

Key Questions to Consider When Interviewing Possible Providers

- What medical conditions interest you the most?
 - Good Responses:
 - Provider identifies the top 3-5 medical conditions they're interested in.
 - Questionable Responses:
 - Provider says they're interested in and effective in treating almost all medical conditions. This may mean that they're either desperate for business or that they don't yet have enough experience to know what they're most effective at treatment.
- Will I still need to see my medical doctor if I'm receiving treatment from you?
 - Good Responses:
 - Provider talks about how their treatment complements that of the medical doctor.
 - Questionable Responses:
 - Provider leads you to believe that they can/will provide your medical care. Acupuncture, chiropractic, medical massage, and healing touch (or Reiki) are called Complementary Alternative Medicine services because they complement traditional western medicine. In NM, both chiropractors and acupuncturists are considered primary care providers. However, they do not have the same breadth of education and training as a medical doctor.
- Have you ever worked with someone who _____ (behavioral description of condition or it's symptoms that the provider may think are problematic)? What steps did you take to make the situation more workable for you and the client?
 - Good Responses:
 - Provider's verbal and non-verbal responses are congruent. The provider comfortably talks about specific steps they've taken to make treatment more viable for the client.
 - Questionable Responses:
 - Verbal and non-verbal responses are incongruent. Provider can't talk about specific steps they've taken, or they talk about steps they've taken to make the situation more workable for them not the client.