

ADDENDUM NUMBER TWO

THE UNIVERSITY OF NEW MEXICO HOSPITALS

Purchasing Department
933 Bradbury Dr. SE Ste 3165
Albuquerque, New Mexico 87106

Date: April 3, 2017

Proposal Number: P364-17

Name of Procurement Specialist: Tarah Santana

Due Date: April 7, 2017 @ 2:00 pm MDT

Notice to all respondents:

Amend the Proposal: P364-17 Employee Dental Claims Administration Services

This **addendum** becomes part of the Proposal Documents and **modifies**, as noted below, the original Bidding Documents.

Question 1: The Geo Access Reports requested are more than 30 pages. Can they be excluded from the 60 page limit?

UNMH Response to Question 1: Yes, the GEO Access Reports can be excluded from the 60 page limit.

Question 2: If our company does not qualify for Veteran (Exhibit A) or Small Business (Exhibit C) would UNMH still like the exhibits included in our response?

UNMH Response to Question 2: Yes, Please include all attachments in your response.

Question 3: Under 4.6 page 13 it states that UNMH does not require the bidder from doing Exhibit F. should the bidder complete it or not?

UNMH Response to Question 3: The vendor does not need to fill out Exhibit F when submitting the proposal, however, UNMH may ask the vendor at a later time to fill out Exhibit F during the RFP process.

Question 4: UNMH would like only ASO rates and not fully insured?

UNMH Response to Question 4: Please submit ASO Rates.

Question 5: Will you be granting an extension given that the question/answer period has been extended?

UNMH Response to Question 5: At this time, the Proposal due date will remain April 7, 2017.

Question 6: Would the University of New Mexico Hospitals (UNMH) be interested in receiving a fully insured Dental quote as an alternative to the current self-funded arrangement? If so, how should we include the pricing for this on the Cost Exhibit?

UNMH Response to Question 6: Not at this time.

Question 7: Please provide a current Summary Plan Description document or Dental certificate that would provide frequency limitations and detailed plan limitations?

UNMH Response to Question 7: This document is not available; however, the plan includes standard types of provisions.

Question 8: Are monthly Explanation of Benefit (EOB) counts available for Calendar Year 2015 & 2016?

UNMH Response to Question 8: The requested information is not available.

Question 9: What is the Out-of-Network percentile or is it based on maximum allowable cost?

UNMH Response to Question 9: This information is not available for release. For purposes of this RFP, please use the 80TH percentile for OON benefit U&C allowances.

Question 10: If Out-of-Network claims are paid based on maximum allowable cost, is the maximum allowable cost for Premier network dentists based on the PPO fee schedule or the Premier fee schedule?

UNMH Response to Question 10: Premier dentists are reimbursed based on Vendor's premier fee schedule

Question 11: Are discounts in the current vendors Dental PPO and the current vendors Dental Premier networks extended to non-covered services?

UNMH Response to Question 11: Yes

Question 12: Please provide the paid claim amounts split by PPO, Premier and Out-of-Network OR provide the percentage of claims paid split between the PPO and Premier network?

UNMH Response to Question 12: The requested information is not available.

Question 13: What is the current contribution structure by coverage tier? Have these changed over the last 3 years?

UNMH Response to Question 13: The requested information is not available.

Question 14: Are the current ghost rates available?

UNMH Response to Question 14: The requested information is not available.

Question 15: Are the current and renewal fees available?

UNMH Response to Question 15: The requested information is not available.

Question 16: How many total employees are eligible?

UNMH Response to Question 16: UNMH has an estimated amount of 4,000 employees eligible.

Question 17: How long has UNMH had Dental coverage with current vendor?

UNMH Response to Question 17: For multiple years

Question 18: Are there part-timers and retirees?

UNMH Response to Question 18: Yes, UNMH has part-time employees, however, no retirees that are covered under the Dental Plan.

Question 19: Can UNMH provide a detailed claim file for re-pricing?

UNMH Response to Question 19: The requested information is not available.

Question 20: Have there been any plan changes since inception?

UNMH Response to Question 20: No, UNMH does not believe there have been plan changes made to the dental plan since inception.

NOTE: The due date and time is **April 7, 2017 @ 2:00 pm MDT.**

All other provisions of the Proposal Documents shall remain unchanged. This addendum is hereby made a part of the Proposal Documents to the same extent as those provisions contained in the original documents and all itemized listing thereof.