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2017 Survey Responses

Total Responses: 224

• School of Medicine: 182

College of Pharmacy: 18

College of Nursing: 22

College of Population Health: 2

Scales

Importance

≥ 2.75 "Important"

Satisfaction/Agreement

≥ 2.75 "Satisfied"

Faculty Track:

•	Flex	7.59%
•	Clinical Educator	37.5%
•	Research	9.82%
•	Tenure Track/Tenured	12.5%
•	Other	7 50%

	Tenured	Research	Clinician Educator	Flex
Assistant Professor	28	22	84	1 <i>7</i>
Associate/Fu II Professor	56			

Recruitment/Retention

Startup Packages Salaries offered to candidates **Protected Time** Admin & Technical Support HR & Hiring Processes

Compliance Services

Grants Management Training

Education & Training

Post-Doctoral Development Undergraduate Pipeline Junior Faculty Mentoring

IP/Commercialization

STC Marketing & Licensing

Improvement Needed

Recruitment/Retention

Promotion Processes

Compliance Services

Biohazard/Biosafety **Animal Care** Conflicts of Interest **Human Research Protections**

Fiscal Services

Preaward Postaward

Education & Training

MD/PhD Program **BSGP**

ARF

Satisfied

Clinical Trials Center Flow Cytometry Microscopy Biostats (CC) Biostats (CTSC/GCRC)

Shared Facilities

IP/Commercialization

STC Patenting STC Seminar Series

Education & Training

MSCR

Shared Facilities

Electron Microscopy Genomics Human Tissue **Biocomputing Bioinformatics** Animal Models (CC) **Animal Models Human Imaging DNA Services**

Improvement Needed

Recruitment/Retention

Startup Packages Salaries offered to candidates Protected Time Admin & Technical Support HR & Hiring Processes

Compliance Services

Grants Management Training

Education & Training

Post-Doctoral Development

Under Gradust Meineling

Junior Faculty Mentoring

Shared Facilities

Clinical Trials Center

Satisfied

Recruitment/Retention

Promotion Processes

Compliance Services

Biohazard/Biosafety Animal Care Conflicts of Interest Human Research Protections

Fiscal Services

Preaward Postaward

Education & Training

MD/PhD Program BSGP

Shared Facilities

ARF
Clinical Trials Center
Flow Cytometry
Microscopy
Biostats (CC)
Biostats (CTSC/GCRC)

Undergraduate Pipeline

IP/Commercialization

STC Marketing & Licensing STC Patenting STC Seminar Series

Shared Facilities

Biocomputing
Bioinformatics
Animal Models (CC)
Animal Models

IP/Commercialization

STC Patenting
STC Seminar Series

Education & Training

MSCR

Shared Facilities

Electron Microscopy
Genomics
Human Tissue
Biocomputing
Bioinformatics
Animal Models (CC)
Animal Models
Human Imaging
DNA Services

Improvement Needed

Recruitment/Retention

Startup Packages Salaries offered to candidates Protected Time Admin & Technical Support HR & Hiring Processes

Compliance Services

Grants Management Training

Education & Training

Post-Doctoral Development Junior Faculty Mentoring

Shared Facilities

Clinical Trials Center

Satisfied

Recruitment/Retention

Promotion Processes

Compliance Services

Biohazard/Biosafety
Animal Care
Conflicts of Interest
Human Research Protections
Grants Management Training

Fiscal Services

Preaward Postaward

Education & Training

MD/PhD Program BSGP

Shared Facilities

ARF
Flow Cytometry
Microscopy
Biostats (CC)
Biostats (CTSC/GCRC)
Clinical Trials Center

Undergraduate Pipeline
Post-Doctoral Development

IP/Commercialization

STC Marketing & Licensing STC Patenting STC Seminar Series

Shared Facilities

Biocomputing
Bioinformatics
Animal Models (CC)
Animal Models

IP/Commercialization

STC Marketing & Licensing STC Patenting STC Seminar Series

Education & Training

MSCR

Shared Facilities

Electron Microscopy Genomics Human Tissue DNA Services Human Imaging Animal Models (CC)

Improvement Needed

Recruitment/Retention

Startup Packages Salaries offered to candidates **Protected Time** Admin & Technical Support HR & Hiring Processes **Promotion Processes on CE Track**

Education & Trainina

Junior Faculty Mentoring

IP/Commercialization

STC Marketing & Licensing

Biocomputing Bioinformatics Animal Models

Shared Facilities

IP/Commercialization

STC Patenting

Recruitment/Retention

Promotion Processes

Compliance Services

Biohazard/Biosafety **Animal Care** Conflicts of Interest **Human Research Protections Grants Management Training**

Fiscal Services

Preaward **Postaward**

Education & Training

MD/PhD Program **BSGP**

Satisfied

Shared Facilities

ARF Flow Cytometry Microscopy Biostats (CC) Biostats (CTSC/GCRC)

Clinical Trials Center Electron Microscopy Genomics

Human Tissue Human Imaging Animal Models (CC) **MSCR**

Undergraduate Pipeline **Post-Doctoral Development**

IP/Commercialization

STC Marketing & Licensing STC Seminar Series **STC Patenting** STC Seminar Series

Education & Training

MSCR

Shared Facilities Electron Microscopy

Genomics Human Tissue **Human Imaging** Animal Models (CC) **Animal Models Biocomputing**

Improvement Needed

Recruitment/Retention

Salaries offered to candidates Protected Time Admin & Technical Support HR & Hiring Processes

Education & Training

Junior Faculty Mentoring
Post-Doctoral Development

Satisfied

IP/Commercialization

STC Marketing & Licensing Recruitment/Retention

Promotion Processes

STC Patenting

Promotion Processes CE Track

Compliance Services

Biohazard/Biosafety Animal Care

Conflicts of Interest

Human Research Protections

Grants Management Training

Fiscal Services

Preaward Postaward

Education & Training

MD/PhD Program

BSGP MSCR UPN

CTSC Certificate

Shared Facilities

ARF

Flow Cytometry Microscopy Biostats (CC)

Biostats (CTSC/GCRC)
Clinical Trials Center

Microscopy Genomics Human Imaging Bioinformatics

Undergraduate Pipeline

IP/Commercialization

STC Seminar Series

<u>Shared Facilities</u> Electron Microscopy

Genomics Human Tissue

Human Imaging

Animal Models (CC)

Animal Imaging

Biocomputing

Not Important

mportant

Education & Training

Nursing PhD Program

Improvement Needed

Faculty and Staff Recruitment and Retention

Salaries offered to faculty candidates
Protected time offered to faculty candidates
Admin and technical support offered to faculty
Human resources and hiring processes (staff)
Human resources and hiring processes (faculty)

Research Education and Training

Post-Doctoral Development Program
Junior Faculty Mentoring

Compliance Services

Biosafety Office Institutional Biosafety Committee Office of Animal Care and Compliance Institutional Animal Care and Use Committee Conflicts of Interest Program/Committee Radiation Control Committee

Grants Management Training Human Research Protections Office Human Research Review Committee

Intellectual Property

STC patenting processes STC marketing and licensing processes

Research Education and Training

MD/PhD Program
BSGP
MSCR
CTS Certificate Program
UPN

Satisfied

Faculty and Staff Recruitment and Retention

Faculty promotion process on tenure track Faculty promotion process on clinician educator track

Shared Facilities

Animal Resource Facility
Clinical Trials Center/CRU

Flow Cytometry/Drug Discovery

Microscopy Genomics

Biostatistics- Cancer Center

Biostatistics- CTSC Bioinformatics Animal Imaging Core

Human Imaging Core

Timeliness of Preaward Services

Fiscal Services

Fiscal services grant submission processes (Preaward) Fiscal services billing & postaward services Clarity of Preaward policies & procedures

Shared Facilities

Biocomputing (Cheminformatics)

Improvement Needed

Faculty and Staff Recruitment and Retention

Salaries offered to faculty candidates

Protected time offered to faculty candidates

Administrative and technical support offered to faculty candidates

Faculty Human Resources and hiring process

Topaz

Topaz protocol management software

Research Education and Training

Junior Faculty Mentoring

Faculty promotion process on tenure track Fiscal Services billing and postaward

educator track

Biosafety Office (Biohazard Compliance) Clinical Trials Center/Clinical Research

Institutional Animal Care and Use

Conflicts of Interest Program/Committee

Radiation Control Committee

Topaz Animal Orders Software

Topaz Animal Census Software

Topaz Animal Billing Software

Click

Click COI Software

Satisfied

Faculty and Staff Recruitment and

Retention

Faculty promotion process on clinician

Compliance Services

Institutional Biosafety Committee

Office of Animal Care Compliance

Committee

Grants Management Training

Human Research Protections Office

Human Research Review Committee

Topaz

Click IRB Software

Clarity of Fiscal Services policies and procedures (pre & post award)

services

Shared Facilities

Animal Resource Facility

Flow Cytometry/Drug Discovery

Microscopy

Genomics (KUGR)

Human Tissue Repository

Biostatistics - Cancer Center

Biostatistics - CTSC (MRF)

Bioinformatics (CTSC: Data Warehouse mining, REDCap, participant recruitment,

survey support)

Translational Laboratory (T-Laboratory) -

CTSC

Clinical Laboratory - CTSC

Science and Technology Center marketing and licensing processes

Research Education and Training

MD/PhD Program

Biomedical Sciences Graduate Program

Nursing PhD Program

Masters of Science in Clinical Research

Program

Certificate Program - Clinical &

Translational Science

Post-Doctoral Development Program

Undergraduate Pipeline Program

HSLIC Support for Research

Library Services

Information Technology (IT) Support

Clinical & Translational Science Center

CTSC Services overall

Community Engagement Research Core – Weekly emails on grant opportunities

Pilot Awards Program

Clinical & Translational Science Center

VIVO Research Networking Tool

Shared Facilities

Biocomputing (Cheminformatics)



Improvement Needed

Topaz

Topaz Protocol Management Software

Shared Facilities

Biocomputing (Cheminformatics)

Animal Imaging Core (BRaIN and COP)

Faculty and Staff Recruitment and Retention

Faculty promotion process on tenure track Faculty promotion process on clinician educator track

Compliance Services

Biosafety Office (Biohazard Compliance) Institutional Biosafety Committee Office of Animal Care Compliance Institutional Animal Care and Use Committee

Conflicts of Interest Program/Committee

Radiation Control Committee
Grants Management Training
Human Research Protections Office
Human Research Review Committee

Topaz

Topaz Protocol Management Software Topaz Animal Orders Software

Topaz Animal Census Software Topaz Animal Billing Software

Click

Click COI Software Click ERA Grants Software Click IRB Software

Satisfied

Fiscal Services

Fiscal Services grant submission process (preaward)
Timeliness of Preaward Services
Clarity of Fiscal Services policies and

Timeliness of Preaward Services Clarity of Fiscal Services policies and procedures (pre & post award) Fiscal Services billing and postaward services

Shared Facilities

Animal Resource Facility Clinical Trials Center/Clinical Research Unit Flow Cytometry/Drug Discovery

Microscopy
Electron Microscopy
Genomics (KUGR)
Human Tissue Repository
Biostatistics – Cancer Center
Biostatistics – CTSC (MRF)

Bioinformatics (CTSC: Data Warehouse mining, REDCap, participant recruitment,

survey support)

Animal Models & Imaging Core – Cancer

Center

CTSC

Community Engagement Research Core — CTSC

Translational Laboratory (T-Laboratory) —

Clinical Laboratory – CTSC

Intellectual Property

Science and Technology Center patenting process

Science and Technology Center marketing and licensing processes Science and Technology Center seminar

Science and Technology Center seminar series

HSLIC Support

Library Services
IT services

Clinical & Translational Science Center

CTSC Services overall
Weekly emails on grant opportunities
Pilot Awards Program
Biodesign Program

Synergy Meetings

Clinical & Translational Science Center

VIVO Research Networking Tool

Improvement Needed

Faculty and Staff Recruitment and Retention

Salaries offered to faculty candidates Protected time offered to faculty candidates

Faculty Human Resources and hiring process

Staff Human Resources and hiring process

Shared Facilities

Biostatistics - CTSC (MRF)

Intellectual Property

Science and Technology Center marketing and licensing processes

Faculty and Staff Recruitment

Administrative and technical support offered to faculty candidates

Faculty promotion process on tenure track Faculty promotion process on clinician educator track

Compliance Services

Biosafety Office (Biohazard Compliance)
Institutional Biosafety Committee
Office of Animal Care Compliance
Institutional Animal Care and Use
COI Committee
Radiation Control Committee

Grants Management Training
Human Research Protections Office
Human Research Review Committee

Topaz

Topaz Protocol Management Software

Topaz Animal Orders Software Topaz Animal Census Software Topaz Animal Billing Software

Click

Click COI/ERA/IRB Software

Fiscal Services

Satisfied

Fiscal Services grant submission process (preaward)

Timeliness of Preaward Services
Clarity of Fiscal Services policies and
procedures (pre & post award)
Fiscal Services billing and postaward services

Shared Facilities

Animal Resource Facility
Clinical Trials Center/Clinical Research Unit
Flow Cytometry/Drug Discovery
Microscopy
Electron Microscopy
Genomics (KUGR)

Biostatistics - Cancer Center

Human Tissue Repository

Bioinformatics (CTSC: Data Warehouse Biocomputing (Chemintormatics) mining, REDCap, participant recruitment, survey support) Animal Models & Imaging Core – Cancer

Animal Imaging Core (BRaIN and COP) Community Engagement Research Core

Translational Laboratory (T-Laboratory)
Clinical Laboratory — CTSC

Intellectual Property

Science and Technology Center patenting process

Science and Technology Center seminar series

Clinical & Translational Science Center

CTSC Services overall

Weekly emails on grant opportunities

Pilot Awards Program

Biodesign Program

Synergy Meetings

Clinical & Translational Science Center VIVO Research Networking Tool



Top 10 Highest Ranked for Satisfaction

	0.40
1. Shared Facilities: Animal Resource Facility	3.62
2. Compliance Services – Office of Animal Care & Compliance	3.52
3. Shared Facilities - Animal Models & Imaging Core- Cancer Center	3.47
4. Shared Facilities: Shared Facilities — Microscopy	3.45
5. Shared Facilities: Electron Microscopy	3.35
6. Human Research Protections Office: Staff are professional in their interactions with investigators and their research staff	3.24
7. CTSC - Clinical Laboratory	3.16
8. Human Research Protections Office: Is effective in their federally mandated role of reviewing and monitoring research involving human subjects and ensuring that appropriate steps are taken to protect the rights and welfare of those subjects	3.12
9. Human Research Protections Office: Is effective in their federally mandated role of reviewing and monitoring research involving human subjects and ensuring that appropriate steps are taken to protect the rights and welfare of those subjects	3.12
10. CTSC – Pilot Awards Program	3.11

Bottom 10 Lowest Ranked for Satisfaction

1. VIVO Research Networking Tool	2.21
2. Faculty & Staff Recruitment & Retention: Salaries offered to faculty candidates	2.22
3. Faculty & Staff Recruitment & Retention: Staff human resources and hiring processes	2.33
4. Faculty & Staff Recruitment & Retention: Faculty human resources and hiring processes	2.38
5. Faculty & Staff Recruitment & Retention: Protected time offered to faculty candidates	2.44
6. Faculty & Staff Recruitment & Retention: Administrative and technical support offered to faculty candidates	2.47
7. Topaz — Protocol Management Software	2.52
8. Shared Facilities — Biostatistics — CTSC (MRF)	2.61
9. Faculty & Staff Recruitment & Retention: Faculty promotion on clinician educator track	2.60
10. Intellectual Property – Science and Technology Center marketing and licensing processes	2.64

Top 10 Response Rate

Question	Responses
1. Do you have, or have you had extramural funding in the last 3 years?	98.6%
2. During the past 24 months did you receive internal pilot funding?	98.6%
3. Which of the UNM HSC Research Signature Programs are aligned with your research?	95.5%
4. Salaries offered to faculty candidates	88.8%
5. Protected time offered to faculty candidates	88.8%
6. Administrative and technical support offered to faculty candidates	88.8%
7. Faculty Human Resources and hiring processes	88.8%
8. Faculty promotion process on tenure track	88.3%
9. Faculty promotion process on clinician educator track	88.3%
10. Staff human resources and hiring processes	88.3%

Bottom 10 Response Rate

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Qu	estion	Responses
1.	I have utilized the IRB-on-the-Go service provided by the Human Research Protections Office (HRPO)	29.9%
2.	Use of Core Centers and Shared Facilities	51.7%
3.	The HRPO staff has helped me better evaluate risks to my study subjects.	54.9%
4.	The HSC HRPO staff are knowledgeable about UNM policies and federal and state regulations related to human subjects protections.	55.8%
5.	The HRPO staff has helped me to better optimize informed consent for my subjects.	56.2%
6.	When evaluating the research protocol, the Human Research Review Committee (HRRC) focuses on the consenting process in its entirety rather than only the consent document	56.2%
7.	The HRRC is effective in their federally mandated role of reviewing and monitoring research involving human subjects and ensuring that appropriate steps are taken to protect the rights and welfare of those subjects	56.6%
8.	HRRC is effective in their federally mandated role of reviewing and monitoring research involving human subjects and ensuring that appropriate steps are taken to protect the rights and welfare of those subjects	56.7%
9.	Why did you decide not to use CTSC resources?	57.1%
10	Which CTSC resources were you aware of prior to this survey?	60.7%

Improved Ratings 2016→2017

	2016	2017
Faculty and Staff Recruitment and Retention		
Administrative & Tech support offered to faculty candidates	2.40	2.47
Faculty Promotion Process on Tenure Track	2.77	2.90
Shared Facilities		
Animal Resource Facility	3.47	3.62
Flow Cytometry/Drug Discovery	2.86	3.22
Animal Models & Imaging Core — Cancer Center	2.89	3.47
Animal Imaging Core (BRaIN and COP)	2.90	3.25
Community Engagement Research Core — CTSC	2.92	3.23
Intellectual Property		
Science & Technology Center Patenting Processes	2.83	2.93
Science & Technology Center Seminar	2.80	2.95

Declined Ratings 2016→2017

	2016	2017
Faculty & Staff Recruitment & Retention		
Salaries Offered to Faculty Candidates	2.29	2.22
Protected Time Offered to Faculty Candidates	2.51	2.44
Faculty Promotion Process on Clinician Track	2.62	2.60
Shared Facilities		
Clinical Trials Center/Clinical Research Unit	3.06	2.88
Biostatistics (Cancer Center)	3.32	3.05
Human Imaging	2.98	2.67
Intellectual Property		
Science & Technology Center Marketing & Licensing Process	2.77	2.67
Fiscal Services		
Clarity of Pre-Award Policies & Procedures	2.97	2.81

Comparisons between SOM, COP & CON

Survey Question	SOM	СОР	CON
Salaries offered to faculty candidates — (Satisfaction with current service)	Improvement Needed	Improvement Needed	Satisfied
Biosafety Office (Biohazard Compliance) – (Importance to you)	Important	Very Important	Important
Institutional Biosafety Committee — (Importance to you)	Important	Important	Important
Office of Animal Care and Compliance — (Satisfaction with current service)	Satisfied	Very Satisfied	Satisfied
Institutional Animal Care and Use Committee – (Satisfaction with current service)	Satisfied	Satisfied	Satisfied
The Human Research Protections Office (HRPO) staff has helped me to better optimize informed consent for my subjects — (Satisfaction with current service)	Very Satisfied	Very Satisfied	Very Satisfied
The Human Research Protections Office (HRPO) staff has helped me better evaluate risks to my study subjects. – (Satisfaction with current service)	Satisfied	Very Satisfied	Very Satisfied
Topaz Animal Orders Software – (Importance to you)	Important	Very Important	N/A
Topaz Animal Census Software – (Importance to you)	Important	Important	N/A
Animal Resource Facility — (Importance to you)	Important	Very Important	N/A
Clinical Trials Center/Clinical Research Unit — (Satisfaction with current service)	Satisfied	Very Satisfied	Satisfied
Flow/Cytometry/Drug Discovery – (Importance to you)	Important	Important	N/A

Comparisons between SOM, COP & CON Continued

Survey Question	SOM	СОР	CON
Electron Microscopy — (Importance to you)	Important	Important	N/A
Genomics (KUGR) – (Satisfaction with current service)	Satisfied	Less Satisfied	N/A
Human Tissue Repository – (Satisfaction with current service)	Satisfied	Satisfied	N/A
Animal Models & Imaging Core – Cancer Center – (Importance to you)	Important	Important	N/A
Human Imaging Core (MRN) — (Importance to you)	Important	Not Important	N/A
Human Imaging Core (MRN) — (Satisfaction with current service)	Satisfied	Very Satisfied	N/A
Community Engagement Research Core — CTSC — (Importance to you)	Important	Not Important	Very Important
Community Engagement Research Core — CTSC — (Satisfaction with current service)	Satisfied	Very Satisfied	Satisfied
Clinical Laboratory — CTSC — (Importance to you)	Important	Important	N/A
Science and Technology Center patenting processes – (Importance to you)	Important	Important	Very Important
Science and Technology Center marketing and licensing process – (Importance to you)	Important	Important	N/A
Science and Technology Center seminar series — (Importance to you)	Less Important	Less Important	Very Important

Questions with Satisfaction Scores of $1 \ge 20\%$

Question	Scored 1 by x % of respondents
1. Salaries offered to faculty candidates	25.13%
2. Administrative and technical support offered to faculty candidates	22.34%
3. Staff human resources and hiring processes	19.69%