

DAY 1 - TUESDAY

All times and presenters subject to change

*** IMPORTANT NOTE: **ALL TIME ZONES ARE SHOWN IN EASTERN AFRICA TIME (EAT)** – PLEASE USE THE TIME CONVERTER AT TIMEANDDATE.COM/WORLDCLOCK/CONVERTER.HTML TO CONVERT TO YOUR SPECIFIC TIME ZONE ***

Time	Activity	Facilitator(S)
9:45 – 10:00 a.m.	Zoom session opens	
10:00 – 10:40 a.m.	Welcome / Announcements / Introductions	ECHO Staff
10:40 a.m. – 12:10 p.m.	Project ECHO Overview and Discussion ** <ul style="list-style-type: none"> The vision and mission of Project ECHO The four principles of the ECHO Model™ 	Sanjeev Arora
12:10 – 12:20 p.m.	BREAK	
12:20 – 12:50 p.m.	Project ECHO Core Themes and Principles ** <ul style="list-style-type: none"> Principles, roles, and terminology specific to ECHO Expectations of ECHO partners 	ECHO Staff
12:50 – 1:35 p.m.	TeleECHO Session Observation ** <ul style="list-style-type: none"> The ECHO Model in practice Customizing the Session Flow for your needs 	ECHO Staff
1:35 – 2:30 p.m.	MEAL BREAK	
2:30 – 3:15 p.m.	Building Momentum: Budgets, Funding, & ECHO's Value Proposition ** <ul style="list-style-type: none"> How ECHO creates value for stakeholders Estimating an ECHO budget How donor relations can help you build & grow your ECHO project 	ECHO Staff
3:15 - 3:30 p.m.	Introduction to Africa MetaECHO Collaborative	
3:30 – 4:00 p.m.	Project ECHO Information Technology Overview <ul style="list-style-type: none"> IT requirements and costs for hubs and spokes Technology necessary to securely run a teleECHO session Applications offered at no cost to Project ECHO partners 	ECHO Staff
4:00 – 5:00 p.m.	Building an Evaluation Foundation for Learning ** <ul style="list-style-type: none"> Overview of ECHO evaluation methods Identifying evaluation methods 	ECHO Staff

**** These sessions are approved for CME/CNE credit.**

DAY 2 - APRIL

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Time	Activity	Facilitator(S)
9:45 – 10:00 a.m.	Zoom session opens	
10:00 – 10:30 a.m.	Framing the Day <ul style="list-style-type: none"> Review the agenda and partner resources Cover items contributing to a positive learning experience 	
10:30 – 10:45 a.m.	Project ECHO Resource Library (PERL) on Box.com <ul style="list-style-type: none"> PERL and how we use it Finding resources in PERL Searching for and uploading files in PERL 	ECHO Staff
10:45 – 11:45 a.m.	Role Specific Panel ** <ul style="list-style-type: none"> Overview each role & its responsibilities Q&A session to gain a deeper understanding of the roles 	Facilitator: ECHO Staff
11:45 a.m. – 12:00 p.m.	BREAK	
12:00 – 12:45 p.m.	Fidelity to the ECHO Model ** <ul style="list-style-type: none"> Expectations of your hub re: fidelity to the ECHO model How principles and practices of the ECHO model differ 	ECHO Staff
12:45 – 1:30 p.m.	Recruitment, Engagement, and Retention <ul style="list-style-type: none"> Recruitment strategies 	ECHO Staff
1:30 – 2:30 p.m.	MEAL BREAK	
2:30 – 2:50 p.m.	Snapshots: Unique ECHO Programs	
2:50 – 3:20 p.m.	Facilitation Basics <ul style="list-style-type: none"> Responsibilities of the session facilitator Creating a welcoming environment in your session 	ECHO Staff
3:20 – 3:50 p.m.	Introduction to Mock TeleECHO Learning Session ** <ul style="list-style-type: none"> Mock session roles and expectations Role of volunteers and observers 	ECHO Staff
3:50 – 4:20 p.m.	Mock Volunteer Prep <ul style="list-style-type: none"> Volunteers prepare for mock teleECHO session 	ECHO Staff

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DAY 3 - THURSDAY

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Time	Activity	Facilitator(s)
9:45 – 10:00 a.m.	Zoom session opens	
10:00 – 10:05 a.m.	Framing the Day <ul style="list-style-type: none"> Review the agenda and partner resources Possible next steps after training 	
10:05 – 11:20 a.m.	Mock TeleECHO Learning Session ** <ul style="list-style-type: none"> Practice the elements of the ECHO Model Experience running a teleECHO session 	ECHO Staff
11:20 – 11:30 a.m.	BREAK	
11:30 a.m. – 12:10 p.m.	Curriculum & Case Presentation Template Development ** <ul style="list-style-type: none"> Developing your ECHO project curriculum Creating case presentation templates Data collection and tracking strategies 	ECHO Staff
12:10 – 12:30 p.m.	What Does Our Partnership Look Like? <ul style="list-style-type: none"> The Account Rep's role Your role as a partner & next steps 	ECHO Staff
12:30 – 1:00 p.m.	Your Program Management Tool <ul style="list-style-type: none"> ECHO's program management tools Learn about next steps and resources Understand how program management tools help ECHO track the movement 	ECHO Staff
1:00 – 2:00 p.m.	MEAL BREAK	
2:00 – 2:30 p.m.	Measuring Patient Outcomes ** <ul style="list-style-type: none"> Evaluating an ECHO initiative based on patient outcomes and research 	ECHO Staff
2:30 – 3:30 p.m.	Strategic Planning Overview <ul style="list-style-type: none"> Resources available to help you with strategic planning Coordinating a meeting with your Account Rep 	ECHO Staff
3:30 – 4:15 p.m.	BREAK	
4:15 – 4:30 p.m.	COMPLETE EVALUATION	
4:30 – 5:00 p.m.	Dr. Arora Q&A <ul style="list-style-type: none"> Question and answer session / wrap-up with Dr. Arora 	Sanjeev Arora

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