TYPE OF CARE	LEVEL OF SERVICE	SERVICE DESCRIPTION	SERVES ADULT, YOUTH, OR LIFESPAN?	DIVISION OVERSIGHT	SERVICE POPULATION	NMAC	BHSD APPLICATION PROCESS	PROVIDER MANUAL	MEDICAID COVERED SERVICE?	BHSD PROVISIONAL CERTIFICATION / RE-CERTIFICATION GUIDELINES	ADDITIONAL REQUIREMENTS	WHO TO CONTACT FOR FURTHER INFORMATION?
Adult Accredited Residential Treatment Centers (AARTC) for Mental Health	Inpatient	**Adult Accredited Residential Treatment Centers (AARTC)**provide residential or inpatient treatment for serious mental illness (SMI). Admission criteria and treatment at each level of care is based on ASAM (American Society of Addition Medicine) criteria.	Adult	Behavioral Health Service Division (BHSD)	Serious Mental Illness (SMI)	8.321.2.11	Initial Application on nmrecovery.org	NM Policy and Billing Manual	Yes, in Medicaid State Plan	Provisional 1st year. Site Visit by BHSD Staff within the first year may then certify the program for a 2-year period of time.	Accreditation (COA, JC, CARF) as a residential treatment facility, *prior to application* .	aartc@nmrecovery.org
Adult Accredited Residential Treatment Centers (AARTC) for Substance Use Disorder (SUD)	Inpatient	**Adult Accredited Residential Treatment Centers for SUD** provide residential or inpatient treatment for individuals experiencing substance use disorder (SUD)	Adult	Behavioral Health Service Division (BHSD)	Substance Use Disorder (SUD)	8.321.2.10	Initial Application on nmrecovery.org	NM Policy and Billing Manual	Yes, in Medicaid State Plan	Provisional 1st year. Site Visit by BHSD Staff within the first year may then certify the program for a 2-year period of time.	Accreditation (COA, JC, CARF) as a residential treatment facility, *prior to application* .	aartc@nmrecovery.org
Accredited Residential Treatment Services (ARTC) Youth	Inpatient	**Accredited Residential Treatment Centers (ARTC) for Youth**provide 24-hour services for individuals under the age of 21 who have severe behavioral, psychological, neurobiological, or emotional needs. Treatment is designed to reduce or control symptoms, maintain functioning, and avoid hospitalization or further deterioration.	Children/Youth	Children, Youth and Family Department (CYFD)	Serious Mental Illness (SMI) / Serious Emotional Disturbance (SED)	8.321.2.12 & 7.20.12 & 8.8.3	Initial application and process contact CYFD LCA	NM Policy and Billing Manual	Yes, in Medicaid State Plan	CYFD CBHS LCA Reglations and Process are followed.	Licensing and Certification by CYFD CBHS Licensing and Certification Authority (LCA) are required (7.20.11 NMAC). Compliance with State requirements on background checks and employment history (8.8.3 NMAC)	cyfd.lca@cyfd.nm.gov
Assertive Community Treatment (ACT)	Outpatient	**Assertive Community Treatment (ACT)** is a voluntary psychiatric, comprehensive case management, and psychosocial intervention program that offers individualized treatment 24 hours a day, seven days a week by an transdisciplinary team.	Adult	Behavioral Health Service Division (BHSD)	Serious Mental Illness (SMI)	8.321.2.14	Initial Application on nmrecovery.org	NM Policy and Billing Manual	Yes, in Medicaid State Plan	Provisional 1st year. Site Visit by BHSD Staff within the first year may then certify the program for a 3-year period of time.	n/a	act@nmrecovery.org
Certified Community Behavioral Health Clinics (CCBHC)	Inpatient /Outpatient	**Certified Community Behavioral Health Clinics (CCBHC)'s**are specially designated clinics that provide a comprehensive range of outpatient mental health, substance use disorder, and primary care screening services, serving children, youth and adults of all ages.	Lifespan	Behavioral Health Service Division (BHSD)	Serious Mental Illness (SMI) / Serious Emotional Disturbance (SED) / Substance Use Disorder (SUD)	In-Progress	Initial Application on nmrecovery.org	New manual in development	Section 1115 Demonstration	HCA/CYFD has granted 1 year certifications for 5 CCBHCs for 1/1/25 (DY1). DY1 sites will need to be recertified in 2025. DY2 sites will need to be certified in 2025. Re-certifications may be issued for 1-3 years depending on readiness and ability to implement the model with fidelity.	Co-Certification with CYFD Children's Behavioral Health Services (CBHS) Licensing and Certification Authority (LCA).	ccbhc@nmrecovery.org
Comprehensive Community Support Services (CCSS)	Outpatient	**Comprehensive Community Support Services (CCSS)** provide individuals /and families with services and resources necessary to promote recovery, rehabilitation, and resiliency. CCSS consists of a variety of face-to-face and community interventions to support independent functioning in the community. This includes skills for independent living, learning, working, socializing, and recreation. CCSS also provides assistance with identifying and coordinating services and supports identified in an individual's treatment plan, supports an individual and family in crisis situations, and provides individual interventions to develop or enhance an individual's ability to make informed and independent choices.	Lifespan	Behavioral Health Service Division (BHSD)	Community Outreach /Prevention	8.321.2.19 & 7.20.11	Initial Application on nmrecovery.org	NM Policy and Billing Manual	Yes, in Medicaid State Plan	Provisional 1st year. Site Visit by BHSD Staff within the first year may then certify the program for a 3-year period of time. Childen's providers will follow CYFD LCA process	Children's Services are certified by CYFD CBHS Licensing and Certification Authority (LCA)	ccss@nmrecovery.org for children/youth cyfd.lca@cyfd.nm.gov
Cognitive Enhancement Therapy (CET)	Outpatient /Inpatient	**Cognitive Enhancement Therapy (CET)**is a cognitive rehabilitation training program for adults with schizophrenia, bipolar disorder, recurrent major depression, schizoaffective disorder or autism spectrum disorder who are stabilized and maintained on medications and do not have active substance use disorders. CET is designed to provide cognitive training to participants to help them improve impairments related to neurocognition (including poor memory and problem-solving abilities), cognitive style (including impoverished, disorganized, or rigid cognitive style), social cognition (including lack of perspective taking, foresight, and social context appraisal), and social adjustment (including social, vocational, and family functioning), which charcteriize these mental disorders and limit functional recovery and adjustment to community living.	Adult	Behavioral Health Service Division (BHSD)	Serious Mental Illness (SMI)	8.321.2.18	None	NM Policy and Billing Manual	Yes, in Medicaid State Plan	None	Complete BHSD-approved, specialized training for CET services.	bh.qualityteam@hca.nm.gov
Crisis Triage Center (CTC)	Inpatient /Outpatient	**Crisis Triage Center (CTC)** services ensure individuals and families experiencing a behavioral health crisis can access immediate care. The services are intended to reduce use of hospital emergency rooms for behavioral health crisis and help divert individuals who experience a behavioral health crisis from incarceration to appropriate treatment.	Adult/Youth ages 14+	Behavioral Health Service Division (BHSD)	Serious Mental Illness (SMI) /Serious Emotional Disturbance	8.321.2.21	None	NM Policy and Billing Manual	Yes, in Medicaid State Plan	None	DHI license	ctc@nmrecovery.org
Mobile Crisis Teams (MCT)	Outpatient	**Mobile crisis intervention services** include immediate response by a **mobile crisis team (MCT)** or a Children's Mobile Response and Stabilization Service (MRSS) team to provide screening and assessment, stabilization, de-escalation, coordination and referral to health, social, and other services as needed to effect symptom reduction, harm reduction and/or to safely transition persons in acute crisis to the appropriate environment for continued stabilization.	Adult/Youth ages 14+	Behavioral Health Service Division (BHSD)	Serious Mental Illness (SMI) /Serious Emotional Disturbance	8.321.2.20	Initial Application on nmrecovery.org	NM Policy and Billing Manual	Yes, in Medicaid State Plan	Provisional 1st year. Site Visit by BHSD Staff within the first year may then certify the program for a 3-year period of time.	Background checks and 25hrs of training required.	mct@nmrecovery.org
Mobile Response and Stabilization Services (MRSS)	Outpatient	**Mobile crisis intervention services include immediate response by a mobile crisis team (MCT)** or a **Children's Mobile Response and Stabilization Service (MRSS)**team to provide screening and assessment, stabilization, de-escalation, coordination and referral to health, social, and other services as needed to effect symptom reduction, harm reduction and/or to safely transition persons in acute crisis to the appropriate environment for continued stabilization. MRSS includes both immediate crisis response and ongoing stabilization and support services for up to 56 days, as detailed in the MRSS section. The MRSS stabilization process addresses the child and family's urgent and emergent needs through intensive care coordination. The MRSS eight-week stabilization process is not meant to be a limitation of the stabilization period but part of a continuum of care for stabilization, and the individual may at any time transfer to other long-term services and supports for continued care.	Children/Youth	Children, Youth and Family Department (CYFD)	Community Services	8.321.2.20	None	NM Policy and Billing Manual	Yes, in Medicaid State Plan	Approval through CYFD CBHS	Background check required	Children, Youth and Family Department (CYFD) Children's Behavioral Health Services (CBHS)
Intensive Outpatient Program (IOP) / Mental Health (MH)	Outpatient	An **Intensive Outpatient Program (IOP)** for Mental Health provides a time-limited, multi-faceted approach to treatment for those with a **serious mental illness (SMI)** or **serious emotional disturbance (SED)**including an eating disorder or borderline personality disorder, who require structure and support to achieve and sustain recovery. Mental Health IOP must use a research and evidence-based model approved by the State IOP Interdepartmental Council (IDC) and target specific behaviors with individualized behavioral interventions. Mental Health IOP services include a combination of individual, group, and family work.	Lifespan	Behavioral Health Service Division (BHSD)	Serious Mental Illness (SMI) /Serious Emotional Disturbance (SED)	8.321.2.27	Initial Application on nmrecovery.org	NM Policy and Billing Manual	Yes, in Medicaid State Plan	Provisional 1 year, then Site Visit by BHSD Staff within that year, then program gets certified for a 3 year period of time. CYFD Program Bureau Approval following application review.	Site visits every three years. For any programs that serve youth or transitional ages, CYFD CBHS will be directly involved to collaborate on the review/approval process for new applications, ongoing technical assitance and meetings, and serve as SME for site visits/audits.	iop@nmrecovery.org
IOP/SUD	Outpatient	**Intensive Outpatient Programs for Substance Use Disorders (SUD IOP)**provides a time-limited, multi-faceted approach to treatment for those with a moderate to severe SUD or co-occurring moderate to severe SUD and mental health diagnoses who require structure and support to achieve and sustain recovery. A SUD IOP requires a diagnostic evaluation and an ASAM Level of Care assessment that identifies IOP as a recommended level of care.	Adult/Youth	Behavioral Health Service Division (BHSD)	Substance Use Disorder (SUD)	8.321.2.26	None	NM Policy and Billing Manual	Yes, in Medicaid State Plan	Provisional 1 year, then Site Visit by BHSD Staff within that year, then program gets certified for a 3 year period of time. CYFD Program Bureau Approval following application review.	Site visits every three years. For any programs that serve youth or transitional ages, CYFD CBHS will be directly involved to collaborate on the review/approval process for new applications, ongoing technical assitance and meetings, and serve as SME for site visits/audits.	iop@nmrecovery.org
Opiod Treatment Plan (OTP)	Outpatient	**Opioid Treatment Programs (OTP)**provide Medication for Opioid Use Disorder (MOUD) for persons diagnosed with opioid use disorder (previously described as Medication Assisted Treatment, or MAT for OUD).	Adult	Behavioral Health Service Division (BHSD)	Substance Use Disorder (SUD)	8.321.2.31	None	NM Policy and Billing Manual	Yes, in Medicaid State Plan	Certification through the State Opioid Treatment Authority	DEA, Board of Pharmacy, SAMHSA	otp@nmrecovery.org
Screening, Brief Intervention, and Referral to Treatment (SBIRT)	Outpatient	**Screening, Brief Intervention, and Referral to Treatment (SBIRT)**is used in primary care and other physical health care settings to identify, reduce and prevent problematic substance use or misuse and co-occuring mental health disorders as an early intervention. This service is not available in specialized behavioral health settings. Through early identification in a medical setting, SBIRT services expand and enhance the continuum of care and reduce costly health care utilization. The primary objective is the integration of behavioral health with medical care. SBIRT is delivered through a process consisting of universal screening, scoring the screening tool and a warm hand-off to a SBIRT trained professional who conducts a face-to-face brief intervention for positive screening results. If the need is identified for additional treatment, the staff member will refer to behavioral health services.	Adults / Youth ages 11-17 yrs. may receive SBIRT services when in accordance with applicable state laws.	Behavioral Health Service Division (BHSD)	Community Outreach /Prevention	8.321.2.35	None	NM Policy and Billing Manual	Yes, in Medicaid State Plan	No Clincial Requirements. Provider Guidance found on nmrecovery.org	Provider will need to take the training offered through Life Link Training Institute	www.nmrecovery.org

Psychosocial Rehabilitation Services (PSR)	Outpatient	**Psychosocial Rehabilitation Services (PSR)**provide an array of services offered through a group modality in a Clubhouse Model or classroom setting and is intended to help an individual capitalize on personal strengths, develop coping strategies and skills to deal with deficits, and develop a supportive environment in which to function as independently as possible.	Adult	Behavioral Health Service Division (BHSD)	Serious Mental Illness (SMI)	8.321.2.33 & 8.321.2.9	None	NM Policy and Billing Manual	In-Progress	Provisional 1 year, then Site Visit by BHSD Staff within that year, then program gets certified for a 3 year period of time.	Site visits every three years.	-
Non-Accredited Residential Treatment Services (RTC)	Inpatient	**Non-Accredited Residential Treatment Centers (RTC)?** are trauma-responsive agencies that provide trauma-informed services to help individuals under the age of 21 develop skills needed for successful reintegration into their family or transitions back to their communities. **Non-Accredited Resident Treatment Centers** provide children/adolescents with severe behavioral, psychological, neurobiological, or emotional problems, who are in need of psychosocial rehabilitation in a residential setting.	Children/Youth	Children, Youth and Family Department (CYFD)	Serious Emotional Disturbance (SED)	8.321.2.30	None	NM Policy and Billing Manual	Yes, in Medicaid State Plan	CYFD CBHS LCA Reglations and Process are followed.	Licensing and Certification by CYFD CBHS Licensing and Certification Authority (LCA) are required (7.20.11 NMAC). Compliance with State requirements on background checks and employment history (8.8.3 NMAC)n/a	cyfd.lca@cyfd.nm.gov
Group Home Services (GHS)	Inpatient	**Group Home Services (GHS)** are trauma-responsive agencies that provide trauma-informed services to help individuals under the age of 21 develop skills needed for successful reintegration into their family or transitions back to their communities. **Group Home Services** are provided to children/ adolescents with moderate behavioral, psychological, neurobiological, or emotional problems, who are in need of psychosocial rehabilitation in residential setting. Services are rehabilitative and provide access to necessary treatment services in a therapeutic environment.	Children/Youth	Children, Youth and Family Department (CYFD)	Serious Emotional Disturbance (SED)	8.321.2.30	None	NM Policy and Billing Manual	Yes, in Medicaid State Plan	CYFD CBHS LCA Reglations and Process are followed.	Liicensing and Certification by CYFD CBHS Licensing and Certification Authority (LCA) are required (7.20.11 NMAC). Compliance with State requirements on background checks and employment history (8.8.3 NMAC)	cyfd.lca@cyfd.nm.gov
Behavioral Management Services (BMS)	Outpatient	**Behavior Management Services (BMS)**are intended to provide highly-supportive and structured therapeutic behavioral interventions for children up to age eighteen years to maintain a Medicaid member in their home or community. BMS is not provided as a stand-alone service, but instead as part of an integrated plan of services. BMS are individualized, trauma-informed care which provides skill development through a treatment plan. BMS assists in reducing or preventing inpatient hospitalizations and out-of-home residential placement of the Medicaid member.	Children/Youth	Children, Youth and Family Department (CYFD)	Serious Emotional Disturbance (SED)	8.321.2.17	None	NM Policy and Billing Manual	Yes, in Medicaid State Plan	CYFD CBHS LCA Reglations and Process are followed.	Liicensing and Certification by CYFD CBHS Licensing and Certification Authority (LCA) are required (7.20.11 NMAC). Compliance with State requirements on background checks and employment history (8.8.3 NMAC)	cyfd.lca@cyfd.nm.gov
Day Treatment Services (DTS)	Outpatient	**Day Treatment Services (DTS)** are individualized, trauma informed care provided in a school or other community setting and are distinct from partial hospitalization services provided in a psychiatric hospital. The goal of DTS is to maintain the Medicaid member in their home or community environment. DTS are intended to complement and coordinate with the Medicaid member's educational system.	Children/Youth	Children, Youth and Family Department (CYFD)	Serious Emotional Disturbance (SED)	8.321.2.22	None	NM Policy and Billing Manual	Yes, in Medicaid State Plan	CYFD CBHS LCA Reglations and Process are followed.	Facility licensed by CYFD's Licensing and Certification Authority (LCA), NMAC 7.20.11.7, 7.20.11	cyfd.lca@cyfd.nm.gov
Treatment Foster Care (TFC)	Integrated System of Care	**Treatment Foster Care (TFC)** services are individualized, trauma-informed care provided by trauma-responsive TFC agencies to Medicaid members under the age of 21 (admitted prior to their 18th birthday) who reside in a foster home setting and have psychological or emotional disturbances and/or behavior disorders. Services are provided in accordance with best practices and national standards.	Children/Youth	Children, Youth and Family Department (CYFD)	Serious Emotional Disturbance (SED)	8.321.2.38	None	NM Policy and Billing Manual	Yes, in Medicaid State Plan	CYFD CBHS LCA and CYFD PS CPA Regulations and Process are followed. TFC homes are licensed by CYFD PS CPA and services are certified by CYFD CBHS LCA.	Licensing and Certification by CYFD CBHS Licensing and Certification Authority (LCA) are required (7.20.11 NMAC). Compliance with State requirements on background checks and employment history (8.8.3 NMAC)	cyfd.lca@cyfd.nm.gov
Carelink /Health Homes	Integrated System of Care	**CareLink NM Health Homes** Program is an integrated health care service program for Medicaid behavioral health beneficiaries with a *primary condition* of Serious Mental Illness (SMI) and/or Severe Emotional Disturbance (SED). The CareLink NM Health Homes Program coordinates behavioral & physical health care with community services to improve quality of care.	Adult	Behavioral Health Service Division (BHSD)	Serious Mental Illness (SMI)	Pending	None	Policy Manual in Development and Review /Pending	Yes, in Medicaid State Plan	None	n/a	russel.grayson@hca.nm.gov

**** This is a living document that will be updated accordingly, as needed.***