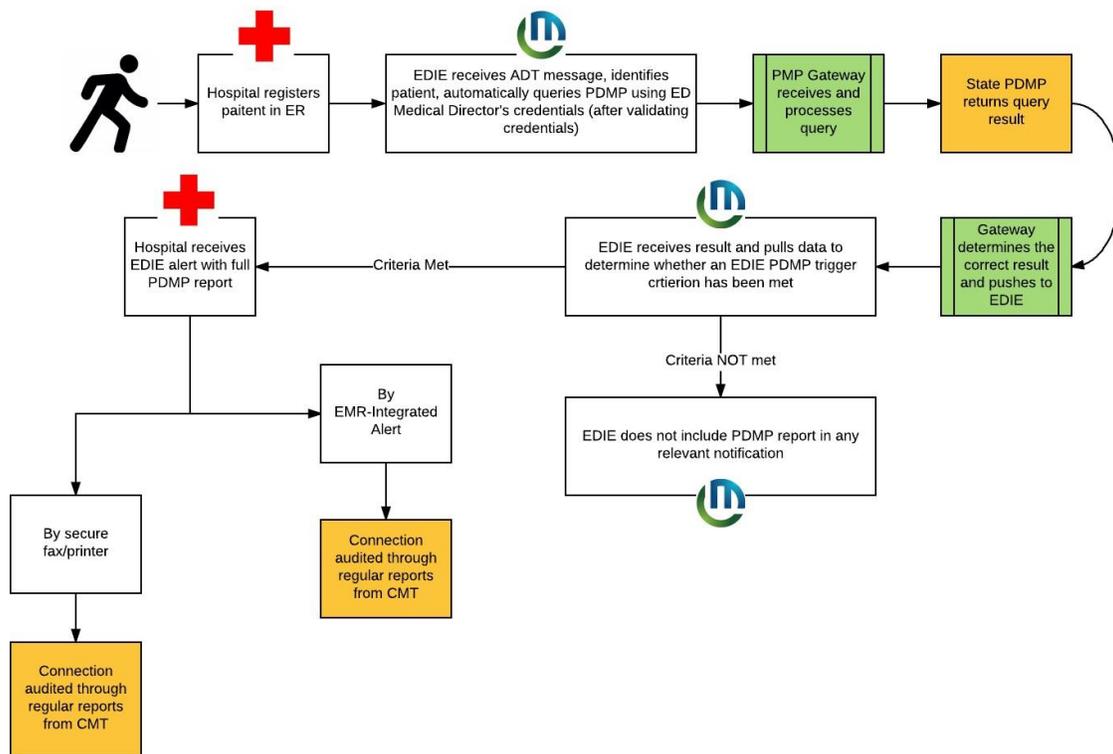


# EDIE: Connection to the PDMP

Collective Medical has the wonderful opportunity to connect with New Mexico's Prescription Drug Monitoring Program (PDMP) database, so you can receive a patient's PDMP report directly in the Emergency Department Information Exchange (EDIE) Notification at the time of the Emergency Department (ED) visit. CMT is proud to be one of the first programs that allow PDMP information to be automatically sent to ED providers rather than the ED provider needing to manually check the database. This is a new feature for EDIE and is only available in select regions. We are continually looking on how we can improve and make this feature more useful for you. This document will provide you more detailed information on how this connection works, how to get set up, as well as how to troubleshoot common issues.

## How does EDIE connect to the PDMP?

When a patient registers in the ED, EDIE will automatically query the PDMP using the credentials of the ED medical director at that hospital. EDIE will then determine whether the resulting PDMP information suggests a risk that should be flagged in the EDIE notification. If one or more PDMP risk criteria are met, an EDIE notification will be triggered. See the below diagram for more information on how this works:



## What are the risk criteria used to push PDMP information into EDIE notifications?

The following are the New Mexico ER is for Emergencies Program risk criteria that will trigger an EDIE notification:

1. Three (3) or more prescribers within 12 months;
2. Four (4) or more controlled substance II-V prescriptions within 12 months;
3. Two (2) or more controlled substance II-V prescriptions within last 40 days;
4. Any prescription for Methadone, Suboxone, Fentanyl transdermal, LA morphine, and LA oxycontin within last 6 months;
5. Any overlapping prescriptions for narcotics (controlled substance II-V) and benzodiazepines within last 6 months;
6. More than 90 average MED (morphine equivalents)/day prescribed within the last 15 days

## What information is displayed in the EDIE notification?

The EDIE notification is designed to be a single source of pertinent information on the patient at the point of care in the ED. As such, it needs to be brief and relevant. EDIE will provide whatever level of detailed PDMP history the hospital requests, but EDIE defaults to a detailed list of prescriptions/prescribers for the past 6 months, in addition to a 12- month count for certain classes of drugs and other important information—see the screen shot below for a sample:

<b><u>Washington PDMP Report</u></b>							
<b><u>Rx Details (6 Mo.)</u></b>							
<b><u>Fill Date</u></b>	<b><u>Drug Description</u></b>	<b><u>Qty.</u></b>	<b><u>Prescriber</u></b>	<b><u>CS</u></b>	<b><u>MED</u></b>	<b><u>Rx Summary (12 Mo.)</u></b>	
2015-02-18	HYDROCODONE-ACETAMINOPHEN 7.5-325	30	John Smith, MD	3	60.0	CS II-V Rx	0
2015-01-31	HYDROCODONE-ACETAMINOPHEN 7.5-325	30	John Smith, MD	3	60.0	CS-II Rx	0
2015-01-10	HYDROCODONE-ACETAMINOPHEN 7.5-325	15	John Smith, MD	3	60.0	Quantity Dispensed	480
2014-12-18	HYDROCODONE-ACETAMINOPHEN 7.5-325	30	John Smith, MD	3	60.0	Unique Prescribers	2
2014-11-29	HYDROCODONE-ACETAMINOPHEN 5.0-250	30	John Smith, MD	3	60.0	Unique Pharmacies	1
2014-10-31	HYDROCODONE-ACETAMINOPHEN 5.0-250	30	John Smith, MD	3	60.0	Benzos	1
2014-10-02	HYDROCODONE-ACETAMINOPHEN 5.0-250	30	John Smith, MD	3	60.0	Opioids	20
						Long Acting Opioids	2

## How is information protected upon transmission through EDIE?

PDMP information is sensitive patient health information and most states restrict access to a subset of medical providers that have a treatment purpose in accessing this information. States apply auditing processes to ensure that these rules are followed. As EDIE queries the PDMP upon patient registration, this information is often shared with the ED before a treating provider is identified. The EDIE system complies with all state requirements to audit notifications sent that include PMP information. Hospitals that work with EDIE are also required to comply with state audit requests.

## How can my facility begin receiving PDMP information in our EDIE alerts?

Two documents are necessary to begin the PDMP integration. A hospital memorandum of understanding (MOU) will be required, as well as a Provider Release (usually signed by the ED Medical Director) including the physician's DEA number to access the database on the prescriber's behalf. If you have not yet received these documents, or would like to inquire on the status of the PDMP integration at your facility, please contact [support@collectivemedical.com](mailto:support@collectivemedical.com).

## We stopped receiving PDMP information. Why?

To send prescription information, we use a provider's Drug Enforcement Administration (DEA) number to access the database on their behalf. If the provider has never logged in to the PDMP database, or has not logged in within the past two years, we are not able to access the database to query for prescription history.

## I can see the patient's prescription information on the PDMP site, but it is not in EDIE? Why?

There are several reasons this could occur:

1. If the prescriptions did not meet the facility's criteria, it will not trigger the EDIE Notification
2. EDIE pings the PDMP database and will wait 3 minutes for a response. If there is no response within three minutes, the EDIE Notification will be sent without the included PDMP report.
3. On occasion, CMT does not receive enough information from the hospital EMR to make an accurate match with the patient's identifying information in the PDMP database. For example, the PDMP may have a record of Jane Doe, DOB 1/1/91, at address 123 Wallamie Way. However, if Jane Doe registers at your hospital with different identifying information (i.e. Jane Doe, DOB 1/10/91, 123 Walker St) a positive match may not be made. Please make sure that all of the information is up to date for the patient. CMT will ping the PDMP database again with updated demographic information is provided.

If you are running into issues on receiving a PDMP report for a specific patient, please contact CM Support at [support@collectivemedical.com](mailto:support@collectivemedical.com) to troubleshoot.

## PDMP Messages

The following messages will be found in the EDIE Notification to provide more information on the status of the PDMP query. This should allow you to understand when it may be appropriate for you to manually query the PDMP.

Message	Reason
"Unable to query PDMP".	An unknown error occurred while processing PDMP request or in trying to submit request query to PDMP.
"Unable to make request to PDMP due to invalid user credentials."	A PDMP request was successfully submitted, but an Invalid Requestor Error message was returned.
"PDMP report does not meet criteria."	A PDMP request was completed successfully, but the prescription information did not meet criteria.
"No report was found."	The PDMP request was successful, but no message was returned from the PDMP database.
"Unable to determine if a PDMP report exists because an error response was received from PDMP. "	The PDMP request was successful, but the PDMP database reported an error.
"PDMP was not queried due to insufficient information."	An insufficient amount of information was used to query the PDMP database.

