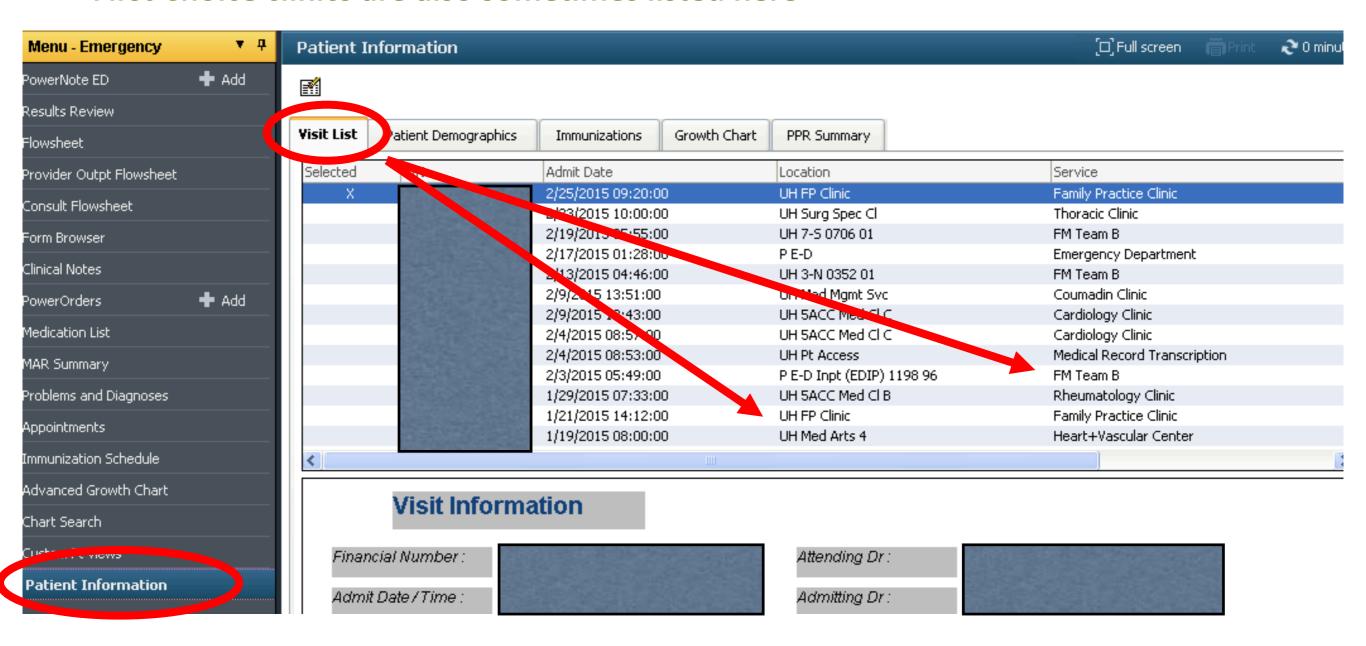
Determining Primary Care Provider

EM-IM Collaboration March 2015

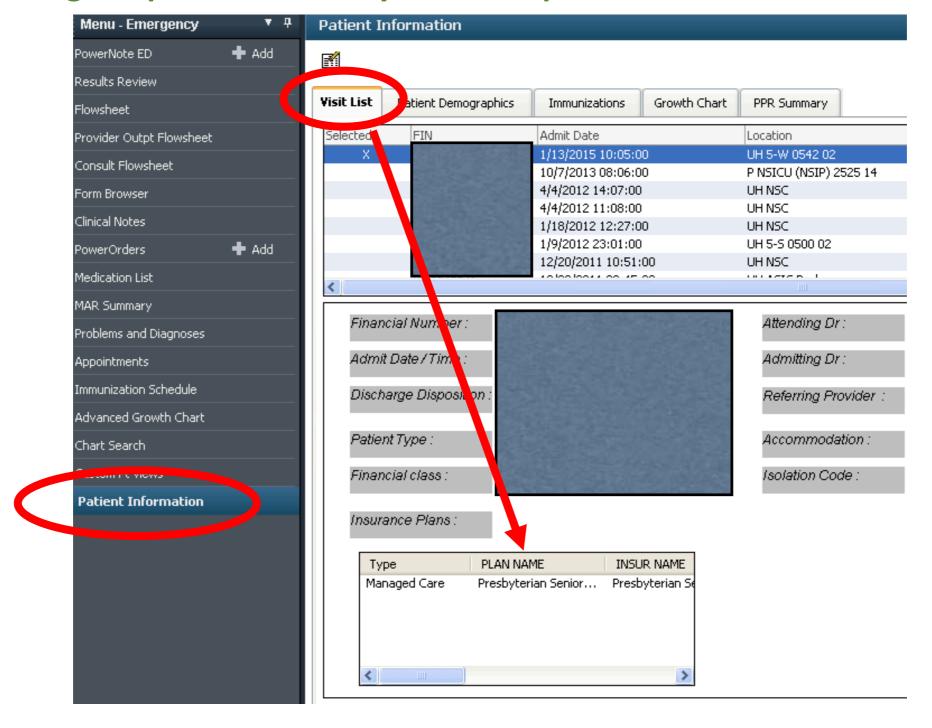
1. Visit List

- Patient Information → Visit List tab
- Scroll down the Visit List to see prior admission services (FM Team B) and prior PCP appointments (UH FP Clinic)
- First Choice clinics are also sometimes listed here



2. Presbyterian Insurance

- Patient Information → Visit List tab → scroll to the bottom to Insurance Plans
- If insurance is Presbyterian → talk with Presbyterian social worker about possibly transferring the patient to Presbyterian Hospital



3. Ask Your Patient

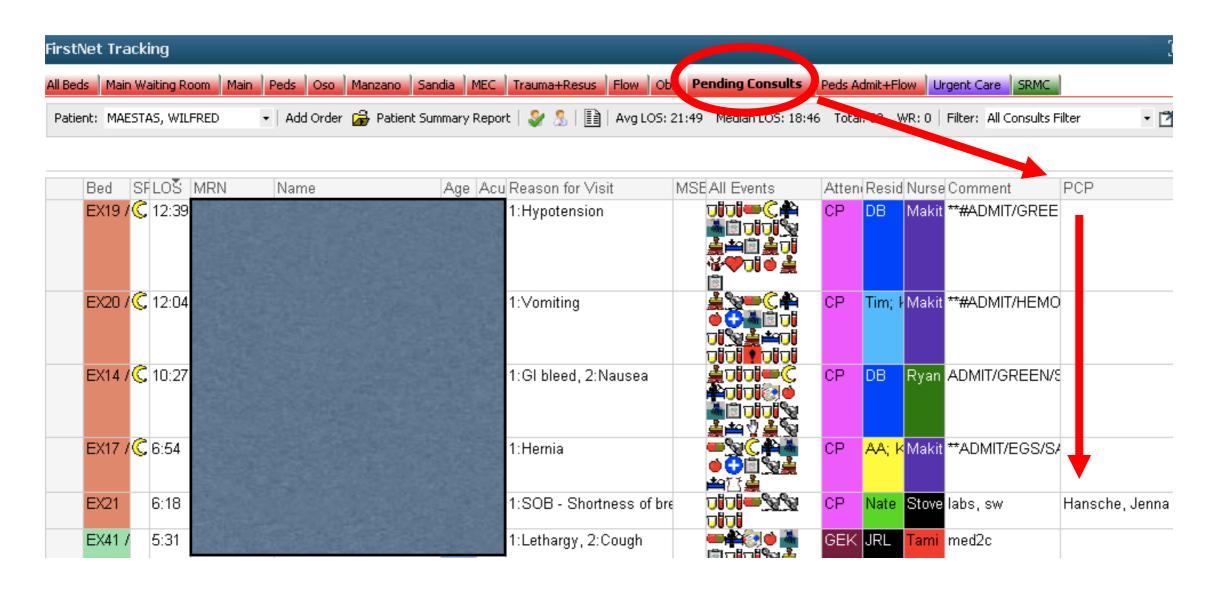
- Patients often do not understand "primary care doctor" or "PCP"
- Some other questions may help the patient think of their primary care doctor
 - 1. Have you been to a doctor in the past couple of years?
 - 2. Who prescribes your medications? (also look at prescription bottles)
 - 3. Who is your family doctor?
 - 4. What doctor's office do you go to?
 - 5. Do you go to a First Choice clinic?
 - 6. Homeless patients: Have you been to Healthcare for the Homeless?

3. Ask Your Patient (continued)

- If the patient is unclear on the name of their PCP, they often know the location or can recognize it when written down
- Hand them the Family Medicine PCP list
- They may have an easier time selecting their PCP from this list (multiple choice is often easier than free recall)

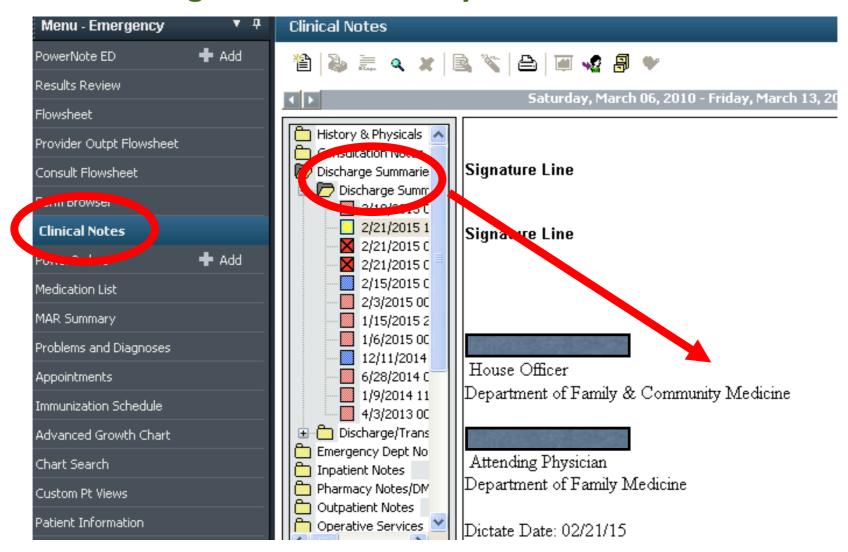
4. Firstnet Tracking Screen: Consults

- For patients to appear in the Pending Consults tab, you must order the appropriate consult using the ED Consults careset in PowerOrders
- Firstnet Tracking Screen → Pending Consults tab
- From here you can access the PCP column



5. Signature Lines: Using prior H&P's and Discharge Summaries

- Clinical Notes → Discharge Summaries
- Providers often look for prior H&P signature lines, but if the prior admission was to the MICU, the H&P will have an Internal Medicine signature regardless of the patient's PCP
- Looking at the Discharge Summary signature line may show that the patient was transferred to and discharged from the Family Medicine service



6. Outpatient Clinic Notes

Clinical Notes → Outpatient Notes → Clinic Notes

