Account Types

HSC Net ID
Username: ___________________________  Password: ___________________________
• Windows (to login to the computer stations)
• HSC Secure Wireless (to access the secure wireless network on campus)
• VPN (to access the virtual private network from off campus)
• HSCLink (to login to the salud.unm.edu Outlook email account)
• Mobility Server (to access salud emails on your mobile device)
• Learning Central (to complete required HSC training)
• Tiger Connect (to access secure text messaging and scheduling)
• Dragon (to use the front-end dictation program)
• Cerner (to access EMR applications)
• Cerner Remote Access (to access EMR applications from home)
• I-site (to login to the radiology PACS program)
• LifeImage (to login to the radiology cloud program to view images taken outside of UNM)

UNM Net ID
Username: ___________________________  Password: ___________________________
• my.unm.edu (to access your paystub/benefits)
• UNM Webmail (to login to the unm.edu email account)

Other
Syncronys Health Information Exchange
Username: ___________________________  Password: ___________________________

Tricore Web Portal
Username: ___________________________  Password: ___________________________

NM Prescription Monitoring Program
Username: ___________________________  Password: ___________________________

New Innovations
Username: ___________________________  Password: ___________________________

Collaborative Institutional Training Initiative (CITI)
Username: ___________________________  Password: ___________________________
Account Access

HSC Net ID
• Changing your password
  ▪ Go to https://hscid.health.unm.edu while on HSC Secure Wireless
  ▪ If this is the first time you are changing your password, you will need to set up Multifactor Authentication. The instructions to complete this step are located here: https://hsc.unm.edu/about/cio/technology-support/mfa.html
  ▪ Password requirements
    ▪ Must contain between 8 and 20 characters
    ▪ Must not repeat a character more than twice in a row (e.g. RR is ok, but RRR is not)
    ▪ Must contain characters from at least 3 of the following characters sets:
      • Numbers
      • Upper case letters (A, B, C...Z)
      • Lower case letters (a, b, c...z)
      • Special characters - either of the following: _ #
    ▪ Your password cannot include your Net ID (username), first, middle or last name
    ▪ Passwords are case-sensitive; the character 'A' is not the same as 'a'.
• UNM Hospital Heath Service Desk Phone Number: 272-3282 (DATA)

UNM Net ID
• Changing your password
  ▪ Your default password will be Hs_##### (where ###### is the last 6 digits of your SSN)
  ▪ Go to https://netid.unm.edu/
  ▪ Make this password the same as your HSC Net ID password
• UNM Main Campus Help Desk Phone Number: 272-5757