

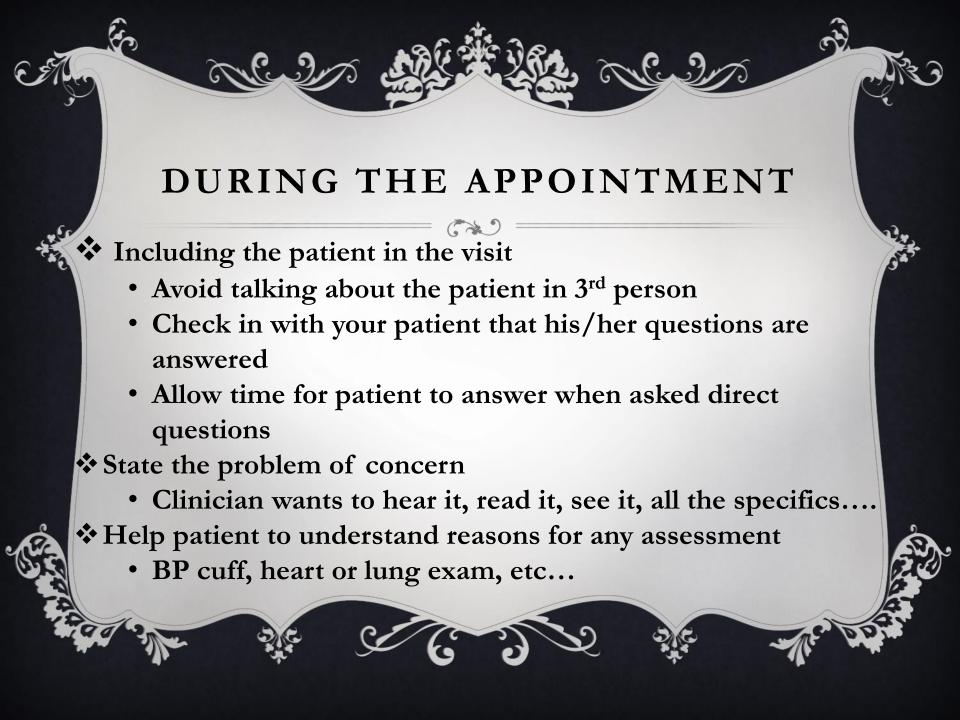


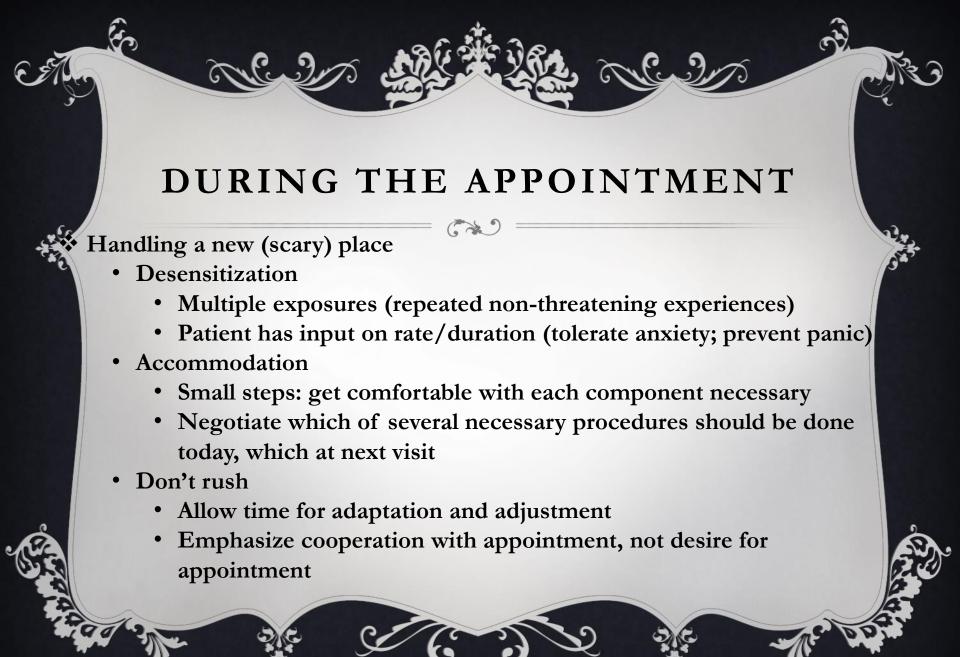


Staff: "I dunno"

(so... what has that accomplished?)

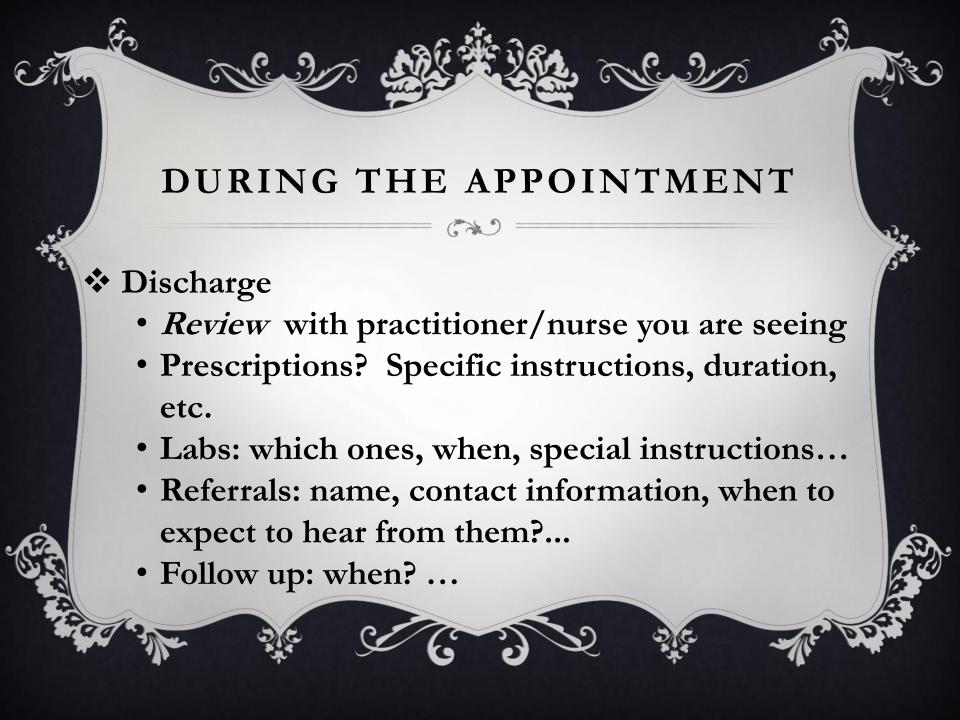
Help reduce anxiety/translate setting for the patient













- Discuss specific needs, preferences, phobias of the patient
  - Unable to swallow large pills
  - G-tube only
  - Difficulty with procedures: needle sticks, diagnostic evals
  - "red pills"
- \*Whom to call with problems/complications before next visit
- ❖ Identify who needs to know special considerations and the reasons for them.







- Referral from specialist
  - Inform PCP office, so they can initiate appropriate referral
  - If change in treatment, speak with medical persons
- Document
  - Write down name, number, content of message or conversation
  - Confirm medical office has correct contact information for patient and their legal representative, housing support, etc.







