Improvement Needed

Recruitment/Retention

Startup Packages Salaries offered to candidates Protected Time Admin & Technical Support HR & Hiring Processes

Compliance Services

Grants Management Training

Education & Training

Post-Doctoral Development Undergraduate Pipeline Junior Faculty Mentoring

IP/Commercialization

STC Marketing & Licensing

Satisfied

Recruitment/Retention Promotion Processes

Compliance Services

Biohazard/Biosafety Animal Care Conflicts of Interest Human Research Protections

Fiscal Services Preaward Postaward

Education & Training MD/PhD Program BSGP

IP/Commercialization

STC Patenting STC Seminar Series

Education & Training MSCR

Shared Facilities

ARF Clinical Trials Center Flow Cytometry Microscopy Biostats (CC) Biostats (CTSC/GCRC)

Shared Facilities

Electron Microscopy Genomics Human Tissue Biocomputing Bioinformatics Animal Models (CC) Animal Models Human Imaging DNA Services



Improvement Needed

Important	Recruitment/Retention Startup Packages Salaries offered to candidates Protected Time Admin & Technical Support HR & Hiring Processes Compliance Services Grants Management Training Post-Doctoral Development Under Graduate Meinoling Junior Faculty Mentoring	Shared Facilities Clinical Trials Center	Recruitment/RetentionPromotion ProcessesDescriptionDescriptionBiohazard/BiosafetyAnimal CareConflicts of InterestHuman Research ProtectionsFiscal ServicesPreawardPostawardDestawardMD/PhD ProgramBSGP	Shared Facilities ARF Clinical Trials Center Flow Cytometry Microscopy Biostats (CC) Biostats (CTSC/GCRC)
Not Important	IP/Commercialization STC Marketing & Licensing STC Patenting STC Seminar Series	Shared Facilities Biocomputing Bioinformatics Animal Models (CC) Animal Models	IP/Commercialization STC Patenting STC Seminar Series Education & Training MSCR	Shared Facilities Electron Microscopy Genomics Human Tissue Biocomputing Bioinformatics Animal Models (CC) Animal Models Human Imaging DNA Services

Satisfied

UNM HEALTH SCIENCES CENTER

Improvement Needed

Important	Recruitment/RetentionStartup PackagesSalaries offered to candidatesProtected TimeAdmin & Technical SupportHR & Hiring ProcessesCompliance ServicesGrants Management TrainingEducation & TrainingPost-Doctoral DevelopmentJunior Faculty Mentoring	Shared Facilities Clinical Trials Center		Shared Facilities ARF Flow Cytometry Microscopy Biostats (CC) Biostats (CTSC/GCRC) Clinical Trials Center
Not Important	IP/Commercialization STC Marketing & Licensing STC Patenting STC Seminar Series	Shared Facilities Biocomputing Bioinformatics Animal Models (CC) Animal Models	IP/Commercialization STC Marketing & Licensing STC Patenting STC Seminar Series Education & Training MSCR	Shared Facilities Electron Microscopy Genomics Human Tissue DNA Services Human Imaging Animal Models (CC)

Satisfied



new owners Noodod

	Improvement Needed		IP/Commercialization STC Patenting		
Important	Recruitment/RetentionStartup PackagesSalaries offered to candidatesProtected TimeAdmin & Technical SupportHR & Hiring ProcessesPromotion Processes on CE TrackEducation & TrainingJunior Faculty Mentoring		Recruitment/Retention Promotion ProcessesCompliance Services Biohazard/Biosafety Animal Care 	Shared Facilities ARF Flow Cytometry Microscopy Biostats (CC) Biostats (CTSC/GCRC) Clinical Trials Center Electron Microscopy Genomics Human Tissue Human Imaging Animal Models (CC)	
			MD/PhD Program Underg	graduate Pipeline MSCR octoral Development	
Not Important	IP/Commercialization STC Marketing & Licensing	Shared Facilities Biocomputing Bioinformatics Animal Models	IP/Commercialization STC Marketing & Licensing STC Seminar Series STC Patenting STC Seminar Series Education & Training MSCR	Shared Facilities Electron Microscopy Genomics Human Tissue Human Imaging Animal Models (CC) Animal Models Biocomputing	



Cartielia

Satisfied Education & Training Improvement Needed **IP/Commercialization** MD/PhD Program BSGP **STC Patenting** MSCR STC Marketing & Licensing **Recruitment/Retention** UPN **Recruitment/Retention** Salaries offered to candidates **CTSC** Certificate Promotion Processes **Shared Facilities** Protected Time Promotion Processes on CE Track ARF Admin & Technical Support **Compliance Services** Flow Cytometry HR & Hiring Processes Microscopy Biohazard/Biosafety **Biostats** (CC) Animal Care Biostats (CTSC/GCRC) Conflicts of Interest Human Research Protections Clinical Trials Center Microscopy **Grants Management Training Education & Training** Genomics **Fiscal Services** Junior Faculty Mentoring Human Imaging **Post-Doctoral Development** Preaward **Bioinformatics Undergraduate** Pipeline Postaward **IP/Commercialization Shared Facilities** STC Seminar Series Electron Microscopy Genomics Human Tissue Human Imaging Animal Models (CC) **Education & Training** Animal Imaging Nursing PhD Program Biocomputing

Not Important

mportant

UNM HEALTH SCIENCES CENTER

Improvement Needed

Faculty and Staff Recruitment and Retention

Salaries offered to faculty candidates Protected time offered to faculty candidates Admin and technical support offered to faculty Human resources and hiring processes (staff) Human resources and hiring processes (faculty)

Research Education and Training Post-Doctoral Development Program Junior Faculty Mentoring

Compliance Services

Biosafety Office Institutional Biosafety Committee Office of Animal Care and Compliance Institutional Animal Care and Use Committee Conflicts of Interest Program/Committee Radiation Control Committee Grants Management Training Human Research Protections Office Human Research Review Committee

Intellectual Property

STC patenting processes STC marketing and licensing processes

Research Education and Training MD/PhD Program BSGP MSCR

CTS Certificate Program UPN

Satisfied

Shared Facilities

Animal Resource Facility Clinical Trials Center/CRU Flow Cytometry/Drug Discovery Microscopy Genomics Biostatistics- Cancer Center Biostatistics- CTSC Bioinformatics Animal Imaging Core Human Imaging

Fiscal Services

Fiscal services grant submission processes (Preaward) Fiscal services billing and postaward services Clarity of Preaward policies and procedures Timeliness of Preaward Services

Faculty and Staff Recruitment and Retention Faculty promotion process on tenure track Faculty promotion process on clinician educator track

<u>Shared Facilities</u> Biocomputing (Cheminformatics)



Improvement Needed

Faculty and Staff Recruitment and Retention

Salaries offered to faculty candidates Protected time offered to faculty candidates Administrative and technical support offered to faculty candidates Faculty Human Resources and hiring process

Topaz

mportant

Topaz protocol management software **Research Education and Training**

Junior Faculty Mentoring

Faculty and Staff Recruitment and Retention Faculty promotion process on tenure track

Faculty promotion process on clinician educator track

Compliance Services

Biosafety Office (Biohazard Compliance)services Institutional Biosafety Committee Office of Animal Care Compliance Institutional Animal Care and Use Committee Conflicts of Interest Program/Committee Flow Cytometry/Drug Discovery Radiation Control Committee Grants Management Training Human Research Protections Office Human Research Review Committee

Topaz

Topaz Animal Orders Software Topaz Animal Census Software Topaz Animal Billing Software Click Click COI Software **Click IRB Software**

Satisfied

Fiscal Services

Shared Facilities

Unit

Microscopy

Genomics (KUGR)

survey support)

CTSC

- CTSC

Human Tissue Repository

Biostatistics – CTSC (MRF)

Clinical Laboratory - CTSC

Animal Resource Facility

(preaward)

Intellectual Property

Fiscal Services grant submission process Science and Technology Center patenting process **Timeliness of Preaward Services** Science and Technology Center Clarity of Fiscal Services policies and marketing and licensing processes procedures (pre & post award) **Research Education and Training** Fiscal Services billing and postaward MD/PhD Program **Biomedical Sciences Graduate Program** Nursing PhD Program Masters of Science in Clinical Research Clinical Trials Center/Clinical Research Program Certificate Program – Clinical & **Translational Science** Post-Doctoral Development Program **Undergraduate Pipeline Program HSLIC Support for Research Biostatistics – Cancer Center** Library Services Information Technology (IT) Support Bioinformatics (CTSC: Data Warehouse **Clinical & Translational Science Center** mining, REDCap, participant recruitment, CTSC Services overall Weekly emails on grant opportunities Community Engagement Research Core – Pilot Awards Program Translational Laboratory (T-Laboratory)

Not Important

Clinical & Translational Science Center

VIVO Research Networking Tool

Shared Facilities Biocomputing (Cheminformatics)

UNM HEALTH SCIENCES CENTER

Improved Ratings 2014→2015

	2014	2015	
Faculty and Staff Recruitment and Retention			
Faculty promotion process on clinician educator track	2.72	2.89	
Shared Facilities			
Bioinformatics (Cheminformatics)	2.65	3.00	
Research Education and Training			
Nursing PhD Program	2.52	2.86	
Post-Doctoral Development Program	2.45	2.52	
HSLIC Support for Research			
Information Technology (IT) Support	2.69	2.85	



Declined Ratings 2014→2015

	2014	2015		
Shared Facilities				
Human Imaging	2.98	2.67		
Intellectual Property				
Science and Technology Center Marketing and Licensing				
process	2.77	2.67		



Comparisons between SOM, COP & CON

Survey Question	SOM	СОР	CON
Salaries offered to faculty candidates – (Satisfaction with current service)	Improvement Needed	Satisfied	Satisfied
Biosafety Office (Biohazard Compliance) – (Importance to you)	Important	Important	N/A
Institutional Biosafety Committee – (Importance to you)	Important	Important	N/A
Office of Animal Care and Compliance – (Satisfaction with current service)	Satisfied	Satisfied	N/A
Institutional Animal Care and Use Committee – (Satisfaction with current service)	Satisfied	Satisfied	N/A
The Human Research Protections Office (HRPO) staff has helped me to better optimize informed consent for my subjects – (Satisfaction with current service)	Satisfied	Satisfied	Improvement Needed
The Human Research Protections Office (HRPO) staff has helped me better evaluate risks to my study subjects. – (Satisfaction with current service)	Satisfied	Satisfied	Improvement Needed
Topaz Animal Orders Software – (Importance to you)	Important	Important	N/A
Topaz Animal Census Software – (Importance to you)	Important	Important	N/A
Animal Resource Facility – (Importance to you)	Important	Important	N/A
Clinical Trials Center/Clinical Research Unit – (Satisfaction with current service)	Satisfied	Satisfied	N/A
Flow/Cytometry/Drug Discovery – (Importance to you)	Important	Important	N/A



Significant Comparisons between SOM, COP & CON Continued...

Survey Question	SOM	СОР	CON
Electron Microscopy – (Importance to you)	Less Important	Important	N/A
Genomics (KUGR) – (Satisfaction with current service)	Satisfied	Satisfied	N/A
Human Tissue Repository – (Satisfaction with current service)	Satisfied	Satisfied	N/A
Animal Models & Imaging Core – Cancer Center – (Importance to you)	Less Important	Important	N/A
Human Imaging Core (MRN) – (Importance to you)	Important	Not Important	N/A
Human Imaging Core (MRN) – (Satisfaction with current service)	Satisfied	Improvement Needed	N/A
Community Engagement Research Core – CTSC – (Importance to you)	Important	Not Important	Important
Community Engagement Research Core – CTSC – (Satisfaction with current service)	Satisfied	Improvement Needed	Satisfied
Clinical Laboratory – CTSC – (Importance to you)	Important	Important	N/A
Science and Technology Center patenting processes – (Importance to you)	Important	Important	N/A
Science and Technology Center marketing and licensing process – (Importance to you)	Important	Important	N/A
Science and Technology Center seminar series – (Importance to you)	Important	Less Important	N/A

