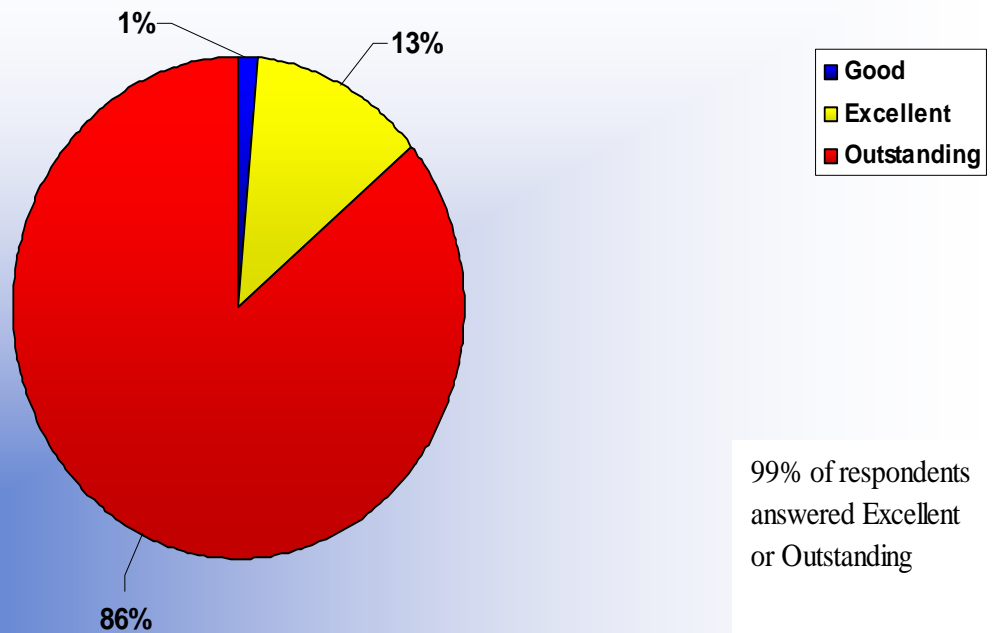
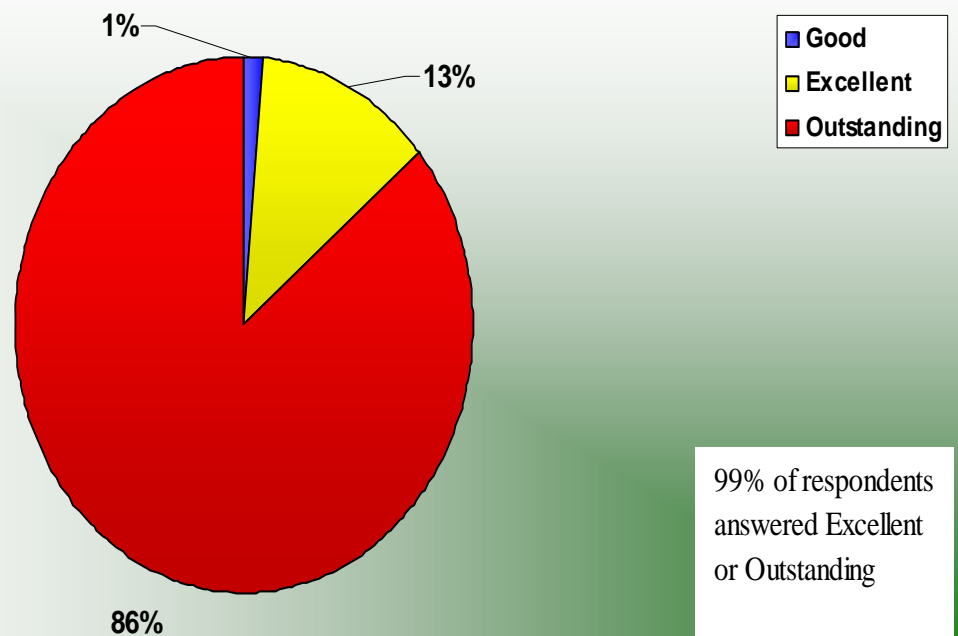


## 2008 PreAward Services, HSC Quality Survey

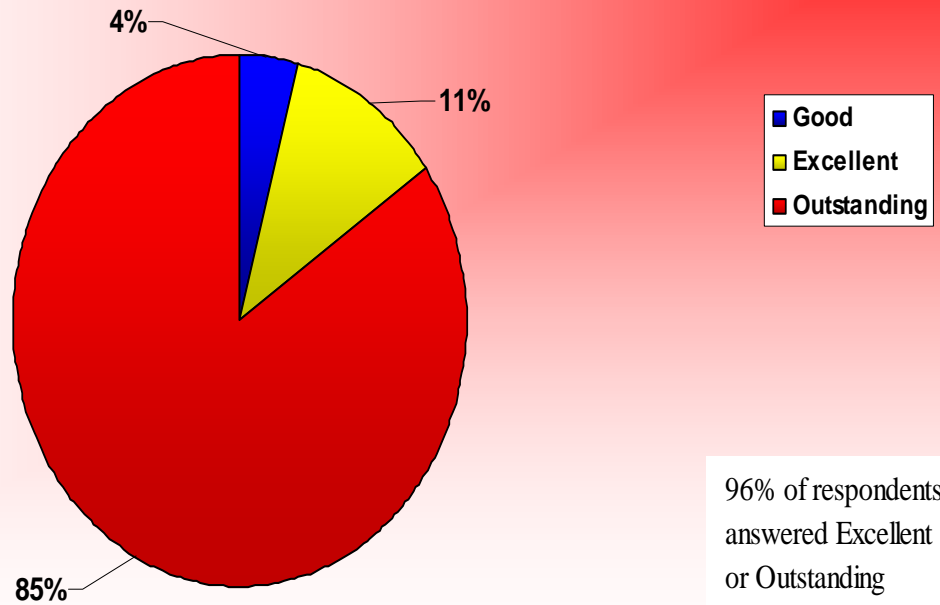
### 1. Responsiveness of my PreAward Administrators



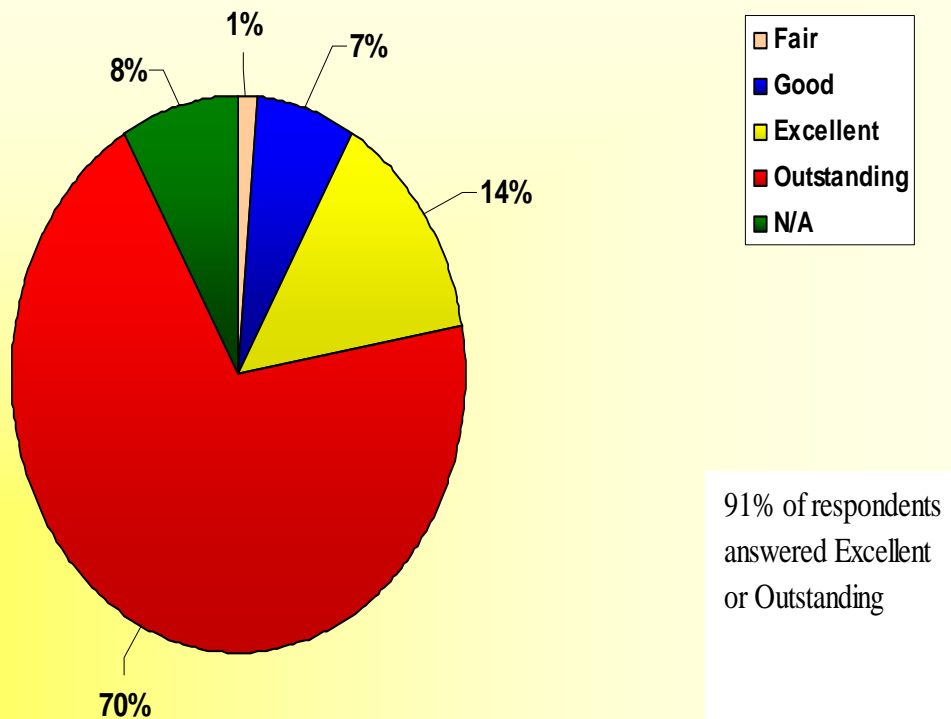
### 2. My PreAward Administrator's Knowledge of the Job and Helpfulness in Answering my Questions



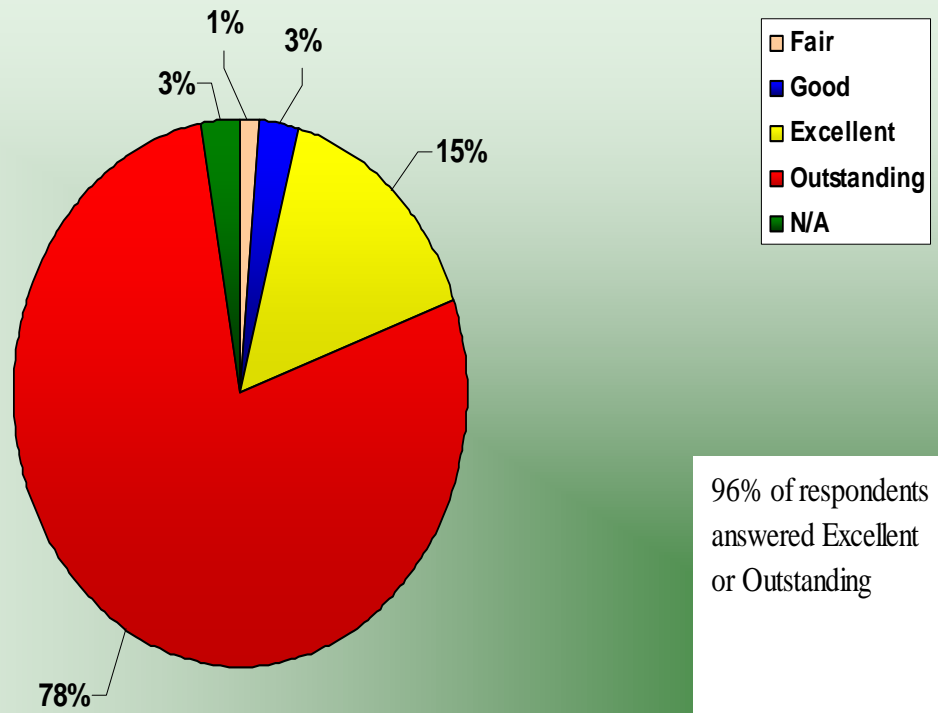
### 3. Effectiveness of PreAward in Getting the Job Done



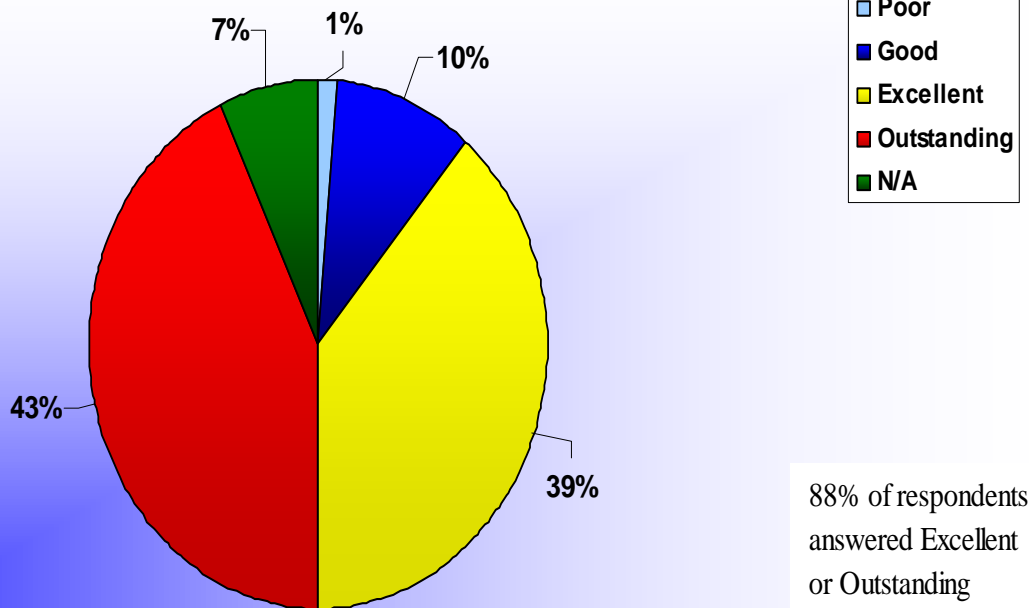
### 4. Timeliness of Contract Processing



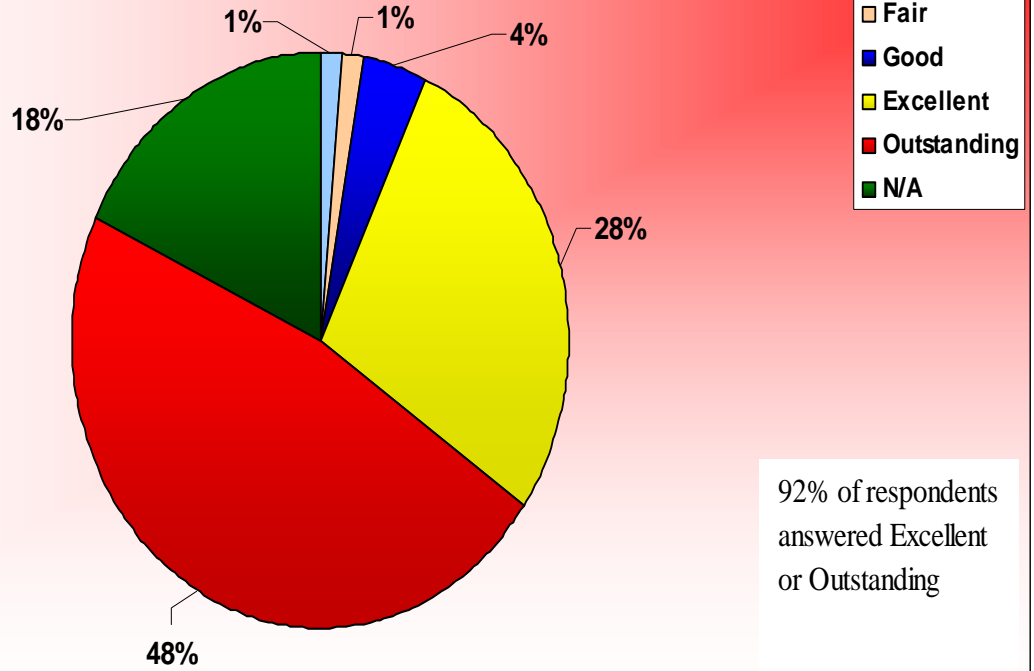
### 5. Timeliness of Grant Proposal Processing



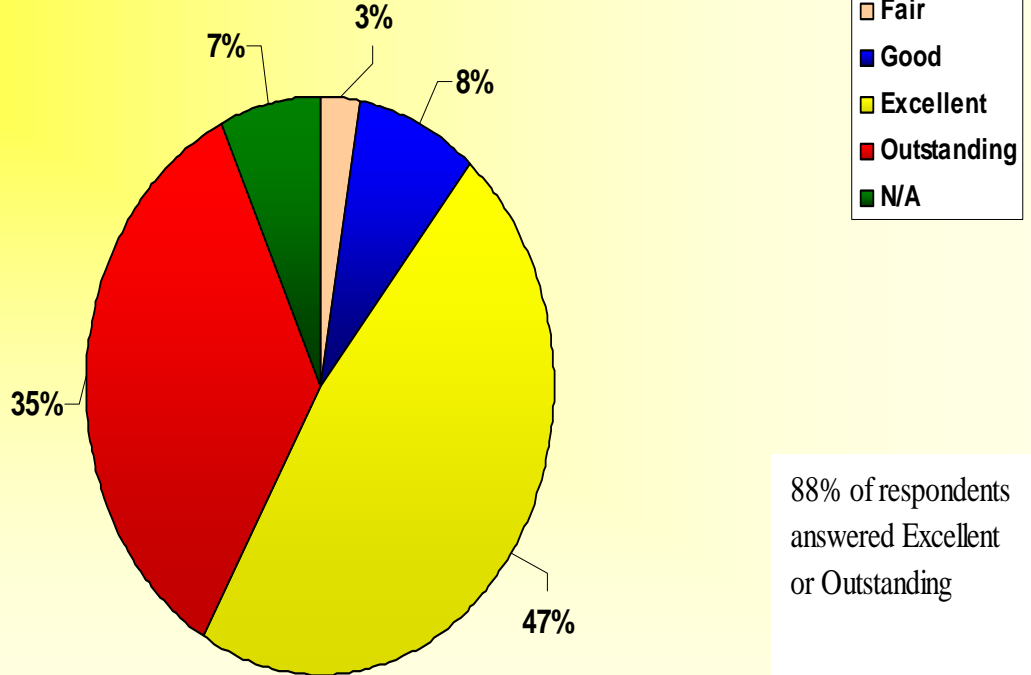
### 6. PreAward Forms - Ease of Use



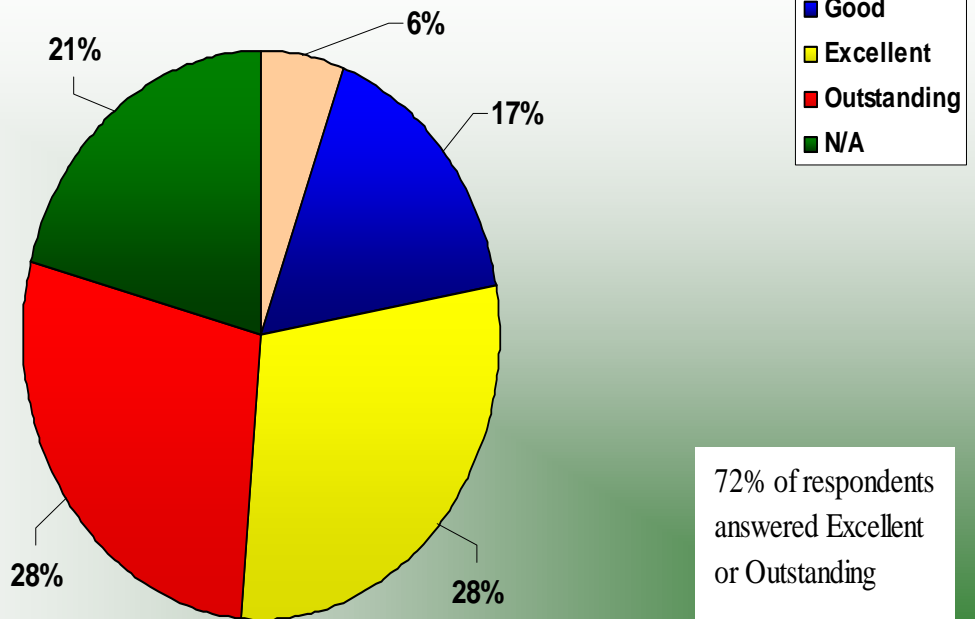
### 7. PreAward-provided Training



### 8. PreAward Website

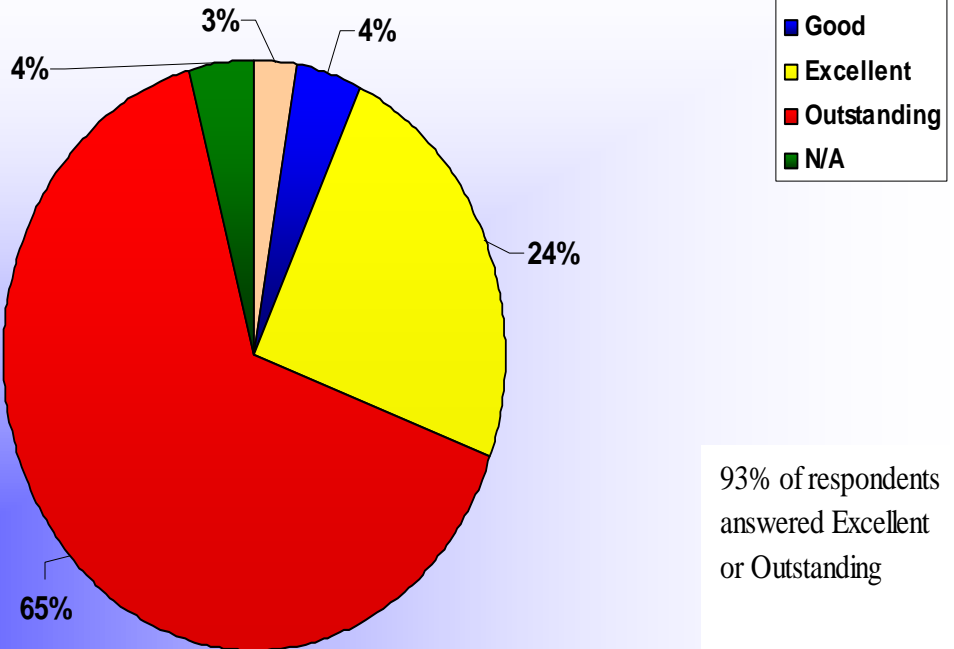


### 9. PreAward Reports



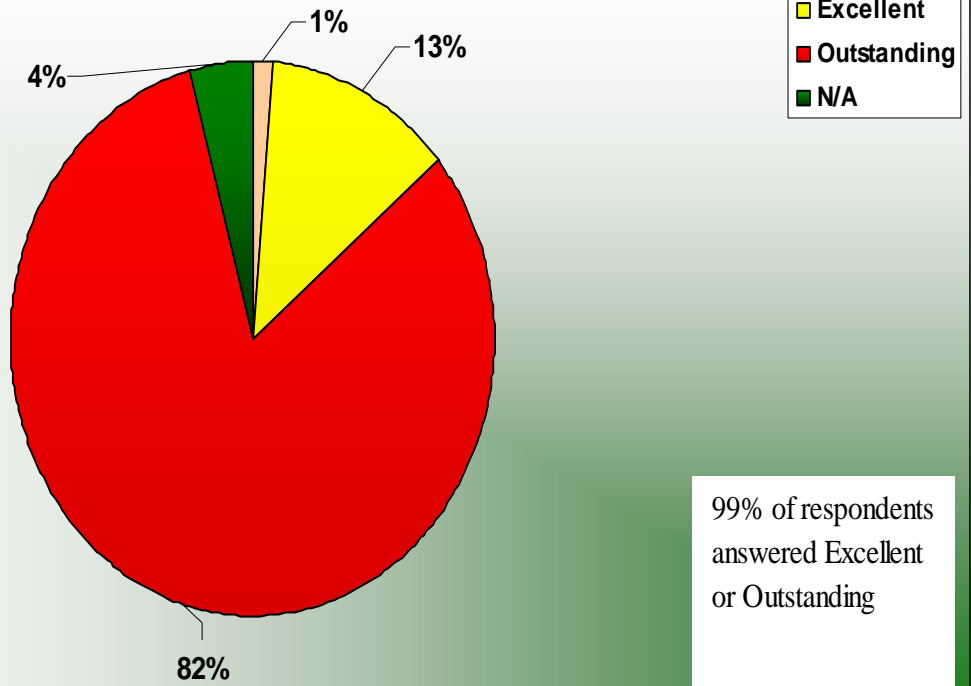
72% of respondents answered Excellent or Outstanding

### 10. Status Updates from PreAward

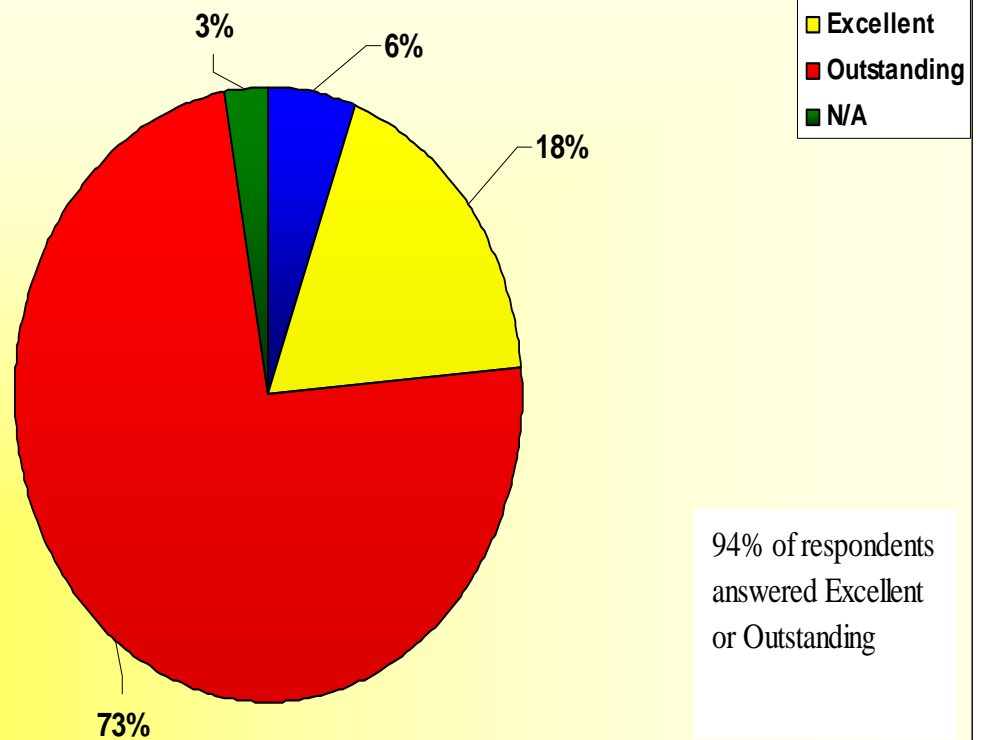


93% of respondents answered Excellent or Outstanding

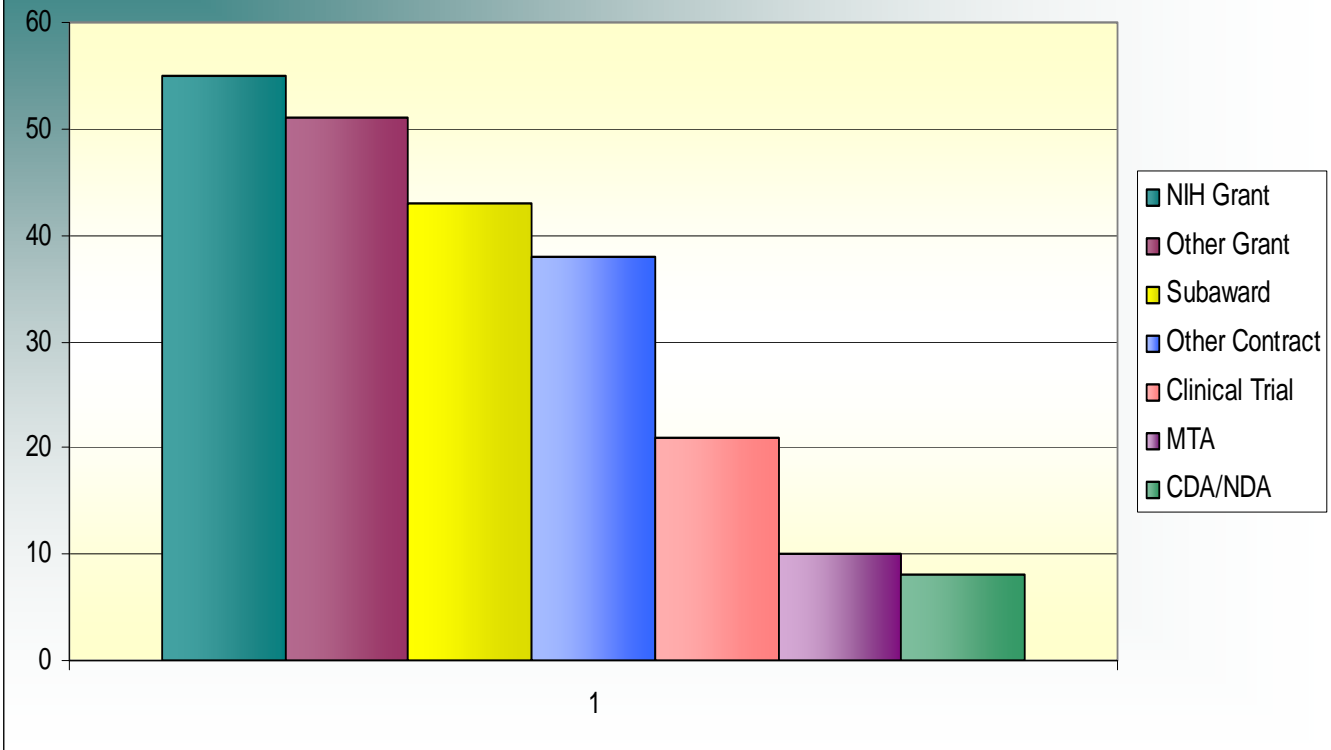
### 11. In Person Meeting Satisfaction



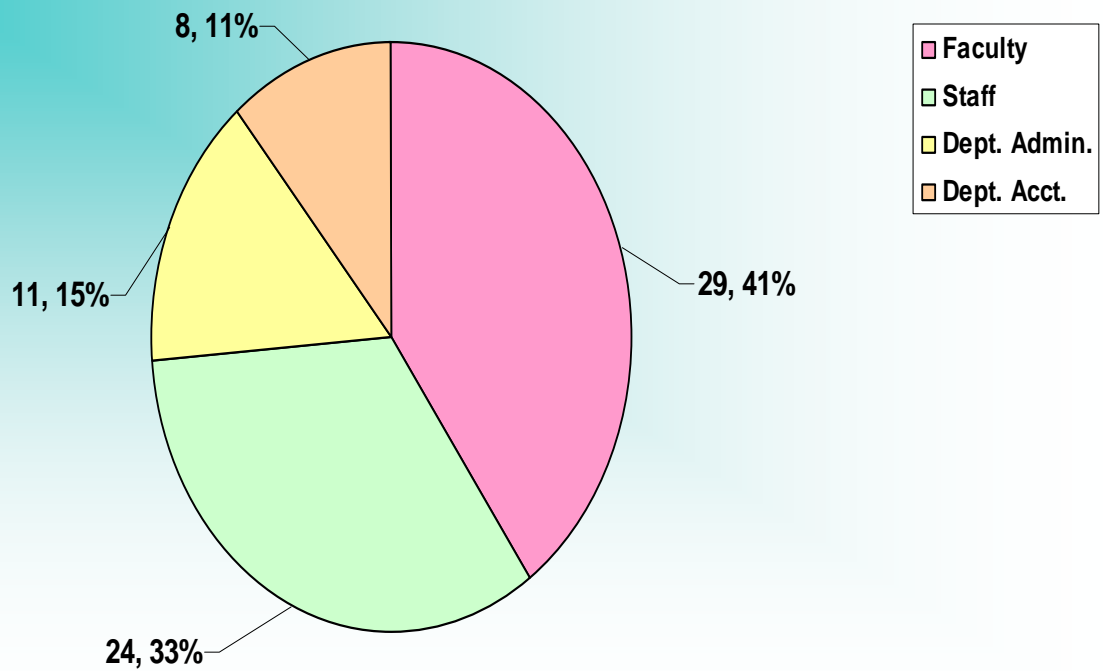
### 12. Overall Satisfaction Level of Your PreAward Office



### Services HSC Community has Utilized



### 2008 PreAward Quality Survey Respondents



\*Note: Number of respondents totaled 72; faculty (29), staff (24), department admin (11) and accountants (8).