

# RESOURCE DIRECTORY

Roswell, New Mexico

# Resource Directory Creation Instructions

**Objective:** Create a resource directory for health care providers at your clinic for the spring semester to assist in addressing the social needs of the patients.

**Template:** Use the provided template below as a starting point, adding information specific to the community. Note variations in resource availability.

**Categories:** You may only find one service for a category and three or more for other categories. Please list what you find. In small rural areas, locate the nearest services and provide their contact information.

**Community Resources:** Think broadly about patient resources, including faith-based community services such as Catholic Charities, Lutheran Services, and the Jewish Funders Network. You are not limited to the categories listed. Please add categories as appropriate for the clinic.

**Details:** Include any pertinent information, such as specific contact names or relevant details that healthcare providers should be aware of.

**Health Care Providers:** For dental, eye/vision care, please locate providers who accept sliding fee scale or reduced price such as Federally Qualified Health Centers or providers who accept Medicaid.

**Dissemination:** Discuss your plan for dissemination of the resource directory to ensure ongoing use within the clinic where you are completing your clinical experience. You might discuss this plan with your preceptor. Please be aware that your resource plan will be published on the UNM College of Nursing website for use by providers and others throughout New Mexico. You want to be as thorough and accurate as possible.

**Sharing:** Once complete, share the directory with your preceptor(s) so they have a comprehensive list of local services to better serve their patients. Please send a copy of your completed resource directory to Michael Kisner and Dr. Cogil.

## TABLE OF CONTENTS

<b>HOUSING SERVICES</b>	<b>5</b>
ROSWELL HOMELESS COALITION – CONTACT HOLLY NEHLS	5
THE ROSWELL REFUGE – PET FRIENDLY HOMELESS SHELTER	5
EASTERN REGIONAL HOUSING AUTHORITY –	5
SECTION 8: HOUSING CHOICE VOUCHER PROGRAM	5
<b>FOOD AND NUTRITION</b>	<b>5</b>
HARVEST MINISTRIES– CONTACT: MARK GREEN	5
THE SALVATION ARMY ROSWELL CORPS	6
GOOD SAMARITAN FOOD PANTRY (ST. PETER CATHOLIC CHURCH)	6
MEAL DELIVERY– SENIOR NUTRITION PROGRAM	6
CHAVES COUNTY JOY CENTERS - CONTACT: CHARLIE PHILLIPS (EXECUTIVE DIRECTOR)	6
STUDENT-FOCUSED FOOD ASSISTANCE	7
COSMO’S CUPBOARD (ENMU-ROSWELL CAMPUS FOOD PANTRY)	7
ROSWELL TRANSIT (CITY OF ROSWELL) – CONTACT: BECKY HICKS, TRANSIT DIRECTOR	8
AMR ROSWELL (AMERICAN MEDICAL RESPONSE)	8
UBER HEALTH – CHECK WITH YOUR HEALTHCARE PROVIDER.	8
AMERICA’S JOB CENTER – ROSWELL WORKFORCE CONNECTION	10
ROSWELL JOB CORPS CENTER	10
EASTERN NEW MEXICO UNIVERSITY – ROSWELL (ENMU-R) COMMUNITY AND WORKFORCE TRAINING CENTER	10
ROSWELL INDEPENDENT SCHOOL DISTRICT	12
EASTERN NEW MEXICO UNIVERSITY – ROSWELL (ENMU-R)	12
CHILD DEVELOPMENT CENTER (ENMU-R CAMPUS)	12
NEW MEXICO CHILD CARE ASSISTANCE PROGRAM – ROSWELL FIELD OFFICE	13
LA CASA BEHAVIORAL HEALTH	14
EMBRACE INC.	14
LA FAMILIA MENTAL HEALTH	14
LA CASA COMMUNITY BEHAVIORAL HEALTH	15
RENEW HEALTH ADDICTION RECOVERY SERVICES (TELEHEALTH)	15
LA CASA FAMILY HEALTH CENTER – ROSWELL DENTAL	17
FAMILIA DENTAL	17
LA CASA FAMILY HEALTH CENTER – ROSWELL	18
EASTERN NEW MEXICO MEDICAL CENTER (ENMMC)	19
LOVELACE REGIONAL HOSPITAL	19
LOW-INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP) – NEW MEXICO HUMAN SERVICES DEPARTMENT	20
LOW INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM (LIHWAP) – NEW MEXICO WATER	20
<b>LEGAL AND ADVOCACY SERVICES</b>	<b>21</b>
NEW MEXICO LEGAL AID – ROSWELL OFFICE	21
NEW MEXICO LEGAL AID – DOMESTIC VIOLENCE, SEXUAL ASSAULT & STALKING HELPLINE	21
ROSWELL ADULT & RECREATION CENTER	22
ROSWELL RECREATION & AQUATIC CENTER	22

GATEWAY CHURCH – AWAKENING YOUTH _____	22
CIELO GRANDE RECREATION AREA _____	23
ROSWELL MUSEUM _____	23
WALMART PHARMACY _____	24
WALGREENS PHARMACY _____	24
SOCIAL SECURITY ADMINISTRATION – ROSWELL OFFICE _____	25
NEW MEXICO HUMAN SERVICES DEPARTMENT – INCOME SUPPORT DIVISION (ISD) FIELD OFFICE _____	25
CHAVES COUNTY PUBLIC HEALTH OFFICE (NM DEPARTMENT OF HEALTH) ____	25

## HOUSING SERVICES

### ROSWELL HOMELESS COALITION – CONTACT HOLLY NEHLS

- Address: Women's Center: 400 E Bland St, Roswell, NM 88203  
Men's Center: 114 E. Albuquerque.
- Phone: Women's Center: 575-627-0668  
Men's Center: 575-622-4975
- Website: <https://www.roswellhomelesscoalition.com>
- Services Provided: Operates two shelters offering temporary housing, meals, hygiene supplies, and connections to medical and employment resources for men, women, and children.
- Eligibility Criteria: Individuals and families experiencing homelessness.

### THE ROSWELL REFUGE – PET FRIENDLY HOMELESS SHELTER

- Address: 1215 N Garden Ave, Roswell, NM 88201
- Phone: 575-624-3222
- Website: <https://www.homelessshelter.pet/friendly/the-roswell-refuge>
- Services Provided: This shelter accepts the homeless AND their pets.
- Eligibility Criteria: Call for more info.

### EASTERN REGIONAL HOUSING AUTHORITY – SECTION 8: HOUSING CHOICE VOUCHER PROGRAM

- Address: 106 E Reed St, Roswell, NM 88203
- Phone: 575-622-0881 x211
- E-mail: [rha.irene@dfn.com](mailto:rha.irene@dfn.com)
- Website: [hud.gov/helping-americans/housing-choice-vouchers-tenants](http://hud.gov/helping-americans/housing-choice-vouchers-tenants)
- Services Provided: Administers Section 8 Housing Choice Vouchers and public housing programs for eligible low-income families, the elderly, and persons with disabilities.
- Eligibility Criteria: Very low-income, U.S. citizen or eligible non-citizen as defined by HUD, the head of the household must have a valid Social Security number. See website for more information.

## FOOD AND NUTRITION

### HARVEST MINISTRIES– CONTACT: MARK GREEN

- Address: 601 N Main St, Roswell, NM 88201

- Phone: 575-624-2415
- Website: <https://www.harvestmin.net>
- Services Provided: Emergency food assistance, counseling referrals, support for regional agencies, and shower/laundry facilities for the homeless.
- Eligibility Criteria: Individuals and families in need.
- Operating Hours: Monday–Thursday, 9:00 AM–11:00 AM

## THE SALVATION ARMY ROSWELL CORPS

- Address: 612 W College Blvd, Roswell, NM 88201
- Phone: (575) 622-8700
- Website: <https://sharenm.org/the-salvation-army/the-salvation-army-food-pantry>
- Services Provided: Food pantry services for community members in need.
- Eligibility Criteria: Photo ID and proof of residency required.
- Operating Hours: Monday–Thursday, 9:00 AM–4:00 PM

## GOOD SAMARITAN FOOD PANTRY (ST. PETER CATHOLIC CHURCH)

- Address: 111 E Deming St, Roswell, NM 88203
- Phone: (575) 625-0828
- Website: <https://www.sharenm.org/st-peter-catholic-church/good-samaritan-food-pantry>
- Services Provided: Distribution of food to individuals and families in need.
- Eligibility Criteria: Open to anyone in need.
- Operating Hours: Monday–Thursday, 9:00 AM–11:00 AM

## MEAL DELIVERY– SENIOR NUTRITION PROGRAM

## CHAVES COUNTY JOY CENTERS - CONTACT: CHARLIE PHILLIPS (EXECUTIVE DIRECTOR)

- Address: 1822 N Montana Ave, Roswell, NM 88201
- Phone: (575) 623-4866
- Website: <https://www.joycenters.org>
- Services Provided: Home-delivered meals, congregate meals, transportation, housekeeping, health promotion activities, adult day care, and caregiver services.
- Eligibility Criteria: Seniors aged 60 and over; homebound individuals.
- Operating Hours: Monday–Friday, 8:00 AM–5:00 PM
-

## STUDENT-FOCUSED FOOD ASSISTANCE

### COSMO'S CUPBOARD (ENMU-ROSWELL CAMPUS FOOD PANTRY)

- Address: Instructional Center Room 121, 52 University Blvd, Roswell, NM 88203
- Phone: (575) 624-7251
- Website: <https://www.roswell.enmu.edu/lrc/food-pantry/>
- Services Provided: Provides a week's worth of non-perishable food items to ENMU-Roswell students, faculty, and staff.
- Eligibility Criteria: Must present a valid ENMU-Roswell ID; limited to one visit per month.
- Operating Hours: Monday–Thursday: 8:00 AM–12:00 PM & 1:00 PM–6:00 PM, Friday: 8:00 AM–12:00 PM

## TRANSPORTATION

### ROSWELL TRANSIT (CITY OF ROSWELL) – CONTACT: BECKY HICKS, TRANSIT DIRECTOR

- Address: 515 N Main Street, Roswell, NM 88201
- Phone: (575) 624-6766
- Website: <https://www.roswell-nm.gov/287/Roswell-Transit>
- Services Provided:
  - Fixed-route bus service along Main Street
  - Dial-a-Ride service for areas not covered by the main route
  - ADA Paratransit services for individuals with disabilities
  - Airport Shuttle Service within service boundaries
- Eligibility Criteria:
  - General public for fixed routes
  - Dial-a-Ride and ADA Paratransit require prior scheduling and eligibility verification
- Operating Hours: Monday–Friday: 6:07 AM–8:50 PM, Weekends: 9:08 AM–5:11 PM
  - Note: Airport Shuttle Service requests outside normal hours must be made by 5:00 PM the day before the trip.

### AMR ROSWELL (AMERICAN MEDICAL RESPONSE)

- Address: 115 E Country Club, Roswell, NM 88201
- Phone: (575) 622-4457
- Website: <https://www.amr.net/locations/new-mexico/roswell>
- Services Provided:
  - Emergency and non-emergency medical transport
  - Interfacility transfers
  - Advanced and Basic Life Support
  - Bariatric transports
  - Event medical standby services
  - CPR and First Aid training
- Eligibility Criteria: Available to the general public; services are fee-based
- Operating Hours: 24/7

### UBER HEALTH – CHECK WITH YOUR HEALTHCARE PROVIDER.

- Website: <https://www.uberhealth.com/us/en/d/nemt/roswell-nm-us/>
- Services Provided:
  - HIPAA-compliant non-emergency medical transportation
  - Scheduled and on-demand rides
  - Door-to-door service
  - Live trip tracking and multilingual notifications

- Eligibility Criteria: Arranged by healthcare providers; patients do not need a smartphone or Uber app.
- Operating Hours: Dependent on provider scheduling; rides can be scheduled up to 30 days in advance.

## EMPLOYMENT AND JOB TRAINING

### AMERICA'S JOB CENTER – ROSWELL WORKFORCE CONNECTION

- Address: 67 University Blvd, Roswell, NM 88203
- Phone: (575) 624-6040
- Website: <https://nmwcc.com/workforce-connection-offices/roswell/>
- Services Provided:
  - Job search assistance
  - Resume and interview preparation
  - Workshops
  - Veteran services
  - Youth programs (UFO Program)
  - WIOA Adult and Youth Services
  - Unemployment Insurance support
- Eligibility Criteria: Open to all job seekers; specific programs may have additional requirements
- Operating Hours: Monday–Friday, 8:00 AM–5:00 PM

### ROSWELL JOB CORPS CENTER

- Address: 57 G Street, Roswell, NM 88203
- Phone: (800) 733-5627
- Website: <https://roswell.jobcorps.gov>
- Services Provided:
  - Free career training in trades such as:
    - Building Construction Technology (Pre-Apprentice)
    - Electrical (Pre-Apprentice)
    - Maintenance and Light Repair
    - Painting (Pre-Apprentice)
    - Security and Protective Services
  - Academic education, including high school diploma or equivalent
  - Career counseling and job placement assistance
- Eligibility Criteria: Youth aged 16–24 who meet income and other criteria
- Operating Hours: Contact for scheduling

### EASTERN NEW MEXICO UNIVERSITY – ROSWELL (ENMU-R) COMMUNITY AND WORKFORCE TRAINING CENTER

- Address: 67 University Blvd, Arts & Science Center, Room 111, Roswell, NM 88203
- Phone: (575) 624-7325
- Website: <https://www.roswell.enmu.edu/cwt/>
- Services Provided:
  - Customized workforce training programs

- Courses in CDL, welding, HVAC, EMT, aviation, computer skills, leadership, and more
  - Over 1,000 courses available, including online options
- Eligibility Criteria: Open to individuals and businesses seeking skill development
- Operating Hours: Monday–Thursday: 7:30 AM–5:30 PM, Friday: 8:00 AM–12:00 PM.

## EDUCATION AND CHILDCARE

### ROSWELL INDEPENDENT SCHOOL DISTRICT

- Address: 300 N. Kentucky Ave., Roswell, NM 88201
- Phone: (575) 627-2500
- Website: <https://www.risd.k12.nm.us>
- Services Provided:
  - Public education for grades Pre-K through 12
  - Special education services
  - Extracurricular activities
  - School-based health centers
- Eligibility Criteria: Residents within the district boundaries
- Operating Hours: Monday–Friday, 8:00 AM–5:00 PM

### EASTERN NEW MEXICO UNIVERSITY – ROSWELL (ENMU-R)

- Address: 52 University Blvd., Roswell, NM 88203
- Phone: (575) 624-7000
- Website: <https://www.roswell.enmu.edu>
- Services Provided:
  - Associate and certificate programs
  - Adult education and GED preparation
  - Workforce training
  - Child Development Center
- Eligibility Criteria: Open enrollment; specific programs may have prerequisites
- Operating Hours: Monday–Friday, 8:00 AM–5:00 PM

### CHILD DEVELOPMENT CENTER (ENMU-R CAMPUS)

- Address: Off of University Blvd., Roswell, NM 88203
- Phone: (575) 624-7301
- E-mail: [cdevelopment\\_c@yahoo.com](mailto:cdevelopment_c@yahoo.com)
- Services Provided:
  - Licensed child care center
  - After-school care
  - Sick and emergency care
  - Meals and snacks provided
- Eligibility Criteria: Open to the public; accepts Child Care Assistance.
- Operating Hours: Monday–Sunday, 6:30 AM–12:00 AM

## NEW MEXICO CHILD CARE ASSISTANCE PROGRAM – ROSWELL FIELD OFFICE

- Address: 4 Grand Avenue Plaza, Ste A, Roswell, NM 88202
- Phone: (575) 625-1078
- Website: <https://www.nmececd.org/child-care-assistance/>
- Services Provided: Subsidized child care for eligible families. Information on licensed child care providers.
- Eligibility Criteria: Families at or below 400% of the federal poverty level who are working, in school, or job searching.
- Operating Hours: Monday–Friday, 8:00 AM–5:00 PM

# MENTAL HEALTH AND COUNCELING SERVICES

## LA CASA BEHAVIORAL HEALTH

- Address: 110 E Mescalero Rd, Roswell, NM 88201
- Phone: (575) 755-2272
- Website: <https://lacasahealth.com/behavioral-health/>
- Services Provided:
  - Outpatient mental health counseling
  - Substance abuse prevention
  - Individual, group, and family therapy
  - Medication management
  - Bilingual services (English and Spanish)
- Eligibility Criteria: Open to all individuals; accepts various insurance plans, including Medicaid and Medicare.
- Operating Hours: Monday–Friday, 8:00 AM–5:00 PM
- Intake Steps: Contact the clinic to schedule an initial assessment; staff will guide you through insurance verification and appointment scheduling.

## EMBRACE INC.

- Address: 1717 W 2nd St, Roswell, NM 88201
- Phone: (575) 840-1075
- Services Provided:
  - Mental health counseling
  - Support services for individuals and families
- Eligibility Criteria: Open to the public; contact for specific program eligibility
- Operating Hours: Contact directly for hours.
- Intake Steps: Call to schedule an appointment; initial consultation will determine appropriate services.

## LA FAMILIA MENTAL HEALTH

- Address: 1717 W 2nd St, Roswell, NM 88201
- Phone: (575) 623-1220
- Services Provided: Mental health services for individuals and families
- Eligibility Criteria: Open to the public; contact for specific program eligibility
- Operating Hours: Contact directly for hours.
- Intake Steps: Call to schedule an appointment; staff will assist with the intake process.

# SUBSTANCE ABUSE AND REHABILITATION

## LA CASA COMMUNITY BEHAVIORAL HEALTH

- Address: 110 E Mescalero Rd, Roswell, NM 88201
- Phone: (575) 755-2272
- Website: <https://lacasahealth.com/behavioral-health/>
- Services Provided:
  - Outpatient substance use treatment
  - Medication-assisted treatment (MAT)
  - Cognitive behavioral therapy (CBT)
  - Motivational interviewing
  - Trauma-informed care
  - Telehealth services
- Eligibility Criteria: Open to all individuals; accepts Medicaid, Medicare, private insurance, and self-pay.
- Operating Hours: Monday–Friday, 8:00 AM–5:00 PM
- Intake steps: Call to schedule an initial assessment; staff will guide you through insurance verification and appointment scheduling.

## NEW MEXICO REHABILITATION CENTER (NMRC)

- Address: 72 Gail Harris St, Roswell, NM 88203
- Phone: (575) 347-3400
- Website: <https://www.nmhealth.org/about/ofm/ltcf/nmrc/>
- Services Provided:
  - Inpatient medical detoxification
  - Residential rehabilitation programs
  - Intensive outpatient programs (IOP)
  - Dual diagnosis treatment
  - 24/7 nursing care
- Eligibility Criteria: Adults requiring substance use treatment; accepts various insurance plans.
- Operating Hours: 24/7
- Intake steps: Contact the center to discuss services and schedule an assessment; intake involves a comprehensive evaluation to determine appropriate level of care

## RENEW HEALTH ADDICTION RECOVERY SERVICES (TELEHEALTH)

- Address: Telehealth services based in Roswell, NM
- Phone: (575) 363-HELP
- Website: <https://renewhealth.com>
- Services Provided:
  - Telehealth-based addiction recovery

- Medication-assisted treatment (MAT)
  - Cognitive behavioral therapy (CBT)
  - Detox and withdrawal management
- Eligibility Criteria: Open to individuals seeking remote treatment; accepts various insurance plans.
- Operating Hours: Contact directly for hours
- Intake steps: Call to schedule an appointment; initial consultation will determine appropriate services.

## DENTAL HEALTH SERVICES

### LA CASA FAMILY HEALTH CENTER – ROSWELL DENTAL

- Address: 200 W Wilshire Blvd, Suite D, Roswell, NM 88201
- Phone: (575) 249-4200
- Website: <https://lacasahealth.com/roswell-dental/>
- Services Provided:
  - Preventive care (cleanings, exams, sealants)
  - Restorative treatments (fillings, crowns, bridges)
  - Dentures and partials
  - Emergency consultations
  - School-based dental services
- Eligibility Criteria: Open to all; offers sliding fee scale based on income and family size; accepts Medicaid, Medicare, and private insurance.
- Operating Hours: Monday–Friday, 8:00 AM–5:00 PM
- Notes: La Casa is a Federally Qualified Health Center (FQHC) committed to serving underserved populations. They provide comprehensive dental services and have programs to assist patients with limited income.

### FAMILIA DENTAL

- Address: 2600 N Main St, Roswell, NM 88201
- Phone: (575) 208-1520
- Website: <https://www.famliadental.com/locations/new-mexico/roswell/>
- Services Provided:
  - Preventive dentistry (cleanings, exams)
  - General dentistry (fillings, extractions, root canals)
  - Cosmetic dentistry (whitening, veneers)
  - Orthodontics (braces, Invisalign)
  - Emergency dental services
- Eligibility Criteria: Open to all; accepts Medicaid, private insurance, and offers affordable cash options.
- Operating Hours: Monday–Friday: 9:00 AM–6:00 PM; Saturday: 9:00 AM–3:00 PM; Sunday: Closed
- Notes: Familia Dental provides comprehensive dental services and accepts Medicaid, making dental care accessible to a broader community.

## EYE CARE/VISION SERVICES

### LA CASA FAMILY HEALTH CENTER – ROSWELL

- Address: 1511 S Grand Ave, Roswell, NM 88203
- Phone: (575) 623-3255
- Website: <https://lacasahealth.com/optometry/>
- Services Provided:
  - Comprehensive eye exams for adults and children
  - Diabetic eye exams
  - Detection and management of eye diseases (e.g., cataracts, glaucoma, macular degeneration)
  - Contact lens fittings
  - Urgent care for eye injuries and irritations
- Eligibility Criteria: Open to all; offers a sliding fee scale based on income and family size; accepts Medicaid, Medicare, and private insurance.
- Operating Hours: Monday–Friday, 8:00 AM–5:00 PM
- Notes: La Casa is a Federally Qualified Health Center (FQHC) committed to providing accessible and affordable care. To apply for the sliding fee scale, bring proof of income, such as a recent tax return or pay stub.

## LAB, X-RAY, AND IMAGING SERVICES

### EASTERN NEW MEXICO MEDICAL CENTER (ENMMC)

- Address: 405 W. Country Club Road, Roswell, NM 88201
- Phone: (575) 622-8170
- Website: <https://www.enmmc.com/diagnostic-imaging>
- Services Provided:
  - CT scans
  - MRI
  - Ultrasound
  - Digital mammography
  - Nuclear medicine
  - PET/CT
  - Bone densitometry
  - Diagnostic radiology
  - Fluoroscopy
  - Cardiac catheterization
- Eligibility Criteria: Open to all; accepts various insurance plans.
- Operating Hours: Contact directly for hours.
- Notes: ENMMC offers a comprehensive range of imaging services with advanced technology. Appointments can be scheduled by calling Central Scheduling at (575) 624-8715.

### LOVELACE REGIONAL HOSPITAL

- Address: 117 E. 19th Street, Roswell, NM 88201
- Phone: (575) 627-7000
- Website: <https://lovelace.com/radiology>
- Services Provided:
  - MRI
  - CT scans
  - Ultrasound
  - X-ray
  - Fluoroscopy
  - Interventional radiology
  - Nuclear medicine
  - PET/CT scans
  - Cardiac echo
  - Vascular imaging
- Eligibility Criteria: Open to all; accepts various insurance plans.
- Operating Hours: Contact directly for hours.
- Notes: Lovelace Regional Hospital offers same-day and next-day appointments for many imaging services.

## FINANCIAL ASSISTANCE

(i.e., utilities, etc.)

### LOW-INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP) – NEW MEXICO HUMAN SERVICES DEPARTMENT

- Address: Apply online or at your local Income Support Division (ISD) office.
- Phone: (800) 283-4465
- Website:  
[https://www.hca.nm.gov/lookingforassistance/low\\_income\\_home\\_energy\\_assistance\\_program/](https://www.hca.nm.gov/lookingforassistance/low_income_home_energy_assistance_program/)
- Services Provided: Assistance with heating and cooling costs, including electricity, gas, propane, and wood.
- Eligibility Criteria: Low-income households; proof of income and utility bills required
- Operating Hours: Monday–Friday, 8:00 AM–5:00 PM
- Notes: Applicants may need to attend an interview and provide documentation such as proof of income and utility bills.

### LOW INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM (LIHWAP) – NEW MEXICO WATER

- Address: Apply online or through local service providers.
- Phone: (800) 283-4465
- Website: [https://www.newmexicowater.com/latest\\_news/2023-0621-low-income-residents-can-receive-water-bill-assistance/](https://www.newmexicowater.com/latest_news/2023-0621-low-income-residents-can-receive-water-bill-assistance/)
- Services Provided: One-time assistance up to \$1,500 for water and wastewater bills
- Eligibility Criteria: Low-income households; recipients of LIHEAP automatically qualify
- Operating Hours: Monday–Friday, 8:00 AM–5:00 PM
- Notes: Applications can be completed online through the YesNM portal or by phone.

# LEGAL AND ADVOCACY SERVICES

## NEW MEXICO LEGAL AID – ROSWELL OFFICE

- Address: 200 E. 4th Street, Suite 200, Roswell, NM 88201
- Phone: (575) 623-9669
- Website: <https://newmexicolegalaid.org>
- Services Provided:
  - Family law (including domestic violence, custody, and divorce)
  - Housing issues (evictions, landlord/tenant disputes)
  - Public benefits assistance
  - Consumer protection
  - Veterans' legal services
  - Native American legal issues
- Eligibility Criteria: Services are primarily for low-income individuals and families. Eligibility is generally based on income at or below 125% of the federal poverty guidelines.
- Operating Hours: Monday–Friday, 8:30 AM–12:00 PM and 1:00 PM–5:00 PM
- Notes: New Mexico Legal Aid provides free civil legal services to low-income residents. They also operate a statewide legal helpline at 1-833-LGL-HELP (1-833-545-4357) for initial consultations and referrals.

## NEW MEXICO LEGAL AID – DOMESTIC VIOLENCE, SEXUAL ASSAULT & STALKING HELPLINE

- Phone: 1-877-974-3400
- Website: <https://newmexicolegalaid.org/what-we-do/programs-services/victim-services-familylaw.html>
- Services Provided:
  - Legal information and referrals for victims of domestic violence, sexual assault, and stalking
  - Assistance with orders of protection, custody, and housing issues
  - Referrals to statewide service providers
- Eligibility Criteria: Open to all victims seeking assistance
- Operating Hours: Monday–Friday, 9:00 AM–5:00 PM
- Notes: This helpline offers confidential support and legal information to victims statewide. Language translation services are available.

## SENIOR AND ELDERLY CARE

### ROSWELL ADULT & RECREATION CENTER

- Address: 807 N. Missouri Ave, Roswell, NM 88201
- Phone: (575) 624-6718
- Website: <https://roswell-nm.gov/780/Roswell-Adult-Center>
- Services Provided: Offers a variety of activities and events for adults, including art classes, fitness programs, and social gatherings. Amenities include an art room, fitness classroom, board game room, billiards room, and cardio/weight room.
- Eligibility Criteria: Open to individuals aged 18 and up.
- Operating Hours: *Currently closed due to flooding as of October 2024; please contact for reopening updates.*

## YOUTH SERVICES

### ROSWELL RECREATION & AQUATIC CENTER

- Address: 1402 W College Blvd, Roswell, NM 88201
- Phone: (575) 624-6719
- Website: <https://roswellnm.myrec.com/info/activities/>
- Services Provided: Offers seasonal youth camps, city sports leagues, independent sports leagues, and various youth programs including Homeschool PE.
- Eligibility Criteria: Open to all youth; specific programs may have age requirements.
- Operating Hours: Monday–Friday: 6:00 AM–8:00 PM; Saturday: 10:00 AM–8:00 PM; Sunday: 12:00 PM–8:00 PM

### GATEWAY CHURCH – AWAKENING YOUTH

- Address: 1900 N Sycamore Ave, Roswell, NM 88201
- Phone: (575) 623-8670
- Website: <https://www.gatewaychurchroswell.com>
- Services Provided: Hosts "Awakening Youth" group sessions aimed at engaging youth in spiritual growth and community activities.
- Eligibility Criteria: Open to youth; contact for specific age groups.
- Operating Hours: Wednesdays: Youth Group at 7:00 PM

## COMMUNITY CENTERS AND RECREATIONAL ACTIVITIES

### CIELO GRANDE RECREATION AREA

- Address: 1612 W. College Blvd, Roswell, NM 88201
- Phone: (575) 624-6719
- Website: [seeroswell.com/cielo-grande-recreation-area](http://seeroswell.com/cielo-grande-recreation-area)
- Services Provided:
  - 151-acre regional park
  - Soccer complex and multi-sport practice areas
  - Skate park and playground
  - Large group picnic areas
  - Paved walking and cycling trails
  - Adjacent to the Roswell Recreation & Aquatic Center
- Eligibility Criteria: Open to the public
- Operating Hours: Daily: 6:00 AM–10:00 PM

### ROSWELL MUSEUM

- Address: 1011 N. Richardson Ave, Roswell, NM 88201
- Phone: (575) 624-6744
- Website: <https://roswell-nm.gov/1259/Roswell-Museum>
- Services Provided:
  - Exhibits on art and history of the American Southwest
  - Robert H. Goddard Planetarium
  - Art education center with classes and workshops
  - Community events and programs
- Eligibility Criteria: Open to the public; some programs may have fees
- Operating Hours:
  - Tuesday–Friday: 10:00 AM–6:00 PM
  - Saturday–Sunday: 1:00 PM–5:00 PM
  - Closed on Mondays

## PHARMACIES

### WALMART PHARMACY

- Address: 4500 N Main St Ste A, Roswell, NM 88201
- Phone: (575) 622-3812
- Website: <https://www.walmart.com/store/611-roswell-nm/pharmacy>
- Services Provided:
  - \$4 and \$10 generic prescription program
  - Prescription refills and transfers
  - Vaccinations
  - Health screenings
- Eligibility Criteria: Open to all customers; no membership required for \$4 prescriptions
- Operating Hours: Monday–Saturday: 9:00 AM–7:00 PM; Sunday: 10:00 AM–6:00 PM
- Notes: Walmart’s \$4 Prescriptions program offers select generic medications at \$4 for a 30-day supply and \$10 for a 90-day supply.

### WALGREENS PHARMACY

- Address: 1200 S Main St, Roswell, NM 88203
- Phone: (575) 624-1439
- Services Provided: Prescription services, Immunizations, Health and wellness products.
- Eligibility Criteria: Open to all customers
- Operating Hours: Pharmacy: Monday–Friday: 9:00 AM–9:00 PM; Saturday: 9:00 AM–6:00 PM; Sunday: 10:00 AM–6:00 PM.
- Notes: Walgreens accepts GoodRx coupons, allowing customers to save on prescriptions.

## ADDITIONAL RESOURCES

### SOCIAL SECURITY ADMINISTRATION – ROSWELL OFFICE

- Address: 500 N Richardson Ave, Room 122, Roswell, NM 88201
- Phone: (866) 563-9470
- Website: <https://www.ssa.gov>
- Services Provided:
  - Social Security retirement, disability (SSDI), and Supplemental Security Income (SSI) benefits
  - Medicare enrollment
  - Social Security card services
  - Benefit verification letters
  - Appeals and hearings
- Eligibility Criteria: U.S. citizens and eligible non-citizens meeting program-specific requirements
- Operating Hours: Monday–Friday: 9:00 AM–4:00 PM
- Notes: Appointments are recommended to avoid wait times.

### NEW MEXICO HUMAN SERVICES DEPARTMENT – INCOME SUPPORT DIVISION (ISD) FIELD OFFICE

- Address: 2732 Wilshire Blvd, Roswell, NM 88201
- Phone: (800) 283-4465
- Website: [https://www.hca.nm.gov/lookingforassistance/field\\_offices\\_1/](https://www.hca.nm.gov/lookingforassistance/field_offices_1/)
- Services Provided:
  - Medicaid and Medicare Savings Program applications
  - Supplemental Nutrition Assistance Program (SNAP)
  - Temporary Assistance for Needy Families (TANF)
  - Low-Income Home Energy Assistance Program (LIHEAP)
  - General assistance and cash support programs
- Eligibility Criteria: New Mexico residents meeting income and resource guidelines.
- Operating Hours: Monday–Friday: 8:00 AM–4:30 PM
- Notes: Walk-ins are accepted, but appointments are encouraged.

### CHAVES COUNTY PUBLIC HEALTH OFFICE (NM DEPARTMENT OF HEALTH)

- Address: 200 E Chisum St, Roswell, NM 88203
- Phone: (575) 624-6050
- Website: <https://www.nmhealth.org/location/public/>
- Services Provided:
  - Women, Infants, and Children (WIC) nutrition program

- Immunizations for children and limited adult vaccines
- STD testing and treatment
- HIV prevention and PrEP services
- Tuberculosis (TB) testing and treatment
- Vital records (birth and death certificates)
- Medications for opioid use disorder
- Eligibility Criteria: Services are available to the public; some programs may have specific eligibility requirements.
- Operating Hours: Monday–Friday: 8:00 AM–5:00 PM (Closed 12:00 PM–1:00 PM for lunch)
- Notes: Appointments are preferred; walk-ins are accepted for certain services.