity by empowering primary care providers to gain new knowledge and expertise to treat patients in their own communities.
Hub	Regional center where multidisciplinary team of subject matter experts for a teleECHO program is located.
iECHO	Project ECHO's web-based program management tool that is used to manage teleECHO programs, collect data on teleECHO session participation, and track the movement.
Introduction	This is a 90-minute video conference session that consists of a 45 minute presentation by Dr. Sanjeev Arora or his designee followed question and answer session: describing how ECHO started, how it is implemented, and the next steps for starting a teleECHO program.by a 45 minute.
Immersion	Three day in-depth training for those that are ready to implement the ECHO model and have signed Project ECHO's partnership documents and Hub Readiness Assessment. Allows partners to delve deeper into skills and resources needed while developing ongoing relationships with ECHO staff to allow for successful replication.

GLOSSARY OF TERMS

Term	Definition
IT Support Techs	Project ECHO IT employee dedicated to managing and coordinating participant technological connections to the teleECHO sessions.
Knowledge Networks	Consists of regularly scheduled teleECHO sessions that bring together expert inter-disciplinary specialists and community-based partners.
Learning Loops	The sharing of knowledge between experts and community partners through active participation in teleECHO sessions.
MetaECHO™ /MetaECHO Community	Refers to the ever expanding community of individuals and organizations using the ECHO model to help demonopolize expert knowledge.
Mock TeleECHO™ Session (Mock	Simulated teleECHO sessions that are designed to prepare hub team members for launching live teleECHO programs.
Account Representative	This expert on the ECHO model provides direction to partners with next steps and individualized attention that is crucial to considering details involved in launching a new and successful ECHO program.
Project ECHO®	Refers to the overall movement to implement the ECHO model, including the ECHO Institute.
Replication	Implementation and adaption of the ECHO model based on community needs and resources with training and technical assistance from the ECHO Institute and other superhubs.
Session	Refers to an individual teleECHO occurrence.
Spoke	Community partner site at which individual or team of learners is located and connects to hub via teleECHO sessions.
Superhub	Project ECHO partner that has the ability to sign partnership documents, train, and provide ongoing support to replication partners in the same way that the ECHO Institute's Replication Team does. These teams receive a special superhub training focused on a train-the- trainer method for the teams to learn to recruit, teach, and support replication partners through the implementation process. Requires an application.
TeleECHO™ Program or Session(s)	Term used to describe regularly scheduled videoconferencing sessions which include subject matter experts and learners who use the ECHO model, brief lectures, and case-based learning to create learning loops. TeleECHO sessions are a core feature of the ECHO model.
TeleECHO™ Coordinator	Someone who is responsible for the administrative and organizational component of a teleECHO program; as well as providing guidance information to teleECHO session participants and guest speakers.

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<tr><td colspan="2" align="center">GLOSSARY OF TERMS</td></tr>
<tr><td>Term</td><td>Definition</td></tr>
<tr><td>Telementoring</td><td>Term used to describe the guided mentoring relationship that develops during a teleECHO program using videoconferencing technology.</td></tr>
<tr><td>UNMHSC</td><td>University of New Mexico Health Sciences Center, where the ECHO Institute is based in Albuquerque, NM.</td></tr>
<tr><td>VTC</td><td>Video teleconferencing; participation in teleECHO sessions via video</td></tr>
<tr><td>Zoom</td><td>Teleconferencing software used for most teleECHO sessions.</td></tr>
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