
Duo Mobile Registration


1. Login to <https://vpn.health.unm.edu> with your HSC NetID and password.

**Welcome to the
Pulse Connect Secure**

username
password

Please sign in to begin your secure session.

2. Click Start setup.



[What is this?](#) [Need help?](#)


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Protect Your UNM Hospitals Account

Two-factor authentication enhances the security of your account by using a secondary device to verify your identity. This prevents anyone but you from accessing your account, even if they know your password.

This process will help you set up your account with this added layer of security.

3. Select the device to register and click continue.



[What is this?](#) [Need help?](#)

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What type of device are you adding?

Mobile phone RECOMMENDED

Tablet (iPad, Nexus 7, etc.)

Landline

4. Enter your mobile device number, check the box to show you entered your number correctly, and click continue.

The screenshot shows the 'Enter your phone number' screen. On the left is the 'NM HEALTH SCIENCES' logo. Below it are links for 'What is this?' and 'Need help?'. The main content area has a dropdown menu set to 'United States', a text input field containing '+1 5059874321' with a green checkmark to its right, and an example '(201) 234-5678'. Below the input is a checked checkbox and the text 'You entered (505) 987-4321. Is this the correct number?'. At the bottom are 'Back' and 'Continue' buttons, with 'Continue' highlighted by a red box. Two red arrows point from the left side to the country dropdown and the checkbox.

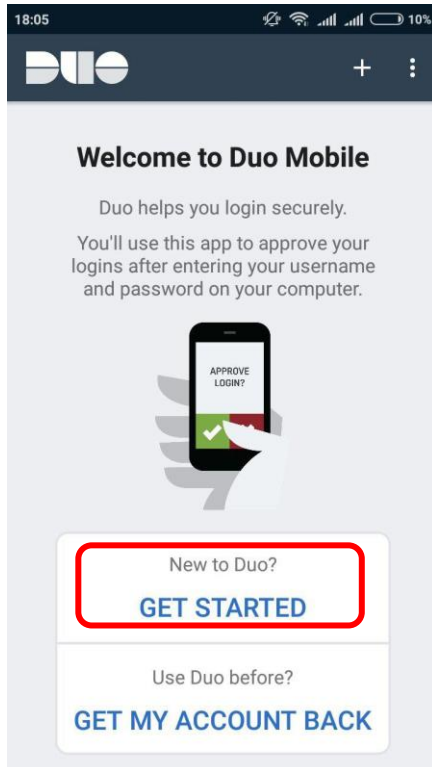
5. Select the type of phone you're registering and click continue.

The screenshot shows the 'What type of phone is 505-987-4321?' screen. On the left is the 'NM HEALTH SCIENCES' logo and help links. The main content area has four radio button options: 'iPhone', 'Android', 'Windows Phone', and 'Other (and cell phones)'. A red arrow points from the right to the 'Android' option. At the bottom are 'Back' and 'Continue' buttons, with 'Continue' highlighted by a red box.

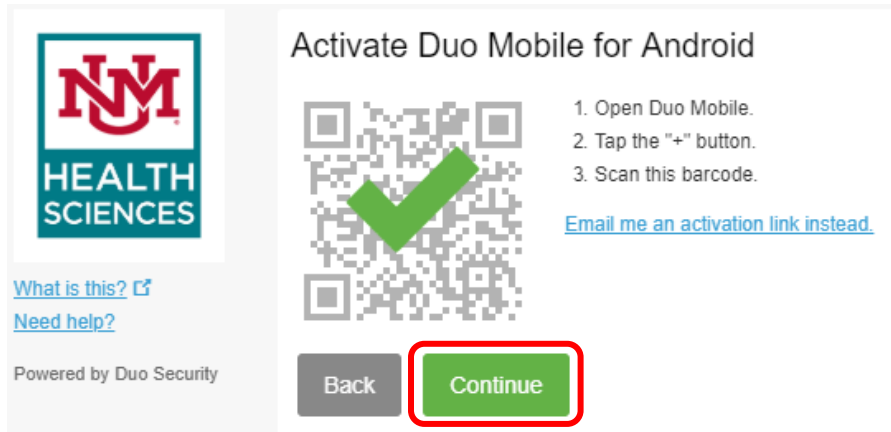
6. Next you will be prompted to install Duo Mobile from your phones App store. Once installed on your mobile device, click I have Duo Mobile installed.

The screenshot shows the 'Install Duo Mobile for Android' screen. On the left is the 'NM HEALTH SCIENCES' logo and help links. The main content area features an image of a smartphone displaying the Duo Mobile app in the Google Play Store with an 'INSTALL' button. To the right of the image are two numbered instructions: '1. Launch the Google Play Store app and search for "Duo Mobile".' and '2. Tap "Install" to install the app.'. At the bottom are 'Back' and 'I have Duo Mobile installed' buttons, with the latter highlighted by a red box.

7. Open Duo Mobile on your mobile device and select Get Started. Capture the QR code on your browser with your Duo Mobile application.



8. Click Continue to activate your mobile device.



9. Select your authentication method, click Save and then click Continue to Login.

My Settings & Devices

Android 505-7 JUST ADDED

Default Device: Android 505-7

When I log in: Ask me to choose an authentication method

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Saved Continue to Login

10. Choose how you would like to receive your verification code.

- Send Me A Push: Open DUO Mobile on your device. Select “Request waiting. Tap to respond.” Then Click approve on the Login Request screen.
- Call Me: You will receive an automated phone call. Press any key to approve your session.
- Enter a passcode: Open DUO Mobile on your device. Select the UNM Hospitals connection within Duo for your temporary passcode. Enter the passcode into your browser.

Choose an authentication method

Duo Push RECOMMENDED Send Me a Push

Call Me Call Me

Passcode Enter a Passcode

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Enrollment successful! This is the Duo login prompt that you'll normally see when logging in.