

RESOURCE DIRECTORY

Carlsbad, New Mexico Area

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HOUSING SERVICES

(i.e., homeless shelters, section 8, or low-cost housing, etc.)

HOPE CENTER

- Address: 1314 S Canal St, Carlsbad, NM 88220
- Phone: 575-200-1377
- Website: <https://www.hopenm.org/services>
- Services Provided: Warm shelter, Emergency shelter (provided when temperatures drop below 32°F), Transformation Center (coming soon, offering educational services, shower rooms, laundry, cafeteria, barbershop, and clinic), Hot meals (Tuesdays and Fridays from 11 AM to 12 PM).
- Eligibility Criteria: Homeless individuals, those seeking shelter and support, open to all genders and ages
- Operating Hours: Monday–Friday: 8 AM–4 PM

BATTERED FAMILY SHELTER

- Address: 520 N 6th St, Carlsbad, NM 88220
- Phone: (575) 885-4615
- Website: <https://carlsbadshelter.com/>
- Services Provided: 24-hour crisis intervention, individual and group support, victim services, legal aid referrals, pet kennels, safe shelter.
- Eligibility Criteria: Be a victim of domestic violence, having experienced abuse or violence, in need of emergency shelter or support services, all genders and ages, individuals with children may qualify, pets may be accepted.
- Operating Hours: 24 Hours a Day, 7 Days a Week

FOUNDRY HOME

- Address: 2317 Jackson St, Carlsbad, NM 88220
- Phone: 888 808-2775
- Website: <https://www.affirmingheart.com/foundryhome>
- Services Provided: Forensic interviews, advocacy, trauma counseling, crisis shelter for youth (homeless or trafficking victims), sexual assault exams.
- Eligibility Criteria: Survivors of child abuse, domestic violence, and sexual assault, youth experiencing homelessness or victims of human trafficking, families working toward reunification.
- Operating Hours: Open 24 hours

GRACE HOUSE

- Address: 2412 Tulip St, Carlsbad, NM 88220
- Phone: (575) 885-3681
- Website: <https://careeven.com/directory/grace-house-19/>
- Services Provided: Hotel Reservations, Discount Shopping, Breaking News, Online Gaming, Weather Report.
- Eligibility Criteria: Open to all individuals seeking services related to hotel reservations, shopping discounts, news, gaming, and weather updates.
- Operating Hours: Monday–Friday: 9 AM–5 PM

FOOD AND NUTRITION

(i.e., meals-on-wheels, foodbanks, etc.)

PACKS FOR HUNGER

- Address: 524 S Canyon St, Carlsbad, NM 88220
- Phone: 575 361-2834
- Website: <https://focusnmdaily.com/2024/10/17/focus-carlsbad-fall-2024-community-spotlight-packs-for-hunger/>
- Services Provided: Food assistance to school-aged children, Distribution of non-perishable food over weekends, holidays, and vacation periods, Volunteer-based support, Packing and delivering food packs to children in need, Christmas boxes with 50 lbs. of food, Volunteer opportunities for packing, stocking, and delivering food packs, Donations of nonperishable food and money accepted.
- Eligibility Criteria: Open to school-aged children in the Carlsbad and Loving communities experiencing food insecurity. No prequalifications, income, or asset restrictions. School counselors determine eligibility based on need.
- Operating Hours: By appointment, contact for distribution times.

CARLSBAD COMMUNITY KITCHEN

- Address: 402 S Alameda St, Carlsbad, NM 88220
- Phone: 575-885-4174
- Website: <https://sharenm.org/carlsbad-community-kitchen/carlsbad-community-kitchen#>
- Services Provided: Employment & Training, Food.
- Eligibility Criteria: Open to all individuals in the community in need of food assistance
- Operating Hours: Monday, Wednesday–Friday: 11 AM–12 PM

JONAH’S HOUSE FOOD PANTRY

- Address: 512 W Stevens St, Carlsbad, NM 88220
- Phone: (575) 887-5904
- Website: <https://www.groundworksnm.org/nonprofit-directory/nonprofit/27432>
- Services Provided: Distribution of food to the needy

- Eligibility Criteria: Open to all members of New Mexico's social sector, including funders, nonprofits, and organizations seeking collaboration, capacity building, and strategic partnerships.
- Operating Hours: Monday to Friday: 9:00 AM - 11:00 AM

TRANSPORTATION

EDDY COUNTY TRANSIT

- Address: 609 N Canal St, Carlsbad, NM 88220
- Phone: 575-887-2121
- Website: <https://www.co.eddy.nm.us/156/Transit>
- Services Provided: Public transportation, medical transport for seniors and disabled individuals.
- Eligibility Criteria: Open to all, priority for seniors and disabled for medical transport.
- Operating Hours: Monday–Friday: 7 AM–5 PM

PECOSEXPRESS

- Address: 1302 S Canal St, Carlsbad, NM 88220
- Phone: 575-887-6495
- Website: Not available
- Services Provided: Regional bus services to nearby cities (e.g., Artesia, Roswell).
- Eligibility Criteria: Open to all, tickets required.
- Operating Hours: Monday–Friday: 6 AM–6 PM

EMPLOYMENT AND JOB TRAINING

NEW MEXICO WORKFORCE CONNECTION

- Address: 323 S Halagueno St, Carlsbad, NM 88220
- Phone: 575-887-1174
- Website: <https://www.jobs.state.nm.us>
- Services Provided: Job search assistance, resume building, job training programs.
- Eligibility Criteria: Open to all job seekers.
- Operating Hours: Monday–Friday: 8 AM–5 PM

GOODWILL INDUSTRIES

- Address: 1822 S Canal St, Carlsbad, NM 88220
- Phone: 575-887-0193
- Website: <https://www.goodwillnm.org>
- Services Provided: Job training, employment placement, career counseling.
- Eligibility Criteria: Open to individuals seeking employment support.
- Operating Hours: Monday–Friday: 9 AM–5 PM
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EDUCATION AND CHILDCARE

CARLSBAD EARLY COLLEGE

- Address: 1500 University Dr, Carlsbad, NM 88220
- Phone: 575-234-9415
- Website: <https://www.carlsbadschools.net>
- Services Provided: Early college programs, adult education, GED preparation.
- Eligibility Criteria: Open to high school students and adults seeking education.
- Operating Hours: Monday–Friday: 8 AM–4 PM

OASIS CHILDCARE CENTER

- Address: 802 S Main St, Carlsbad, NM 88220
- Phone: 575-887-1212
- Website: Not available
- Services Provided: Childcare for ages 0–5, subsidized rates for low-income families.
- Eligibility Criteria: Open to families, priority for low-income households.
- Operating Hours: Monday–Friday: 7 AM–6 PM

MENTAL HEALTH AND COUNCILING SERVICES

(Include a brief description of intake steps for each organization)

CARLSBAD FAMILY HEALTH CENTER – BEHAVIORAL HEALTH

- Address: 914 North Canal Street, Carlsbad, NM 88220
- Phone: 575-885-4836
- Fax: 505-443-8313
- Website: <https://www.pmsnm.org/locations/carlsbad-family-health-center-behavioral-health/>
- Services Provided: Medical Care, Behavioral Health, School-Based Health Center, Eddy County Home Visiting Program, Express Care by Presbyterian Medical Services, Loving Health Center.
- Eligibility Criteria: Open to all individuals seeking medical and behavioral health services in the Carlsbad, NM area.
- Operating Hours: Monday–Thursday: 7 AM–6 PM, Friday: 7 AM–5 PM

JETZEN COUNSELING (JOHNNA YEAGER, LCSW)

- Address: 508 West McKay Street Suite B, Carlsbad, NM 88220
- Phone: (575) 361-5185
- Website: <https://jetzencounseling.com/>
- Services Provided: Therapy for Trauma, Therapy for Substance Abuse, Therapy for Anxiety, Techniques for Changing Negative Thinking Patterns, Managing Stress, Self-Soothing and Relaxation, Improving Relationships, Boundary Setting, Building Self-Esteem and Self-Worth, Therapy for Depression, Cognitive Behavioral Therapy (CBT), Dialectical Behavior Therapy (DBT), Rational Emotive Behavioral Therapy (REBT), Emotionally Focused Therapy (EFT), Mindfulness-Based Cognitive Therapy (MBCT), Couples Counseling, Telehealth.
- Eligibility Criteria: Open to individuals seeking therapy for trauma, substance abuse, anxiety, depression, couples counseling, and related mental health services, with options for in-person or telehealth sessions.

Operating Hours: Monday–Thursday: 9 AM–5 PM

CARLSBAD LIFEHOUSE INC

- Address: 1900 Westridge Rd., Carlsbad, NM 88220
- Phone: 575-725-5552
- Website: <https://www.lifehousecarlsbad.com/>
- Services Provided: 24/7 Community Response Team, Medically Assisted Detox, Residential Treatment, Sober Living, Intensive Outpatient, Assertive Community Treatment (ACT), Outpatient Counseling, Case Management, LifeMed (Primary Medical Care), Family Empowerment Project, Rise Program (Peer-led Classes in Detention Center), Sliding Fee Discount Program (Income-Based Payment)

- Eligibility Criteria: Open to individuals with substance use, mental health issues, or trauma, including those aged 18 and older. Sliding fee program available based on income for those needing assistance.
- Operating Hours: Monday–Friday: 8 AM–5 PM

CARLSBAD MENTAL HEALTH (HELM SCOTT)

- Address: 914 N Canal St, Carlsbad, NM 88220
- Phone: (575) 885-4836
- Website: <https://www.groundworksnm.org/nonprofit-directory/nonprofit/7951>
- Services Provided: Outpatient therapy, group therapy, crisis intervention, psychiatric medication management.
- Eligibility Criteria: Open to all populations in need of behavioral health services, including adults, children, and families, in the Eddy County area.
- Operating Hours: Monday–Friday: 8 AM–5 PM

RISE UP COUNSELING

- Address: 2319 W Pierce St, Carlsbad, NM 88220
- Phone: (575) 408-8119
- Areas served: Lea County and nearby areas
- Website: <https://riseupcounselingutah.com/>
- Services Provided: Counseling for depression, grief, couples, play therapy, EMDR, telehealth.
- Eligibility Criteria: Open to individuals, couples, and families seeking counseling for emotional and behavioral difficulties, including depression, grief, trauma, parenting issues, and relationship challenges.
- Hours: Monday–Friday: 8 AM–7 PM

PERMIAN BASIN COUNSELING & GUIDANCE

- Address: 102 S Main St Suite C, Carlsbad, NM 88220
- Phone: (575) 249-2561
- Website: <https://www.permianbasincounseling.org/contact>
- Services Provided: Children’s therapy, couples therapy, PTSD therapy, veteran services, teletherapy.
- Eligibility Criteria: Open to individuals, couples, families, and veterans seeking therapy for emotional and behavioral challenges, including trauma, substance use issues, grief, depression, anxiety, and PTSD.
- Operating Hours: Opens 8 am – Closes 5 PM

MEAGHER ASSESSMENT AND COUNSELING

- Address: 502 W Bonbright St, Carlsbad, NM 88220

- Phone: (575) 725-5735
- Website: <https://www.healthgrades.com/group-directory/nm-new-mexico/carlsbad/meagher-assessment-and-counseling-x4j6wh>
- Services Provided: Counseling, Clinical Social Work, Telehealth services available.
- Eligibility Criteria: Open to individuals seeking counseling and clinical social work services for emotional and behavioral support, with insurance options including Blue Cross Blue Shield, Cigna, Aetna, and others.
- Intake Steps: Contact to schedule, provide insurance details, complete assessment
- Operating Hours: Opens 10 am – Closes 6 PM

STEPHEN ORAVEC

- Address: PMS CARLSBAD BEHAVIORAL HEALTH, 914 N Canal St, Carlsbad, NM 88220
- Phone: (575) 885-4836
- Website: <https://www.pmsnm.org/find-a-provider/stephen-oravec>
- Services Provided: Behavioral health, therapy, comprehensive community support Eligibility Criteria: Open to individuals seeking services for behavioral health, developmental needs, medical care, dental care, and housing assistance, including children, adults, seniors, and individuals with disabilities.
- Intake Steps: Call for appointment, complete intake, discuss treatment options
- Operating Hours: Monday–Friday: 8 AM–5 PM

AFFIRMING HEART VICTIM SERVICES

- Address: 2319 W Pierce St, Carlsbad, NM 88220
- Phone: (575) 200-3929
- Website: <https://www.affirmingheart.com/>
- Services Provided: Trauma counseling, forensic interviewing, advocacy, sexual assault exams.
- Eligibility Criteria: Open to individuals of all ages, including youth, survivors of abuse or trauma, first responders, and those needing sexual assault or domestic violence support services.
- Intake Steps: Contact for crisis support, complete intake for counseling, schedule services.
- Operating Hours: Monday–Friday: 8 AM–5 PM

SUBSTANCE ABUSE AND REHABILITATION

CARLSBAD LIFEHOUSE INC

- Address: 1900 Westridge Rd, Carlsbad, NM 88220
- Phone: 575-725-5552
- Website: <https://www.lifehousecarlsbad.com>
- Services Provided: Medically assisted detox, residential treatment, sober living, intensive outpatient.
- Eligibility Criteria: Individuals 18+ with substance use issues, sliding fee available.

- Intake Steps: Call for assessment, provide medical history, discuss payment options.
- Operating Hours: Monday–Friday: 8 AM–5 PM

RECOVERY CENTER

- Address: 207 W McKay St, Carlsbad, NM 88220
- Phone: 575-941-2050
- Website: Not available
- Services Provided: Outpatient substance abuse counseling, support groups.
- Eligibility Criteria: Open to individuals seeking recovery support.
- Intake Steps: Contact for initial consultation, complete intake, schedule counseling.
- Operating Hours: Monday–Friday: 9 AM–5 PM

DENTAL HEALTH SERVICES

CARLSBAD FAMILY HEALTH CENTER

- Address: 2013 San Jose Blvd, Carlsbad, NM 88220
- Phone: 575-887-2455
- Website: <https://www.pmsnm.org/locations/carlsbad-family-health-center>
- Services Provided: Dental exams, cleanings, fillings, accepts Medicaid and sliding fee scale.
- Eligibility Criteria: Open to all, priority for low-income individuals.
- Operating Hours: Monday–Friday: 8 AM–6 PM

ARTESIA DENTAL CLINIC

- Address: 606 N 13th St, Artesia, NM 88210 (25 miles from Carlsbad)
- Phone: 575-746-2777
- Website: Not available
- Services Provided: General dentistry, accepts Medicaid.
- Eligibility Criteria: Open to all, Medicaid patients welcome.
- Operating Hours: Monday–Friday: 8 AM–5 PM

EYE CARE/VISION SERVICES

CARLSBAD EYE CARE

- Address: 2402 W Pierce St, Carlsbad, NM 88220
- Phone: 575-887-2020
- Website: Not available
- Services Provided: Eye exams, glasses, contact lenses, accepts Medicaid.
- Eligibility Criteria: Open to all, Medicaid accepted.
- Operating Hours: Monday–Friday: 9 AM–5 PM

ARTESIA VISION CENTER

- Address: 1010 S 13th St, Artesia, NM 88210 (25 miles from Carlsbad)
- Phone: 575-746-3937
- Website: Not available
- Services Provided: Comprehensive eye exams, vision correction, accepts sliding fee scale.
- Eligibility Criteria: Open to all, low-income patients eligible for sliding scale.
- Operating Hours: Monday–Friday: 8 AM–5 PM

LAB, X-RAY, AND IMAGING SERVICES

CARLSBAD MEDICAL CENTER

- Address: 2430 W Pierce St, Carlsbad, NM 88220
- Phone: 575-887-4100
- Website: <https://www.carlsbadmed.com>
- Services Provided: X-rays, MRIs, CT scans, lab services.
- Eligibility Criteria: Open to all with physician referral.
- Operating Hours: 24/7

PRESBYTERIAN MEDICAL SERVICES

- Address: 202 W Church St, Carlsbad, NM 88220
- Phone: 575-628-1081
- Website: <https://www.pmsnm.org>
- Services Provided: Basic lab services, accepts Medicaid.
- Eligibility Criteria: Open to all, priority for Medicaid patients.
- Operating Hours: Monday–Friday: 8 AM–6 PM

FINANCIAL ASSISTANCE

INCOME SUPPORT DIVISION

- Address: 3604 San Jose Blvd, Carlsbad, NM 88220
- Phone: 575-885-8815
- Website: <https://www.hsd.state.nm.us>
- Services Provided: Utility assistance, SNAP benefits, Medicaid enrollment.
- Eligibility Criteria: Low-income individuals, income verification required.
- Operating Hours: Monday–Friday: 8 AM–4:30 PM

US COMMUNITY ACTION CORPORATION

- Address: 506 Center Ave, Carlsbad, NM 88220
- Phone: 575-887-3939
- Website: Not available
- Services Provided: Utility bill assistance, emergency financial aid.
- Eligibility Criteria: Low-income households, application required.
- Operating Hours: Monday–Friday: 9 AM–5 PM

LEGAL AND ADVOCACY SERVICES

NEW MEXICO LEGAL AID

- Address: 2300 W Pierce St, Carlsbad, NM 88220
- Phone: 575-885-4168
- Website: <https://www.nmlegalaid.org>
- Services Provided: Free legal assistance for housing, family law, public benefits.
- Eligibility Criteria: Low-income individuals, application required.
- Operating Hours: Monday–Friday: 9 AM–5 PM

AFFIRMING HEART VICTIM SERVICES

- Address: 2319 W Pierce St, Carlsbad, NM 88220

- Phone: 575-200-3929
- Website: <https://www.affirmingheart.com>
- Services Provided: Advocacy for abuse survivors, legal referrals, support groups.
- Eligibility Criteria: Survivors of abuse or trauma.
- Operating Hours: Monday–Friday: 8 AM–5 PM

SENIOR AND ELDERLY CARE

LANDSUN HOMES

- Address: 2002 Westridge Rd, Carlsbad, NM 88220
- Phone: 575-887-2888
- Website: <https://www.landsunhomes.com>
- Services Provided: Assisted living, nursing care, senior activities.
- Eligibility Criteria: Seniors 65+, assessment required.
- Operating Hours: 24/7

CARLSBAD SENIOR CENTER

- Address: 1112 N Mesa St, Carlsbad, NM 88220
- Phone: 575-885-2877
- Website: Not available
- Services Provided: Meals, recreational activities, transportation for seniors.
- Eligibility Criteria: Seniors 60+, open to all.
- Operating Hours: Monday–Friday: 8 AM–4 PM

YOUTH SERVICES

BOYS & GIRLS CLUB

- Address: 1601 N 8th St, Carlsbad, NM 88220
- Phone: 575-887-3988
- Website: <https://www.bgccarlsbad.org>
- Services Provided: After-school programs, mentoring, sports activities.
- Eligibility Criteria: Youth ages 6–18.
- Operating Hours: Monday–Friday: 3 PM–7 PM

OASIS CHURCH YOUTH GROUP

- Address: 802 S Main St, Carlsbad, NM 88220
- Phone: 575-887-1212
- Website: Not available
- Services Provided: Youth mentoring, spiritual activities, community service.
- Eligibility Criteria: Youth ages 12–18, open to all.
- Operating Hours: Wednesday: 6 PM–8 PM, Sunday: 10 AM–12 PM

COMMUNITY CENTERS AND RECREATIONAL ACTIVITIES

CARLSBAD COMMUNITY CENTER

- Address: 401 S Halagueno St, Carlsbad, NM 88220
- Phone: 575-887-1191

- Website: <https://www.cityofcarlsbadnm.com>
- Services Provided: Fitness classes, recreational programs, community events.
- Eligibility Criteria: Open to all community members.
- Operating Hours: Monday–Friday: 8 AM–8 PM

OASIS CHURCH

- Address: 802 S Main St, Carlsbad, NM 88220
- Phone: 575-887-1212
- Website: Not available
- Services Provided: Community events, spiritual gatherings, recreational activities.
- Eligibility Criteria: Open to all.
- Operating Hours: Monday–Friday: 9 AM–4:30 PM

PHARMACIES

WALGREENS

- Address: 801 N Canal St, Carlsbad, NM 88220
- Phone: 575-885-1987
- Website: <https://www.walgreens.com>
- Services Provided: Prescription services, \$4 generic list, GoodRx discounts.
- Eligibility Criteria: Open to all, discounts require enrollment in programs.
- Operating Hours: Monday–Friday: 8 AM–8 PM, Saturday: 9 AM–6 PM

ALBERTSONS PHARMACY

- Address: 202 W Church St, Carlsbad, NM 88220
- Phone: 575-885-3176
- Website: <https://www.albertsons.com>
- Services Provided: Prescription services, low-cost generics, accepts CostPlus.
- Eligibility Criteria: Open to all, discounts available with programs.
- Operating Hours: Monday–Friday: 9 AM–7 PM

ADDITIONAL RESOURCES

SOCIAL SECURITY OFFICE

- Address: 2302 W Pierce St, Carlsbad, NM 88220
- Phone: 800-772-1213
- Website: <https://www.ssa.gov>
- Services Provided: Social Security benefits, disability applications.
- Eligibility Criteria: Open to eligible individuals, application required.
- Operating Hours: Monday–Friday: 9 AM–4 PM

NEW MEXICO MEDICAID OFFICE

- Address: 4330 Cutler Ave NE, Albuquerque, NM 87110 (nearest office, 270 miles)
- Phone: 888-997-2583
- Website: <https://www.hsd.state.nm.us>
- Services Provided: Medicaid enrollment, benefits assistance.
- Eligibility Criteria: Low-income individuals, application required.
- Operating Hours: Monday–Friday: 8 AM–4:30 PM