



South Valley Family Health Commons

Creating a Medical Home

South Family Family Health Commons



Who is the Commons?

- First Choice Community Healthcare Medical Services
- First Choice Community Healthcare Dental Services
- South Valley Public Health Office
- Women Infant and Children Services

SVFHC Steering Committee

- We began meeting 3 months prior to moving into our new Commons Home.
- We continue to meet every month to address issues that arise in the commons and reassess the direction we are going.
- Visiting other Health Commons (Sandoval Valley Health Commons)
- Prior to moving in the commons we had a Culture and Diversity training retreat for all of the future Commons staff.
- We are creating a culture of making it easy for our patients to access the health and wellness programs they need.

Initial Barriers

- Overcoming the Fear of the unknown
- Leadership showing a united front. Being an active part of the commons was not optional.
- Having the staff buy into the Commons Model

Help Desk

- Helps patients navigate the resources within our clinic and community
- Essential for a large commons

Collaborative Meeting

- (Informative/Social/Getting to know one another and the services we offer.)
- Occur Monthly
- Breaking down barriers and improving care for our patients/clients
- Consist of 2-3 speakers presenting different programs
- Topics:
 - Substance Abuse
 - Behavioral Health
 - Children's Health Care
 - Reproductive Health/ Women's Health
 - Infectious Disease (TB, Hepatitis Program, Influenza)
 - Eligibility Services

Teaching at the Health Commons

- Dental Assistant Students
- Medical Assistant Students
- Medical Students
- Nursing Students
- Public Health Students
- Dental Residents
- Family Practice Residents (12), Continuity Clinic
- Psychiatry 4th year Residents

Goals

- Simplify the navigation of the healthcare system for our patients/clients
- Minimize reproduction of programs and offer the best health care to our community
- Break down our barriers to accessing our health service
- Increasing both Health and Wellness services to our community, and being innovative in offering new services needed by our community.

The Warm Handoff

- Allowing patients to seamlessly and confidently access different services even if they are offered by different organizations.

Services Offered

- Dental preventative and surgical services
- Pediatric, Adult, Geriatric Health Services
- Gynecological Services
- Obstetric Services
- Hepatitis C Treatment
- Suboxone Treatment
- WIC services
- Behavioral Health Services
- STD services
- Harm Reduction Services
- Pain Clinic (non medicinal, alternative treatments)
- Wellness Services
- Family Planning Services
- Immunization Services
- TB Diagnostic and Treatment Services
- Teen Clinic
- Ablando Claro/Male Involvement Project
- Pediatric Medical Services
- Eligability Services

Continued Growth

- Increasing Community programs/research
- Increasing health resources for our community
- Community Partnership Meetings: Bringing together Healthcare programs and resources in our community

Contact Information

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