I. Call to Order – Christine Glidden - Chair, BOT Community Engagement Committee

II. Confirmation of a Quorum – Christine Glidden

III. Adoption of Agenda (Action Item)

IV. Approval of the Minutes from the March 2019 Community Engagement Committee (Action Item)

V. Announcements (Information Only)

VI. Public Input

VII. New Business:
- Patient Satisfaction and Engagement – Julie O'Shaughnessy (Information Only)
- Communications Update – Alex Sanchez (Information Only)

VIII. Motion to Adjourn (Action Item)

Goals for calendar year 2019 include:
- Identifying existing hospital community activity and connections
- Identifying system-wide trends in existing feedback mechanisms to leverage across the Hospitals’ system
- Identify the gap in community feedback mechanisms and participation
- Determine if a Community Advisory Board for the Hospital or specific hospital components is needed