# RESOURCE DIRECTORY

HOBBS New Mexico Lea County

# Resource Directory Creation Instructions

**Objective**: Create a resource directory for health care providers at your clinic for the spring semester to assist in addressing the social needs of the patients.

**Template**: Use the provided template below as a starting point, adding information specific to the community. Note variations in resource availability.

**Categories**: You may only find one service for a category and three or more for other categories. Please list what you find. In small rural areas, locate the nearest services and provide their contact information.

Community Resources: Think broadly about patient resources, including faith-based community services such as Catholic Charities, Lutheran Services, and the Jewish Funders Network. You are not limited to the categories listed. Please add categories as appropriate for the clinic.

**Details**: Include any pertinent information, such as specific contact names or relevant details that healthcare providers should be aware of.

**Health Care Providers**: For dental, eye/vision care, please locate providers who accept sliding fee scale or reduced price such as Federally Qualified Health Centers or providers who accept Medicaid.

**Dissemination**: Discuss your plan for dissemination of the resource directory to ensure ongoing use within the clinic where you are completing your clinical experience. You might discuss this plan with your preceptor. Please be aware that your resource plan will be published on the UNM College of Nursing website for use by providers and others throughout New Mexico. You want to be as thorough and accurate as possible.

**Sharing**: Once complete, share the directory with your preceptor(s) so they have a comprehensive list of local services to better serve their patients. Please send a copy of your completed resource directory to Michael Kisner and Dr. Cogil.

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# HOUSING SERVICES

(i.e., homeless shelters, section 8, or low-cost housing, etc.)

#### HABITAT FOR HUMANITY

Address: 920 N. Turner St. Hobbs, NM 88240

• Phone: 575-397-1155

Website: <a href="https://www.unitedwayofleacounty.org/business-directory/habitat-for-humanity/">https://www.unitedwayofleacounty.org/business-directory/habitat-for-humanity/</a>

Services Provided: Housing and shelter

- Eligibility Criteria: A nonprofit, ecumenical Christian housing ministry that builds affordable houses for families needing decent shelter.
- Operating Hours: Monday-Saturday 9 am-5 pm

### **OPTION INC**

Address: 200 N. Dalmont St. Hobbs, NM 88240

Phone 1: 575-397-1576Phone 2: 575-393-2459

Website: http://www.optioninc.org

 Services Provided: Family/ Individual Counseling Services, Family/ Youth Services, Housing / Shelters.

• Eligibility Criteria: Providing shelter for victims of domestic violence

Operating Hours: 24/7

# The House of Hope (Sheri's Memorial Fund, Inc.)

Address: 4008 N. Grimes #164, Hobbs, NM 88240

• Phone: 575-392-1211

Website: https://www.sherishoh.org/

- Services Provided: Working on starting a faith-based long-term transitional housing for women and children (The House of Hope) to stay while they learn life-changing programs to help make better choices for themselves and their children.
- Eligibility Criteria: Women needing shelter from domestic violence. Young children are welcome.
- Operating hours: 10 am-4 pm

## FOOD AND NUTRITION

(i.e., meals-on-wheels, foodbanks, etc.)

#### **FOOD BANK**

- Address: 520 E. Main Hobbs, NM 88240
- Phone: 575-393-9580
- Website: https://hobbs.salvationarmy.org/hobbs corps/cure-hunger/
- Services Provided: Emergency assistance, homeless shelters, disaster relief, and rehabilitation programs.
- Eligibility Criteria: Anyone who is need of food.
- Operating Hours: Monday-Friday 8:30 am-12 pm, then 1 pm-4:30 pm, Closed Saturdays, Sunday 9 am-12 pm

## ISAIAHS FOOD KITCHEN

- Address: 304 W. Harden Blvd Hobbs, NM 88240
- Phone: 575-393-4125
- Website: https://isaiahskitchenhobbs.org/
- Services Provided: A non-profit organization that provides meals for those in need in our community. Hot meals and boxed meals are available. The kitchen also donates family food boxes every first and third Thursday of every month.
- Eligibility Criteria: Anyone who is in need of food regardless of background or income.
- Operating Hours: Breakfast Monday-Friday, 9 am-9:30 am, lunch Monday-Friday, 12:00 pm-1:15 pm (closed Saturday and Sunday)

# TRANSPORTATION

(i.e., for medical transportation, regional buses)

#### CARE-A-VAN SERVICES INC

- Address: 2827 N. Dal Paso St., Suite 120 Hobbs, NM 88240
- Phone: 575-397-2801
- Website: <a href="http://www.careavanservices.com">http://www.careavanservices.com</a>
- Services Provided: The transportation program provides passengers with community transportation services.
- Eligibility Criteria: Personal care services (ADLs), Disabled and elderly waivers, and transportation services in the community for transportation needs.
- Operating Hours: 24 hours

## HOBBS EXPRESS TRANSPORTATION

- Address: 424 W. Broadway Hobbs, NM 88240
- Phone: 575-397-9290
- Website: https://www.hobbsnm.org/hobbs\_express.html
- Services Provided: Bus services across Hobbs NM
- Eligibility Criteria: None. Veterans ride free
- Operating Hours:7am-4 pm

# EMPLOYMENT AND JOB TRAINING

#### **ELWOOD STAFFING**

Address: 2702 N. Grimes St., Suite B Hobbs, NM 88240

• Phone: 575-393-1585

• Website: https://www.elwoodstaffing.com

• Services Provided: Connecting employees with job opportunities

• Eligibility Criteria: 18 years or older, substance use free.

Operating Hours: Unknown

# NEW MEXICO WORKFORCE CONNECTION (WOA)

Address: 204 W. Park St. Hobbs, NM 88240

• Phone: 575-393-5188

Website: https://www.jobs.state.nm.us/vosnet/default.aspx

- Services Provided: Matching job seekers with employment opportunities within their
- Eligibility Criteria: Services all individuals ages 16-older, homeless, unemployed, employed, disabled, need for training, and low-income facing employment barriers.
- Operating Hours: Monday-Friday 8am-5 pm

# **FDUCATION AND CHILDCARE**

# HEAD START CHILD & FAMILY SERVICES (CHILDCARE SERVICES & EDUCATION SERVICES)

Address: 950 E. Snyder St. Hobbs, NM 88240

• Phone 1: 575-397-4060 • Phone 2: 575-397-7336

Website: https://sharenm.org/child-family-services-inc/early-head-start

- Services Provided: EHS promotes the school readiness of children by enhancing their cognitive, social, emotional, and physical development. Early Head Start programs also provide or link families with needed services
- Eligibility Criteria: federally funded community-based program for low-income families with pregnant women, infants, and toddlers up to age 3
- Operating Hours: Monday-Friday 7:30 am-5:30 pm

# WEE KIDS KOUNTRY KLUB OF HOBBS (CHILDCARE SERVICES & EDUCATION SERVICES)

Address: 201 W. Taos Ave, Hobbs, NM 88240

Phone: 575-392-3115

- Website: https://business.hobbschamber.org/list/member/wee-kids-kountry-klub-of-hobbsinc-1128.htm
- Services Provided: Childcare and educational services.
- Eligibility Criteria: Provide child-day care services to individuals who qualify for federal and state assistance as well as those who do not qualify.
- Operating Hours: Monday-Friday 7 am- 6 pm

# MENTAL HEALTH AND COUNSELING SERVICES

(Include a brief description of intake steps for each organization)

# GUIDANCE CENTER OF LEA COUNTY (PRIMARY CARE CLINIC COMING IN 2025)

Address: 920 W. Broadway Hobbs, NM 88240

• Phone 1: 575-393-3168 • Phone 2: 575-396-3818

• 24-hour crisis line: 575-393-6633 Teen crisis line: 575-393-4357

Website: https://gclcnm.squarespace.com/

- Services Provided: A Non-profit community mental health center providing a wide array of services committed to improving health and wellbeing. Guidance Center provides clinical solutions, community wellness solutions, individual and family counseling, and a mental health medication clinic.
- Eligibility Criteria: All patients accepted.
- Operating Hours: Monday-Friday 8 am-5 pm Crisis line: 24 hours

#### ZIA CONSULTING

- Address: 215 W. Broadway St. #1, Hobbs, NM 88240
- Phone: 575-393-0692
- Website: https://sharenm.org/zia-consulting-inc/behavioral-mental-health-services
- Services Provided: Outpatient behavioral health for adults. Substance abuse services.
- Eligibility Criteria: All patients accepted.
- Operating Hours: Monday-Thursday 8 am-5 pm, Friday 8 am-11:30 pm

# SUBSTANCE ABUSE AND REHABILITATION

(Include a brief description of intake steps for each organization)

#### LEA COUNTY HEALTH & WELLNESS DEPARTMENT

- Address: Lea County Annex, 1019 East Bender Boulevard Hobbs, NM 88240
- Phone: 575-391-2921
- Website: https://www.leacounty.net/234/Lea-County-Health-Wellness-Department
- Services Provided: Group counseling, individual counseling, Psychoeducational programming, Community-based support groups, Community-based support groups, and management of alcohol and substance use disorders.
- Eligibility Criteria: All patients accepted.
- Operating Hours: Monday-Thursday 8 am-5:30 pm, Friday 8 am-2 pm

# PALMER DRUG ABUSE PROGRAM (PDAP)

- Address: 500 N. Dalmont Hobbs, NM 88240
- Phone 1: 575-397-6237 • Phone 2: 575-397-6333
- Website: https://www.pdaphobbs.com/
- Services Provided: A non-profit organization focused on providing free services to individuals and families affected by substance abuse.
- Eligibility Criteria: All patients accepted.
- Operating Hours: Monday-Thursday 9 am- 5 pm, Friday 2 pm-10 pm

# DENTAL HEALTH SERVICES

(Dentist and dental hygiene)

#### CARE DENTAL

- Address: 2400 N. Grimes St, Suite B8, Hobbs, NM 88240
- Phone: 575-964-8700
- Website: https://www.caredentals.com/
- Services Provided: Preventative dental, emergency dental, pediatric dentistry, Fillings, root canals, dentures, and dental implants.
- Eligibility Criteria: All insurance welcome including Medicaid
- Operating Hours: Monday-Friday 8am to 5pm

#### **FAMILIA DENTAL**

- Address: 1710 W. Joe Harvey Blvd, Suite B, Hobbs, NM 88240
- Phone: 575-738-0335
- Website: <a href="https://www.familiadental.com/locations/new-mexico/hobbs/">https://www.familiadental.com/locations/new-mexico/hobbs/</a>
- Services Provided: A family-focused dental office that prioritizes health, comfort, and convenience. Offers affordable New Patient Cash Specials for those without dental insurance.
- Eligibility Criteria: All patients accepted, Medicaid accepted
- Operating Hours: Monday-Friday 9 am to 5 pm, Saturdays 9am to 2 pm

# EYE CARE/VISION SERVICES

(Optometrist and/or ophthalmologist)

#### REBER FAMILY VISION

- Address: 1315 Joe Harvey Blvd Hobbs, NM 88240
- Phone: 575-392-8880
- Website: https://www.reberfamilyvision.com/
- Services Provided: Comprehensive eye care for children and adults, emergency services, glaucoma, pre/post-surgery (LASIK), dry eye, and allergy treatment. Frames, sunglasses, and contact lenses.
- Eligibility Criteria: Private Insurance and self-pay. Part of VSP eyes of hope for lowincome or no-income families and individuals.
- Operating Hours: Monday-Friday 8 am-5:30 pm

# WALMART VISION CENTER AT HOBBS SUPERCENTER

- Address: Walmart Supercenter #549, 3800 N Lovington Hwy, Hobbs, NM 88240
- Phone: 575-492-0327
- Website: https://www.walmart.com/store/549-hobbs-nm/vision-center
- Services Provided: Eye care, prescription eyewear (glasses/sunglasses), eye exams for children and adults.
- Eligibility Criteria: VSP holders, accepts most insurances
- Operating Hours: Monday-Friday 9 am-7 pm, Saturday/Sunday 9 am-6 pm (closed major holidays)

# LAB, X-RAY, AND IMAGING SERVICES

#### COVENANT HEALTH HOBBS HOSPITAL RADIOLOGY

- Address: 4900 N Lovington Hwy, Hobbs, NM 88240
- Phone: 575-492-5144 (reception)
- Phone: 575-492-5449 (Procedure Scheduling)
- Website: https://www.providence.org/locations/covenant-health/hobbshospital/diagnosticimaging#:~:text=Covenant%20Health%20Hobbs%20Hospital%20Radiology,call%20 575%2D492%2D5449
- Services Provided: offers the latest digital x-ray technology, a 128-slice CT scanner, and a dedicated women's suite with 3D tomosynthesis mammography, ultrasound, and bone density.
- Eligibility Criteria: Needs to be covered by an insurance plan. Typically needs a physician referral for procedures.
- Operating Hours: Monday-Friday 7:30 am-5 pm

#### NOR-LEA HOSPITAL DISTRICT

- Address: 923 N. Dal Paso | Hobbs NM 88240
- Phone: (575) 433-3000
- Website: https://nor-lea.org/hobbs-medical-clinic
- Services Provided: Hobbs Medical Clinic and Outreach Laboratory serve patients in Lea County, New Mexico, and the surrounding areas in family practice, pediatric, laboratory, and x-ray services.
- Eligibility Criteria: Accepts all insurance, primary, and pediatric care available onsite.
- Operating Hours: Monday-Saturday 7 am-8 pm, Closed Sundays

# FINANCIAL ASSISTANCE

(i.e., utilities, etc.)

#### YES NEW MEXICO

- Address: Income Support Division at 2120 N. Alto, Suite D
- Phone: 575-397-3400
- Website: https://yes.nm.gov/nmhr/s/?language=en\_US
- Services Provided: Income support, food, and utilities
- Eligibility Criteria: Low-income families or individuals

#### FINANCIAL COUNSELING

- Address: 1600 N Main St, Lovington, NM 88260 (Hospital district), 1600 N Main St, Lovington, NM 88260 (Medical Clinic)
- Phone: 575-396-6611 ext.5200 (Hospital District)
- Phone 2: (575) 433-3000 ext. 3195 (Medical Clinic)
- Website: https://nor-lea.org/financial-counseling
- Services Provided: Patients who do not have the available resources to meet their medical/social needs, needing assistance in enrolling in medical programs, patient who have recently lost medical coverage, patients with recent diagnosis of major illnesses, and patient who need education and medical coverage.
- Eligibility Criteria: Eligibility is based upon federal poverty guidelines
- Operating Hours: Monday-Friday 8 am- 5 pm

# LEGAL AND ADVOCACY SERVICES

## ADULT PROBATION AND PAROLE OFFICE, NEW MEXICO

Address: 2120 N. Alto Dr. Hobbs, NM 88240

• Phone: 575-397-5200

Website: https://www.cd.nm.gov/divisions/probation-and-parole/

- Services Provided: answering questions regarding the judicial system, probation, and parole.
- Eligibility Criteria: Anyone with questions concerning legal systems. individual/personal probation, and parole questions and concerns.
- Operating Hours: Monday-Friday 7 am-5 pm, closed Saturday/Sunday

#### CASA OF LEA COUNTY

Address: 501 N. Linam St. Hobbs, NM 8824

• Phone: 575-396-4043

Website: https://www.casaofleacounty.org/

- Services Provided: CASA volunteers are sworn officers of the court. A judge appoints an advocate to represent the best interest of abused or neglected child/children in court proceedings.
- Eligibility Criteria: recruits and trains community volunteers to provide unbiased advocacy for foster children from birth to 18 years of age. Each of the children served are victims of abuse and/or neglect to the degree that the State of New Mexico is compelled to protect them by placing them in foster care.
- Operating Hours: Monday-Friday 8 am- 5 pm, closed Saturday/Sunday

# SENIOR AND ELDERLY CARE

(Senior or community centers, etc.)

# HOBBS SENIOR CENTER- MARY PUCCIO SENIOR AFFAIRS COORDINATOR (MPUCCIO@HOBBSNM.ORG)

Address: 200 E. Park, Hobbs, NM 88240

• Phone 1: 575-397-9301 • Phone 2: (575) 397-9302

Website: https://www.hobbsnm.org/senior\_center.html

- Services Provided: a recreational facility that offers a variety of programs such as bingo, billiards, card games, computer lab, Dances with live bands, dominos, exercise classes, exercise room, and quilting.
- Eligibility Criteria: Adults 60 years of age and older
- Operating Hours: Monday-Friday 8 am- 5 pm

#### FOSTER GRANDPARENT PROGRAM

- Address: 512 W. Broadway St. Hobbs, NM 88240
- Phone: 575-393-9328
- Website: https://www.snmcac.com/careers/foster-grandparent-program-assistant-hobbs-
- Services Provided: engages seniors 55 and older in one-on-one service with children, primarily in schools, to support their academic, social, and emotional development.
- Eligibility Criteria: Seniors must be 55 or older, meet income guidelines to be eligible for a stipend, and pass background checks and physical exams.
- Operating Hours: Monday-Friday 8 am- 5 pm

# YOUTH SERVICES

(Community or church groups)

#### HOBBS TEEN CENTER

Address: 602 W. Alto Dr. Hobbs, NM 88240

• Phone: 575-391-950 • Phone 2: 575-391-9505

Website: https://www.hobbsnm.org/teen\_center.html

• Services Provided: Recreation, leisure, and youth developmental programs.

• Eligibility Criteria: all youth in grades 6 – 12 years old.

• Operating Hours: Tuesday- Saturday, 3 pm- 8 pm. Closed Sundays and Mondays

## MYPOWER INC

Address: 601 N. Shipp St. Hobbs, NM 88240

Phone: 575-631-7029

Website: https://www.mypowerinc.org/

• Services Provided: Youth development programs, non-profit organization that empowers our youth to successfully navigate the teen years by making good choices, setting goals, succeeding academically, and avoiding teen pregnancy.

• Eligibility Criteria: 5<sup>th</sup> to 12<sup>th</sup> graders

Operating Hours: Monday-Friday 9 am- 5pm, closed Saturday and Sunday

# COMMUNITY CENTERS AND RECREATIONAL **ACTIVITIES**

## CORE CENTER OF RECREATIONAL EXCELLENCE

Address: 4827 N. Lovington Hwy Hobbs, NM 88240

• Phone: 575-393-2673

Website: https://www.corehobbs.com/

• Services Provided: Aquatics center, gym, and soccer arena

• Eligibility Criteria: Passes and memberships for all ages

• Operating Hours: Monday- Friday 5 am- 9 pm, Saturday 6 am- 9pm, Sunday 12 pm-6pm

#### HOBBS PARKS AND RECREATION DIVISION

Address: 200 E. Broadway St. Hobbs, NM 88240

• Phone: 575-397-9291

• Website: <a href="https://www.hobbsnm.org/recreation.html">https://www.hobbsnm.org/recreation.html</a>

## **PHARMACIES**

(Include pharmacies with reduced-cost prescriptions like \$4 list, CostPlus and GoodRx)

#### PHARMACY 575

- Address: 305 E Sanger St, Hobbs, NM 88240
- Phone: 575-263-2908
- Website: https://www.pharmacy575.com/
- Services Provided: is an independently owned pharmacy located in Hobbs, NM. With an emphasis on personalized care, we aim to alleviate our community's suffering.
- Eligibility Criteria: All insurances, including NM turquoise Medicaid.
- Operating Hours: Monday-Friday 9 am -6 pm, Saturday 9 am -1 pm, closed Sundays

#### MICHAEL'S PRESCRIPTION CORNER

- Address: 2410 N. Fowler Hobbs, NM
- Phone: 575-392-2311
- Website: https://www.michaelsrxcorner.com/
- Services Provided: Immunizations, medication refills, home delivery in Lovington and Hobbs, medication synchronization, compounding, wellness classes, and MTM services.
- Eligibility Criteria: Customized patient care to meet needs. Accepting all insurances.
- Operating Hours: Monday-Friday 9 am-6 pm Closed weekends

# ADDITIONAL RESOURCES

(Include nearest Social Security, Medicare/Medicaid offices)

## SOCIAL SECURITY ADMINISTRATION

Address: 501 E Bender Blvd, Hobbs, NM 88240

• Phone: 1(866) 254-2611

Website: https://www.ssa.gov/

Services Provided: Benefit coverage

• Eligibility Criteria: 62 or older, disability assistance

• Operating Hours: Monday- Friday 9 am- 4 pm, closed Saturday and Sunday

# HEALTH CARE AUTHORITY

Address: 2120 N Alto Dr Hobbs, NM 88240

• Phone: 1 (800) 283-4465

• Website: https://www.hca.nm.gov/2021/02/05/lea-county-hobbs-area/

• Services Provided: Medical benefits

• Eligibility Criteria: Low income in need of medical assistance.

• Operating Hours: Monday-Friday 8 am- 4:30 pm