

NEW MEXICO MEDICAID SURVEY
April 25-May 28, 2023 N=1,900 (+/-2.2)

SCREEN1. [If parent] What type(s) of health insurance do YOUR CHILDREN currently have?

My child/ren do not currently have health insurance	10%
Medicaid, also known as Centennial Care	62%
New MexiKids or Children’s Health Insurance Program (CHIP)	17%
Health insurance through your job or union	8%
Health insurance through spouse, parent, or other person’s work or union	5%
Medicare	8%
Any Medicare supplemental insurance you bought directly	2%
Health insurance you bought directly	4%
Insurance you bought through a broker or BeWellNM/New Mexico health exchange	1%
Railroad Retirement Plan	1%
Veteran's Affairs, Military Health, or TRICARE	1%
Indian Health Service	2%
College or university student health insurance plan	0%
Health insurance bought directly by someone else	0%
Other:	1%

SCREEN2. What type(s) of health insurance do YOU currently have?

I do not currently have health insurance	9%
Medicaid, also known as Centennial Care	58%
New MexiKids or Children’s Health Insurance Program (CHIP)	0%
Health insurance through your job or union	11%
Health insurance through spouse, parent, or other person’s work or union	4%
Medicare	20%
Any Medicare supplemental insurance you bought directly	4%
Health insurance you bought directly	5%
Insurance you bought through a broker or BeWellNM/New Mexico health exchange	1%
Railroad Retirement Plan	0%
Veteran's Affairs, Military Health, or TRICARE	3%
Indian Health Service	1%
College or university student health insurance plan	0%
Health insurance bought directly by someone else	0%
Other:	2%

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Q1: [If uninsured] Which of the following best describes the reason you or your children do not have health insurance? All that apply.

Lost job/laid off/quit/on disability/unemployed	20%
Employer does not offer it	20%
Could no longer afford it/too expensive	28%
COBRA coverage ran out	16%
No longer eligible under public insurance program	13%
Never got around to applying for Medicaid/Centennial Care or New MexiKids/CHIP	21%
No longer eligible on parents' policy	9%
Decided no longer need or want it	6%
A family member's job that provided coverage ended	5%
Never had health insurance	6%
Don't know how to get insurance	5%
Other:	4%
Don't know	8%

Q2: [If uninsured] Do you plan to look into any of the following health insurance options for yourself or your children? All that apply

Apply for Medicaid/Centennial Care or New MexiKids/CHIP	43%
Buy short term health insurance coverage such as COBRA	22%
Buy private health insurance	16%
Try to find a job that offers health insurance	20%
Something else:	2%
None of these	21%

Q3: The federal government recently ended pandemic funding for New Mexico's Medicaid/Centennial Care health insurance program. Health experts estimate that up to 100,000 moderate- to lower-income New Mexicans will no longer be eligible for Medicaid. Have you heard about this?

Yes, I have heard about this	52%
No, this is the first time I have heard about this	48%

Q4: [If Medicaid or CHIP] Have you checked with the state of New Mexico's Medicaid department to make sure your contact information is current?

Yes	64%
No	36%

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Q5: [If Medicaid or CHIP] Do you plan to look into any of the following health insurance options for yourself or your children if you lose eligibility to Medicaid, or are you not worried about losing eligibility? All that apply

Apply for Medicaid/Centennial Care or New MexiKids/CHIP	31%
Buy short term health insurance coverage such as COBRA	6%
Buy private health insurance	9%
Try to find a job that offers health insurance	14%
I am not worried about losing eligibility	24%
Something else:	2%
None of these	28%

Q6: In the last 6 months, did you have an illness, injury, or condition that needed immediate medical attention or care?

Yes	33%
No	67%

Q7: [If Q6=yes] In this recent situation, did you get medical care as quickly as you needed or did you wait to get treatment?

I got medical attention the same or the next day	59%
I waited 2-6 days to get medical treatment	22%
I waited 1-3 weeks to get medical treatment	9%
I waited about a month to get medical treatment	4%
I waited several months to get medical treatment	6%

Q8: [If Q6=yes] Where did you receive medical treatment or care in this recent situation?

Urgent care	28%
Emergency room	36%
My doctor or primary care provider's office	30%
Somewhere else:	6%

Q9: In the last 6 months, did you try to make any appointments for routine check-ups at a doctor's office or other healthcare provider's clinic?

Yes	60%
No	40%

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Q10: [If Q9=yes] Thinking about this recent experience, which of the following was true for you?

I made an appointment at a time that worked for me	73%
I made an appointment even though the time was inconvenient for me	20%
I did not make an appointment because no option/times fit my schedule	7%

Q11: During the past 6 months, how many times have you gone to an emergency room for your own healthcare?

None	69%
1	17%
2-5	13%
5-10	1%
10 or more	1%

Q12: In the last 6 months, not counting the times you went to an emergency room, how many times did you go to a doctor's office/healthcare provider or clinic for your own health needs?

None	36%
1	25%
2-5	32%
5-10	5%
10 or more	2%

Q13: In the last 6 months have you had difficulty getting any of the following health services that you and/or your doctor believed were necessary? All that apply

Any type of medical test, blood work, or COVID testing	13%
Special medical equipment, such as a cane, a wheelchair, or oxygen equipment	7%
Mental health or behavioral health services	11%
Specialist like surgeons, heart doctors, allergy doctors, or skin doctors	11%
Medications/prescriptions	15%
None of these	64%

Q14: In the last 6 months, did you try to make an appointment to see a specialist for yourself or your children?

Yes	42%
No	58%

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Q15: [If Q14=yes] Were you able to make the appointment you needed?

Yes	85%
No	15%

Q16: [If Q15=yes] How many months did you have to wait to see a specialist?

Less than one month	43%
1 to 3 months	46%
4 to 6 months	9%
7 to 9 months	1%
10 months or more	1%

Q17: What type of specialist(s) did you make appointments with in the past six months? All that apply

Dermatology/skin specialist	10%
Cardiology/heart specialist	8%
Surgery (any)	7%
Immunology/allergy specialist	4%
Oncology/cancer specialist	3%
Gastroenterology/digestive specialist	6%
Internal medicine	5%
Mental health specialist	9%
Pediatrician/children specialist	8%
Sports medicine	3%
Pulmonology/lung specialist	3%
Neurology/brain specialist	4%
Pain specialist	6%
Sleep specialist	3%
Other:	11%
None of these	44%

Q19: Q19-29: Please answer each of the following questions based on your experience with your youngest child. Q19: [If parent] Within a year or so after your child was born, did they receive at least one well-baby checkup (meaning a general checkup, not to address an illness or injury)?

Yes	90%
No	10%

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Q20: When your child is sick or needs medical advice, where do you usually get this care or advice for them? All that apply

Doctor's office or health center, including by phone or video	72%
Emergency room	21%
Urgent care center, including by phone or video	29%
Health clinic in a pharmacy or grocery store	17%
Somewhere else:	3%
We do not have a place where my child usually receives care	4%

Q21: Has your child ever had a primary care doctor or healthcare provider? This person could be a doctor, nurse, or physician's assistant who regularly sees your child and is familiar with their health history.

Yes, has one right now	77%
Yes, but NOT right now	15%
No, never had one	8%

Q22: [If Q21= not now or never] What are the reasons your child does not have a primary care doctor/provider?

No doctors take my insurance	11%
I cannot get an appointment	16%
No doctors speak my language	5%
Doctor's office is too far away/not convenient	15%
My child does not need a primary care doctor	26%
Other:	15%
Don't know	26%

Q23: [If Q21=yes, now] How many years has your child been with their current primary care provider?

Less than 1 year	21%
1 to 4 years	44%
5 to 9 years	22%
10 to 14 years	8%
15 to 18 years	5%

Q24: During the past 12 months, was there a time when your child needed or wanted dental care?

Yes	60%
No	40%

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Q25: [If Q14=yes] Was your child able to get dental care?

Yes	97%
No	3%

Q26: During the past 12 months, was there a time when your child needed mental or behavior health care or counseling services?

Yes	29%
No	71%

Q27: [If Q26=yes] Was your child able to get mental or behavioral health care or counseling services?

Yes	88%
No	12%

Q28: [If Q27=yes] Where did your child receive mental or behavioral health services? All that apply

School	34%
Their primary care doctor or provider's office	45%
A counselor/mental health specialist's office	55%
Through a virtual appointment/telehealth appointment	10%
Other:	2%

Q29: Due to the cost, did you delay/avoid getting any type of medical care you felt your child needed during the past year?

Yes	25%
No	75%

Q30: Have you or your spouse/partner had a baby in the last year?

Yes	19%
No	81%

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Q31: [Q31 to 41 if new parent] Q31: How many weeks pregnant were you/your spouse when the baby was born?

Less than 32 weeks	4%
32 – 36 weeks	14%
37 – 38 weeks	17%
39 – 41 weeks	57%
42 or more weeks	8%

Q32: Was the baby born in a hospital, a birthing center, or at home?

A birthing center	40%
A hospital	56%
At home	4%
Somewhere else:	1%

Q33: Did you work with a doula during the delivery process?

Yes	67%
No	33%

Q34: In the two weeks following the birth, did the baby spend any time in a special care unit or nursery (including NICU)?

Yes	69%
No	31%

Q35: After the birth of the baby, how often did health professionals explain things in a way you could understand?

Always	70%
Sometimes	27%
Never	3%

Q36: After the baby's birth, did health professionals give you enough information about how to care for yourself/your spouse?

Yes	95%
No	5%

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Q37: After the birth, did the health professionals give you enough information about how to care for your baby?

Yes	93%
No	6%
Does not apply	1%

Q38: [If Q32=hospital or birthing center] Before you left the hospital or birthing center, did the staff tell you whom to contact if you had questions or worried about the baby or mother's health?

Yes	97%
No	3%

Q39: [If Q32=hospital or birthing center] Overall, how would you rate the hospital or birthing center's maternity, delivery, and care after your baby was born?

Excellent	58%
Very Good	30%
Good	7%
Fair	3%
Poor	2%

Q40: In the first two weeks after the baby was born, did you/the baby's mother have a doctor, midwife or nurse appointment (sometimes called a post-natal visit/appointment)? All that apply

Yes, at home	31%
Yes, in a hospital	48%
Yes, in a doctor or other health care provider's office	46%
Somewhere else	2%
No, did not have this type of appointment	6%

Q41: [If Q40=yes] How many appointments have you/the baby's mother had (checkups for her, not the baby) since the baby was born?

1	19%
2	18%
3 to 5	47%
6 to 8	11%
9 or more	5%

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Q42: In general, how is your health?

Excellent	18%
Very Good	31%
Good	31%
Fair	15%
Poor	4%

Q43: Thinking about your mental health, how many days over the past month did a mental health condition or issue (including stress, depression, addiction, or emotional abuse) keep you from doing your work or other usual activities?

None	58%
1 to 3 days	17%
4 to 6 days	9%
One to two weeks	7%
Two to three weeks	4%
Three to four weeks	1%
More than four weeks	3%

Q44: Overall, would you say that your personal financial situation has gotten better or worse over the past year?

A lot better	9%
Somewhat better	24%
Stayed the same/not changed over the past year	35%
Somewhat worse	20%
A lot worse	12%
TOTAL BETTER	33%
TOTAL WORSE	32%

Q45: In the past twelve months, have you or another household member: All that apply

Lost job or had hours reduced	18%
Used up all or most of your savings	23%
Had trouble paying for basic necessities like food, heat, or utility bills	25%
Had difficulty paying monthly rent or mortgage	18%
Borrowed money or taken a cash advance	21%
Not had any money left at the end of the month to save or invest for the future.	29%
None of the above	46%

Q46: How much do you agree with the following statements?

46a: My current financial situation gives me freedom to pursue my goals

Strongly Agree	19%
Somewhat Agree	33%
Somewhat Disagree	17%
Strongly Disagree	28%
Unsure	4%
TOTAL AGREE	51%
TOTAL DISAGREE	44%

46b: I have done adequate financial planning for the future

Strongly Agree	20%
Somewhat Agree	35%
Somewhat Disagree	19%
Strongly Disagree	20%
Unsure	6%
TOTAL AGREE	55%
TOTAL DISAGREE	39%

46c: The amount of debt I have often overwhelms me

Strongly Agree	19%
Somewhat Agree	27%
Somewhat Disagree	21%
Strongly Disagree	27%
Unsure	5%
TOTAL AGREE	46%
TOTAL DISAGREE	48%

Q47: Due to high medical costs, have you or another person in your household experienced any of the following over the past 12 months? All that apply

Skipped a recommended medical test or treatment	10%
Not filled a prescription for a medicine	11%
Cut pills in half or skipped doses of medicine	9%
Had problems getting mental health care	9%
Skipped dental care or checkups	17%
Relied on home remedies or over the counter drugs instead of going to see a doctor	19%
Been unable to pay for medical bills or medications	11%
Received a medical bill that was too expensive	12%
Had a dispute with my insurance provider about a bill	7%
Had a dispute with a medical provider about a bill or malpractice issue	4%
None of these	55%

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Q48: Which of the following best describes your current living situation?

I have a stable/steady place to live	80%
I have a place to live today, but I am worried about losing it in the near future	16%
I do not have a stable/steady place to live right now	5%

Q49: Thinking about the medical care you've received over the past couple of years, how satisfied are you with each of the following?

Q49a: The quality of medical care available to you and your family

Very satisfied	38%
Somewhat satisfied	35%
Neither satisfied nor dissatisfied	12%
Somewhat dissatisfied	8%
Very dissatisfied	5%
Don't know	2%
TOTAL SATISFIED	73%
TOTAL NOT SATISFIED	13%

Q49b: The cost of medical care for you and your family

Very satisfied	31%
Somewhat satisfied	30%
Neither satisfied nor dissatisfied	17%
Somewhat dissatisfied	11%
Very dissatisfied	8%
Don't know	3%
TOTAL SATISFIED	61%
TOTAL NOT SATISFIED	20%

Q50: Have you used any of the following to meet with doctors or health care providers when you cannot meet in person (often called telehealth or telemedicine)? All that apply

Telephone call (not video)	32%
Video meeting on an app such as Zoom or FaceTime	22%
Video through doctor/health care provider's website or app	18%
Online chat (texting, not video or call) with the health care provider	12%
Something else:	1%
None of these	45%

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Q51: Have you experienced any of the following obstacles or challenges related to telemedicine? All that apply

My needs could not be taken care of by phone or video	12%
Did not have reliable internet access	8%
Did not have computer, tablet, or smart phone	5%
My providers do not offer telemedicine visits	5%
Telemedicine appointment times do not work with my schedule	6%
I worry the online visit won't be confidential or don't have a private place for a telemedicine visit	7%
It is more difficult to use telemedicine services than in-person appointments	10%
My insurance doesn't cover telemedicine	3%
Something else:	1%
None of these	65%

Q52: [If any Q50=yes] Overall, compared to meeting in-person, how would you describe your experience(s) meeting with health care professionals over the phone, video appointments, or online chat?

Meeting on phone/video/online chat is MUCH BETTER than in-person care	15%
Meeting on phone/video/online chat is SOMEWHAT BETTER than in-person care	18%
Meeting on phone/video/online chat ABOUT THE SAME as in-person care	32%
Meeting on phone/video/online chat SOMEWHAT WORSE than in-person care	21%
Meeting on phone/video/online chat MUCH WORSE than in-person care	8%
Don't know	6%
TOTAL BETTER	32%
TOTAL WORSE	29%

Q53: [If any Q50=yes] What type of service or care did you get during your most recent telemedicine appointment?

Dental care	9%
Mental health or addiction treatment	19%
Primary care	42%
Physical therapy/occupational therapy/speech therapy	5%
Specialist care	15%
Prenatal care for pregnancy/delivery	1%
Pediatric care for my child	4%
Other:	5%

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Q54: [If parent] Have you used any of the following to access health care professionals virtually or through telehealth for your child's/children's care? All that apply

Telephone call (not video)	27%
Video meeting on an app such as Zoom or FaceTime	24%
Video through doctor/health care provider's website or app	20%
Online chat (texting, not video or call) with the health care provider	13%
Something else:	1%
None of the above	42%

Q55: In the future, how likely are you to use telemedicine visits instead of in-person visits for yourself or your child?

Extremely likely	10%
Very likely	18%
Somewhat likely	29%
Not very likely	17%
Not at all likely	17%
Don't know	10%

Q56: Thinking about your past experiences with the medical profession, have you or in your household experienced any of the following? All that apply

Not offered the best available treatment	15%
Not referred to see specialists	12%
Denied the opportunity to speak with a physician/doctor	8%
Denied or delayed access to any needed healthcare services	11%
None of these	69%

Q57: [If any Q56=yes] In your opinion, what are the reasons you treated unfairly? All that apply

Because of my race or ethnicity	10%
Because of my skin color	8%
Because of my immigration status	4%
Because I don't speak English	5%
Because of my accent	9%
Because of my gender	8%
Because of my sexual orientation	5%
Because of my religion	5%
Because of a disability	10%
Because of my age	15%
Because I do not have health insurance	9%
Because I am on Medicaid	26%
Because I do not have a high income	20%
Something else	33%

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Q58: Have any of the following happened to you in the past two years? All that apply

Denied or terminated from SNAP	12%
Denied or terminated from TANF	7%
Denied or terminated from Medicaid/Centennial Care	5%
Denied or terminated from New MexiKids/CHIP	2%
Denied or terminated from SSI, SSDI	5%
Denied or terminated from Medicare	2%
None of these	76%

Q59: How much do you agree with the following statements:

Q59a: [SPLIT A] People’s health is determined by the decisions they make. To be healthier, they just need to make better choices for themselves—like diet and exercise.

Strongly Agree	41%
Somewhat Agree	38%
Somewhat Disagree	12%
Strongly Disagree	5%
Unsure	4%
TOTAL AGREE	79%
TOTAL DISAGREE	17%

Q59b: [SPLIT B] People’s health is affected by where they live. We need to make sure communities have everything people need to make healthy choices—like grocery stores with healthy food and drink choices, safe water, and places to exercise.

Strongly Agree	57%
Somewhat Agree	31%
Somewhat Disagree	6%
Strongly Disagree	2%
Unsure	4%
TOTAL AGREE	88%
TOTAL DISAGREE	9%

Q59c: [SPLIT A] The government and local communities are responsible for ensuring that there are healthy and affordable alternatives for people. They should make efforts that help ensure there are healthy options for people to eat and drink.

Strongly Agree	44%
Somewhat Agree	39%
Somewhat Disagree	8%
Strongly Disagree	3%
Unsure	5%
TOTAL AGREE	83%
TOTAL DISAGREE	12%

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Q59d: [SPLIT B] The government is responsible for ensuring that ALL New Mexico residents are able to successfully apply for government aid and support. They should make efforts that help residents find resources they are entitled to, including having case workers to help residents navigate this complicated process.

Strongly Agree	52%
Somewhat Agree	32%
Somewhat Disagree	7%
Strongly Disagree	4%
Unsure	6%
TOTAL AGREE	83%
TOTAL DISAGREE	11%

Q60: Would you support or oppose allowing the state of New Mexico using Medicaid dollars for the following services?

Q60a: [SPLIT A] Addressing homelessness

Strongly support	44%
Somewhat support	29%
Neutral	16%
Somewhat oppose	5%
Strongly oppose	5%
TOTAL SUPPORT	73%
TOTAL OPPOSE	10%

Q60b: [SPLIT A] Addressing hunger/not enough food

Strongly support	47%
Somewhat support	32%
Neutral	14%
Somewhat oppose	3%
Strongly oppose	4%
TOTAL SUPPORT	78%
TOTAL OPPOSE	7%

Q60c: [SPLIT A] Expanding employment training/education

Strongly support	44%
Somewhat support	29%
Neutral	17%
Somewhat oppose	5%
Strongly oppose	5%
TOTAL SUPPORT	73%
TOTAL OPPOSE	9%

Q60d: [SPLIT A] Addressing domestic violence

Strongly support	47%
Somewhat support	27%
Neutral	16%
Somewhat oppose	4%
Strongly oppose	5%
TOTAL SUPPORT	74%
TOTAL OPPOSE	10%

Q60e: [SPLIT A] Expanding access to abortions

Strongly support	30%
Somewhat support	18%
Neutral	21%
Somewhat oppose	10%
Strongly oppose	20%
TOTAL SUPPORT	49%
TOTAL OPPOSE	30%

Q60f: [SPLIT A] Expanding access to early childhood development/pre-natal support

Strongly support	48%
Somewhat support	30%
Neutral	16%
Somewhat oppose	2%
Strongly oppose	4%
TOTAL SUPPORT	78%
TOTAL OPPOSE	6%

Q61: Would you support or oppose allowing the use of federal Medicaid dollars for the following services?

Q61a: [SPLIT B] Addressing homelessness

Strongly support	47%
Somewhat support	26%
Neutral	17%
Somewhat oppose	5%
Strongly oppose	5%
TOTAL SUPPORT	73%
TOTAL OPPOSE	10%

Q61b: [SPLIT B] Addressing hunger/not enough food

Strongly support	53%
Somewhat support	26%
Neutral	14%
Somewhat oppose	3%
Strongly oppose	4%
TOTAL SUPPORT	79%
TOTAL OPPOSE	7%

Q61c: [SPLIT B] Expanding employment training/education

Strongly support	46%
Somewhat support	29%
Neutral	16%
Somewhat oppose	4%
Strongly oppose	5%
TOTAL SUPPORT	75%
TOTAL OPPOSE	9%

Q61d: [SPLIT B] Addressing domestic violence

Strongly support	49%
Somewhat support	27%
Neutral	14%
Somewhat oppose	5%
Strongly oppose	5%
TOTAL SUPPORT	76%
TOTAL OPPOSE	10%

Q61e: [SPLIT B] Expanding access to abortions

Strongly support	31%
Somewhat support	19%
Neutral	21%
Somewhat oppose	8%
Strongly oppose	21%
TOTAL SUPPORT	50%
TOTAL OPPOSE	29%

Q61f: [SPLIT B] Expanding access to early childhood development/prenatal support

Strongly support	48%
Somewhat support	29%
Neutral	14%
Somewhat oppose	4%
Strongly oppose	4%
TOTAL SUPPORT	77%
TOTAL OPPOSE	8%

Q61g: [SPLIT B] Reducing gun violence/mass shootings

Strongly support	49%
Somewhat support	19%
Neutral	17%
Somewhat oppose	6%
Strongly oppose	9%
TOTAL SUPPORT	67%
TOTAL OPPOSE	15%

Q62: Over the past six months, how often have you had problems with each of the following?

Q62a: Pests such as bugs, ants, or mice

Never	53%
Just once	18%
2-3 times	18%
4-5 times	4%
6 or more times	7%

Q62b: Problems with/lack of electricity

Never	74%
Just once	13%
2-3 times	9%
4-5 times	1%
6 or more times	2%

Q62c: Problems with/lack of internet access/Wi-Fi

Never	58%
Just once	15%
2-3 times	16%
4-5 times	4%
6 or more times	6%

Q62d: Mold

Never	77%
Just once	13%
2-3 times	6%
4-5 times	2%
6 or more times	2%

Q62e: Lead paint or pipes

Never	85%
Just once	9%
2-3 times	5%
4-5 times	0%
6 or more times	1%

Q62f: Problems with heating or air conditioning

Never	66%
Just once	17%
2-3 times	10%
4-5 times	3%
6 or more times	4%

Q62g: Oven or stove not working

Never	79%
Just once	12%
2-3 times	6%
4-5 times	1%
6 or more times	3%

Q62h: Smoke detectors missing or not working

Never	78%
Just once	11%
2-3 times	7%
4-5 times	2%
6 or more times	3%

Q62i: Water leaks

Never	66%
Just once	20%
2-3 times	10%
4-5 times	2%
6 or more times	2%

Q62j: Problems with/lack of running water

Never	77%
Just once	12%
2-3 times	8%
4-5 times	1%
6 or more times	2%

Q62k: Bad experiences with neighbors

Never	66%
Just once	16%
2-3 times	10%
4-5 times	4%
6 or more times	3%